UNITED STATES SECURITIES AND EXCHANGE COMMISSION 
Washington, D.C. 20549 
STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES 

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940 

1. Name and Address of Reporting Person - 

Johnson InaMarie  
(18x707) 989 MARKET STREET  
SAN FRANCISCO, CA 94103  

2. Issuer Name andTicker or Trading Symbol: 

Zendesk, Inc. [ ZEN ]  

3. Date of Earliest Transaction (MM/DD/YYYY): 

4/12/2021  

4. If Amendment, Date Original Filed (MM/DD/YYYY): 

5. Relationship of Reporting Person(s) to Issuer: 

( ) Director  ( ) 10% Owner  
( ) Officer (give title below)  ( ) Other (specify below)  

Chief People & Diversity Off.  

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned: 

<table>
<thead>
<tr>
<th>Date</th>
<th>Trans. Code</th>
<th>Amount</th>
<th>Price</th>
<th>Form of Ownership</th>
<th>Beneficial Ownership</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/12/2021</td>
<td>M(b)</td>
<td>1155</td>
<td>$56.89</td>
<td>D</td>
<td>D</td>
</tr>
<tr>
<td>4/12/2021</td>
<td>M(b)</td>
<td>406</td>
<td>$73.27</td>
<td></td>
<td>D</td>
</tr>
<tr>
<td>4/12/2021</td>
<td>M(b)</td>
<td>1561</td>
<td>$142.92</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities): 

<table>
<thead>
<tr>
<th>Date</th>
<th>Trans. Date</th>
<th>Derivative Security</th>
<th>Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Date Exercisable</th>
<th>Price of Underlying Security</th>
<th>Title of Underlying Security</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)</th>
<th>Price of Derivative Security</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4/12/2021</td>
<td>6/11/2028</td>
<td>Stock Option (Right to Buy)</td>
<td>1155</td>
<td>6/11/2028</td>
<td>Common Stock</td>
<td>1155.0</td>
<td>0</td>
<td>34702</td>
<td>D</td>
</tr>
<tr>
<td>4/12/2021</td>
<td>2/7/2029</td>
<td>Stock Option (Right to Buy)</td>
<td>406</td>
<td>2/7/2029</td>
<td>Common Stock</td>
<td>406.0</td>
<td>0</td>
<td>15441</td>
<td>D</td>
</tr>
</tbody>
</table>

Explanation of Responses: 

(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by InaMarie Johnson on March 10, 2020. 

(2) 1/4th of the shares issuable pursuant to the option shall vest one year after the vesting commencement date of June 11, 2018 and an additional 1/48th of the shares issuable pursuant to the option shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. The Reporting Person will be eligible to participate in the Issuer's Change of Control Acceleration Plan. If the Reporting Person elects to participate in the Issuer's Change of Control Acceleration Plan, unvested shares will be subject to acceleration upon the occurrence of certain events described therein. 

(3) Shares subject to the option vests ratably monthly over 48 months from vesting commencement date of February 7, 2019 subject to cliff vesting for all months prior to the one year anniversary of June 11, 2018. 

Reporting Owners 

Reporting Owner Name / Address: Johnson InaMarie  
989 MARKET STREET  
SAN FRANCISCO, CA 94103  

Relationships: Director 10% Owner  
Chief People & Diversity Off.  

Signatures:  
/s/ Steven Chen via Power-of-Attorney for InaMarie Johnson  
Date: 4/14/2021
Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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