UNited States Securities and exchange commission
Washington, D.C. 20549

Statement of Changes in Beneficial Ownership of Securities

Filed pursuant to Section 16(a) of the Securities Exchange act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person

Johnson InaMarie
989 Market Street
San Francisco, CA 94103

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ ZEN ]

5. Relationship of Reporting Person(s) to Issuer

___ Director  X  ___ 10% Owner

Chief People & Diversity Off.

6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)

X  Form filed by One Reporting Person

X  Form filed by More than One Reporting Person

7. Nature of Indirect Beneficial Ownership (Instr. 4)

D

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Date</th>
<th>Trans. Code</th>
<th>V</th>
<th>V</th>
<th>Price</th>
<th>Amount of Securities Beneficially Owned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>1/11/2021</td>
<td>M [1]</td>
<td>1155</td>
<td>A</td>
<td>$56.89</td>
<td>19575</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/11/2021</td>
<td>M [1]</td>
<td>406</td>
<td>A</td>
<td>$73.27</td>
<td>19981</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/11/2021</td>
<td>M [1]</td>
<td>1561</td>
<td>D</td>
<td>$147.94</td>
<td>18420</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Date</th>
<th>Trans. Code</th>
<th>V</th>
<th>Date Exercisable</th>
<th>Expiration Date</th>
<th>Title</th>
<th>Amount or Number of Shares</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$56.89</td>
<td>1/11/2021</td>
<td>M [1]</td>
<td>1155</td>
<td>6/11/2028</td>
<td>Common Stock</td>
<td>1155.0</td>
<td>$0</td>
</tr>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$73.27</td>
<td>1/11/2021</td>
<td>M [1]</td>
<td>406</td>
<td>2/7/2029</td>
<td>Common Stock</td>
<td>406.0</td>
<td>$0</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by InaMarie Johnson on March 10, 2020.

(2) 1/48th of the shares issuable pursuant to the option shall vest one year after the vesting commencement date of June 11, 2018 and an additional 1/48th of the shares issuable pursuant to the option shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. The Reporting Person will be eligible to participate in the Issuer's Change of Control Acceleration Plan. If the Reporting Person elects to participate in the Issuer's Change of Control Acceleration Plan, unvested shares will be subject to acceleration upon the occurrence of certain events described therein.

(3) Shares subject to the option vests ratably monthly over 48 months from vesting commencement date of February 7, 2019 subject to cliff vesting for all months prior to the one year anniversary of June 11, 2018.

Signatures

/s/ Steven Chen via Power-of-Attorney for InaMarie Johnson

Date 1/13/2021

Signature of Reporting Person
Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.
* If the form is filed by more than one reporting person, see Instruction 4(b)(v).

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.
Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.