United States Securities and Exchange Commission  
Washington, D.C. 20549  
STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES  

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940.

1. Name and Address of Reporting Person  
Gennaro Norman  
989 Market Street  
San Francisco, CA 94103  

2. Issuer Name and Ticker or Trading Symbol  
Zendesk, Inc. [ ZEN ]

5. Relationship of Reporting Person(s) to Issuer  
( ) Director  ( ) 10% Owner  
( ) Officer (give title below)  ( ) Other (specify below)  
President of Sales

3. Date of Earliest Transaction (MM/DD/YYYY)  
2/11/2021

4. If Amendment, Date Original Filed  

6. Individual or Joint/Group Filing  
( ) Form filed by One Reporting Person  
( ) Form filed by More than One Reporting Person

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Securities Acquired or Disposed of (A) or (D)</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>2/11/2021</td>
<td>V</td>
<td>1000 (A)</td>
<td>25576 (D)</td>
</tr>
</tbody>
</table>

Common Stock 2/11/2021 S 1000 D $156.14 25576 D

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivate Security</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Date Exercisable and Expiration Date</th>
<th>Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Price of Derivative Security (Instr. 5)</th>
<th>Number of derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 6)</th>
<th>Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
</table>

Explanation of Responses:  
(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by Norman Gennaro on March 5, 2020.

Reporting Owners  
Gennaro Norman  
989 Market Street  
San Francisco, CA 94103  

Signatures  
/s/ Steven Chen via Power-of-Attorney for Norman Gennaro  
2/12/2021  
Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.  
* If the form is filed by more than one reporting person, see Instruction 4(b)(v).  
Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.  
Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.