Reporting Owners

[1] Check this box if no longer subject to Section 16. Form 4 or Form 5 obligations may continue. See Instruction 1(b).

San Francisco, CA 94103
989 Market Street

McDermott Adrian

(Z) Last (F) First (M) Middle

Zendesk, Inc. [ ZEN ]

2/15/2022

SAN FRANCISCO, CA 94103

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person *

Zhendes, Inc. [ ZEN ]

2. Issuer Name and Ticker or Trading Symbol

3. Date of Earliest Transaction (MM/DD/YYYY)

4. If Amendment, Date Original Filed (MM/DD/YYYY)

5. Relationship of Reporting Person(s) to Issuer

6. Individual or Joint/Group Filing (Check Applicable Line)

☐ Form filed by One Reporting Person

☐ Form filed by More than One Reporting Person

Chief Technology Officer

☐ Director

☐ 10% Owner

☐ Officer (give title below)

☐ Other (specify below)

Form 4 or Form 5

2/15/2022

SAN FRANCISCO, CA 94103

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>1. Title of Security (Instr. 3)</th>
<th>2. Trans. Date</th>
<th>3. Trans. Code (Instr. 8)</th>
<th>4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>5. Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)</th>
<th>6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>7. Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>M</td>
<td>504</td>
<td>A</td>
<td>D1</td>
<td>91019</td>
</tr>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>F</td>
<td>250</td>
<td>D</td>
<td>$116.39</td>
<td>90769</td>
</tr>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>M</td>
<td>408</td>
<td>A</td>
<td>D1</td>
<td>91177</td>
</tr>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>F</td>
<td>203</td>
<td>D</td>
<td>$116.39</td>
<td>90974</td>
</tr>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>M</td>
<td>295</td>
<td>A</td>
<td>D1</td>
<td>91269</td>
</tr>
<tr>
<td>Common Stock</td>
<td>2/15/2022</td>
<td>F</td>
<td>147</td>
<td>D</td>
<td>$116.39</td>
<td>91122</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>2/15/2022</td>
<td>M</td>
<td>504</td>
<td>2/7/2026</td>
<td>Common Stock</td>
<td>504.0</td>
<td>S0</td>
<td>5547</td>
<td>D</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>2/15/2022</td>
<td>M</td>
<td>408</td>
<td>2/10/2027</td>
<td>Common Stock</td>
<td>408.0</td>
<td>S0</td>
<td>9787</td>
<td>D</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>2/15/2022</td>
<td>M</td>
<td>295</td>
<td>2/8/2028</td>
<td>Common Stock</td>
<td>295.0</td>
<td>S0</td>
<td>10626</td>
<td>D</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) Restricted stock units convert into common stock on a one-for-one basis.

(2) Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.

(3) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2019, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(4) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2020, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(5) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2021, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Reporting Owners
<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>McDermott Adrian</td>
<td>Director / Officer / Other</td>
</tr>
<tr>
<td>989 MARKET STREET</td>
<td></td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td>Chief Technology Officer</td>
</tr>
</tbody>
</table>

Signatures

/s/ Steven Chen via Power-of-Attorney for Adrian McDermott  2/17/2022

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.