United States Securities and Exchange Commission  
Washington, D.C. 20549  

Statement of Changes in Beneficial Ownership of Securities  

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person*  
McDermott Adrian  
989 Market Street  
San Francisco, CA 94103

2. Issuer Name and Ticker or Trading Symbol  
Zendesk, Inc. [ ZEN ]

5. Relationship of Reporting Person(s) to Issuer  
Director  
10% Owner  
Chief Technology Officer

3. Date of Earliest Transaction (MM/DD/YYYY)  
5/2/2022

4. If Amendment, Date Original Filed (MM/DD/YYYY)  

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>5/2/2022</td>
<td>M</td>
<td>9761</td>
<td>A</td>
<td>$9.52</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/2/2022</td>
<td>S</td>
<td>9761</td>
<td>D</td>
<td>$120.25</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount or Number of Shares</th>
<th>Price of Derivative Security</th>
<th>Title of Underlying Derivative Security</th>
<th>Amount or Number of Securities Beneficially Owned Following Reported Transaction(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$9.52</td>
<td>5/2/2022</td>
<td>M</td>
<td>9761</td>
<td>(2)</td>
<td>2/13/2024</td>
<td>Common Stock</td>
<td>9761.0</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by Adrian McDermott on August 7, 2020.

(2) The option is immediately exercisable as of the grant date. 1/60th of the shares vest monthly after the vesting commencement date of February 13, 2014, subject to the Reporting Person's continuous service to the Issuer. Unvested shares are subject to acceleration upon the occurrence of certain events. Unvested shares exercised are subject to a right of repurchase in favor of the Issuer should the Reporting Person cease to provide continuous service.

Reporting Owners

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
</table>
| McDermott Adrian  
989 MARKET STREET  
SAN FRANCISCO, CA 94103 | Director  
Chairman  
Chief Technology Officer |

Signatures

/s/ Albert Yeh via Power-of-Attorney for Adrian McDermott  
5/4/2022  
Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b) (v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control
number.