**UNITED STATES SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES**

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. **Name and Address of Reporting Person**
   
   Curtis Michael John  
   C/O ZENDESK, INC., 989 MARKET STREET  
   SAN FRANCISCO, CA 94103

2. **Issuer Name and Ticker or Trading Symbol**
   
   Zendesk, Inc. [ ZEN ]

3. **Date of Earliest Transaction (MM/DD/YYYY)**
   
   2/15/2021

4. **Date of Amendment, Date Original Filed (MM/DD/YYYY)**
   
   2/15/2021

5. **Relationship of Reporting Person(s) to Issuer**
   
   (Check all applicable)
   - X Director
   - 10% Owner
   - Officer (give title below)
   - Other (specify below)

### Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Securities Acquired (A) or Disposed of (D)</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>2/15/2021</td>
<td>A</td>
<td>71 (1)</td>
<td>3884 (2)</td>
</tr>
</tbody>
</table>

**Explanation of Responses:**

1. Pursuant to the Issuer's Amended and Restated Non-Employee Director Compensation Policy, the Reporting Person has elected to receive fully-vested restricted stock units in lieu of the retainer fees payable for services on the Issuer's Board of Directors and any committees thereof. The number of shares of common stock issuable pursuant to the restricted stock units represents the quotient of (i) one-quarter of all applicable annual retainer fees divided by (ii) the average closing price of the Issuer's common stock over the 30 trading days prior to the date of grant.

2. Restricted stock units convert into common stock on a one-for-one basis.

**Reporting Owners**

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Curtis Michael John</td>
<td>Director</td>
</tr>
<tr>
<td>C/O ZENDESK, INC.</td>
<td>10% Owner</td>
</tr>
<tr>
<td>989 MARKET STREET</td>
<td>Officer</td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td>Other</td>
</tr>
</tbody>
</table>

**Signatures**

/s/ Steven Chen via Power-of-Attorney for Michael John Curtis  
2/17/2021

**Note:** File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.
number.