NETFLIX INC

FORM 8-K

(Unscheduled Material Events)

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Address 970 UNIVERSITY AVENUE.

LOS GATOS, California 95032

Telephone 408-317-3700

CIK 0001065280

Industry Recreational Activities

Sector Services Fiscal Year 12/31





SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

DATE OF REPORT: October 15, 2003

NETFLIX, INC.

(Exact name of registrant as specified in its charter)

000-49802

(Commission File Number)

77-0467272

(I.R.S. Employer Identification No.)

DELAWARE

(State or other jurisdiction of incorporation or organization)

970 University Avenue Los Gatos, CA 95032

(Address of principal executive offices, with zip code)

(408) 317-3700

(Registrant's telephone number, including area code)

Item 7. Financial Statements and Exhibits.

(c) Exhibits.

99.1

Press release dated October 15, 2003 by Netflix, Inc.

Item 12. Results of Operations and Financial Condition.

The information provided in this Report is being furnished under Item 12 of Form 8-K and in accordance with SEC release 33-8216.

On October 15, 2003, Netflix, Inc. announced its financial results for the fiscal quarter ended September 30, 2003. The press release, which has been attached as Exhibit 99.1, discloses certain financial measures, in particular, non-GAAP net income and free cash flow, that may be considered non-GAAP financial measures. Generally, a non-GAAP financial measure is a numerical measure of a company's performance, financial position, or cash flows that either excludes or includes amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with generally accepted accounting principles in the United States. Management believes that non-GAAP net income is a useful measure of operating performance because it excludes the non-cash impact of stock option accounting. In addition, management believes that free cash flow is a useful measure of liquidity because it excludes the non-operational cash flows from purchases and sales of short-term investments and cash flows from financing activities. However, these non-GAAP measures should be considered in addition to, not as a substitute for, or superior to net income and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. The non-GAAP measures included in our press release have been reconciled to the nearest GAAP measures.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NETFLIX, INC.

Date: October 15, 2003 By: /s/ B ARRY M C C ARTHY

Barry McCarthy Chief Financial Officer

NETFLIX, INC. INDEX TO EXHIBITS

Exhibit Number

Description

99.1 Press Release dated October 15, 2003.

Exhibit 99.1

FOR RELEASE AT 1:02 PM PST Wednesday, October 15, 2003

IR CONTACT: Deborah Crawford

Director of Investor Relations

408 317-3712

PR CONTACT: Lynn Brinton

Director of Corporate Communications 408 317-3726

NETFLIX REPORTS THIRD QUARTER GAAP NET INCOME OF \$3.3 MILLION AND NON-GAAP NET INCOME OF \$6.1 MILLION

- Revenue of \$72.2 million, up 77 percent year-over-year and up 14 percent sequentially.
- GAAP net income of \$3.3 million or \$0.10 per diluted share.
- Non-GAAP net income of \$6.1 million or \$0.19 per diluted share.
- Non-GAAP free cash flow of \$7.9 million. GAAP net cash provided by operating activities of \$22.0 million.

LOS GATOS, CA — October 15, 2003 — Netflix, Inc. (Nasdaq: NFLX) announced record financial results for the third quarter ended September 30, 2003. "This record quarter and the consistent, steady progress we've made as a public company shows the power of our business model and its ability to scale as our subscriber base grows," said Reed Hastings, founder and CEO of Netflix. "Service improvements continue to fuel our evangelical grassroots marketing efforts and to push retention to an all-time high."

Revenue, Subscribers, and Churn

Total revenue for the third quarter was a record \$72.2 million, up 77 percent compared to \$40.7 million for the third quarter 2002, and up 14 percent compared to \$63.2 million for the second quarter 2003.

Netflix ended the third quarter of 2003 with approximately 1,291,000 total subscribers, up 144,000 or 13% sequentially. During the quarter Netflix acquired 383,000 new trial subscribers, a 38 percent year-over-year increase from the 277,000 new trial subscribers acquired in the third quarter of 2002 and a sequential increase of 17 percent from the 327,000 new trial subscribers acquired in the second quarter of 2003. For a graphical presentation of the Company's household penetration growth for its metro shipping markets, please link to: http://ir.netflix.com/news/hubgrowth2.pdf.

Average monthly subscriber churn ¹ for the third quarter of 2003 was 5.2 percent as compared to 7.2 percent in the third quarter of 2002 and 5.6 percent in the second quarter of 2003. Churn improved across the subscriber base during the quarter in response to steady improvements in the quality of the Netflix service. Churn includes free trial subscribers as well as paying subscribers who elect not to renew their monthly subscription service during the quarter.

Gross Margin

Gross margin for the third quarter was 46.5 percent, up from 44.2 percent in the second quarter of 2003. Gross margin increased in the third quarter due to lower than expected content costs. Disc usage per average paid subscriber increased slightly during the quarter.

Subscriber Acquisition Cost

Subscriber acquisition cost ² for the third quarter was \$31.81 per new-trial subscriber compared to a cost of \$33.57 for the third quarter of 2002 and a cost of \$30.45 for the second quarter of 2003. The Company continues to benefit from rapid growth in word of mouth as an acquisition source.

¹ Monthly churn is defined as customer cancellations in the quarter divided by the sum of beginning subscribers and gross subscriber additions, divided by three months. This is the same churn definition as previously given but restated in plain-English for clarity.

GAAP Net Income (Loss), Non-GAAP Net Income (Loss), and Free Cash Flow

Netflix reported GAAP net income of \$3.3 million, or \$0.10 per diluted share, for the third quarter of 2003 compared to a GAAP net loss of \$2.9 million, or \$0.13 per diluted share, for the third quarter of 2002 and GAAP net income of \$3.3 million, or \$0.11 per diluted share, for the second quarter of 2003.

Non-GAAP net income was \$6.1 million, or \$0.19 per diluted share, for the third quarter of 2003 compared to a Non-GAAP net loss of \$228 thousand, or \$0.01 per diluted share, for the third quarter of 2002 and Non-GAAP net income of \$5.0 million, or \$0.16 per diluted share, for the second quarter of 2003. Non-GAAP net income (loss) equals net income (loss) on a GAAP basis before stock-based compensation expense.

Free cash flow for the third quarter 2003 was \$7.9 million or 11 percent of revenue, up 36 percent from \$5.8 million in the third quarter of 2002 and up 82 percent compared to \$4.3 million for the second quarter of 2003. This is the Company's eighth consecutive quarter of positive free cash flow. For the twelve months ended September 30, 2003, the Company generated \$22.3 million of free cash flow and finished the third quarter with \$124.4 million of cash and short-term investments. Less outstanding debt of \$0.6 million, this equates to net cash of \$123.8 million or \$3.94 per diluted share. Non-GAAP free cash flow is defined as cash flows from operating activities less cash flows used in investing activities excluding purchases and sales of short-term investments. Cash provided by operating activities for the third quarter 2003 was \$22.0 million, up 99 percent from \$11.1 million in the third quarter 2002 and down 7 percent compared to \$23.6 million for the second quarter of 2003.

Use of Non-GAAP Measures

Management believes that Non-GAAP net income (loss) is a useful measure of operating performance because it excludes the non-cash impact of stock option accounting. In addition, management believes that free cash flow is a useful measure of liquidity

² "Subscriber acquisition cost" ("SAC") is defined as the total marketing expense on the Company's Statement of Operations divided by total new trial subscribers in the quarter.

because it excludes the non-operational cash flows from purchases and sales of short-term investments and cash flows from financing activities. However, these Non-GAAP measures should be considered in addition to, not as a substitute for, or superior to net income (loss) and net cash provided by operating activities, or other financial measures prepared in accordance with GAAP. A reconciliation to the GAAP equivalents of these Non-GAAP measures is contained in tabular form on the attached unaudited financial statements.

Revised Guidance

The Company revised guidance for the fourth quarter as follows:

- Ending subscribers of 1,425 to 1,475 thousand, from 1,400 to 1,475 thousand
- Revenue of \$77 to \$81 million, from \$74 to \$80 million
- GAAP net loss of \$0.2 million to net income of \$2.3 million, from a net loss of \$2.5 million to net income of \$1.5 million
- Non-GAAP net income before stock-based compensation expense of \$3.0 to \$6.0 million, from \$0.5 to \$3.5 million
- Gross margin of 42.5 to 44.5 percent, from 42 to 44 percent
- SAC of \$30 to \$33, from \$32 to \$35
- Churn of 4.9 to 5.4 percent, from 5.2 to 5.8 percent

Float, Lock Up Expiration, and Diluted Shares

The Company estimates the public float at approximately 17,212,257 shares as of September 30, 2003 based on registered shares held in street name with the Depository Trust and Clearing Corporation. The IPO lock up has expired, and no outstanding shares are subject to a lock-up agreement of any kind. From time to time executive officers of Netflix may elect to sell stock in Netflix. All such sales are made pursuant to the terms of 10b5-1 Trading Plans approved by the Company and generally adopted no less than three months prior to the first date of sale under such plan.

Earnings Call

The Netflix earnings call will be webcast today at 5:00 p.m. Eastern Time / 2:00 p.m. Pacific Time, and may be accessed at http://ir.netflix.com or at

http://www.prnewswire.com. Following the conclusion of the webcast, a replay of the call will be available via Netflix's website at http://ir.netflix.com. For those without access to the Internet, a replay of the call will be available from 5:00 p.m. Pacific Time on October 15, 2003 through October 22, 2003. To listen to a replay, call (719) 457-0820, access code 711903. The Company plans to include discussion of its business outlook in the conference call.

About Netflix

Launched in 1998, Netflix is the world's largest online movie rental service, providing more than one million subscribers with access to a comprehensive library of more than 15,000 DVD titles. For \$19.95 a month, Netflix subscribers can rent as many DVDs as they want, with three movies out at a time, and keep them for as long as they like. There are no due dates and no late fees. DVDs are delivered directly to the subscriber's address by first-class mail from shipping centers throughout the United States. Netflix can reach more than 70 percent of its subscribers with generally overnight delivery. The Company also provides background information on DVD releases, including critic reviews, member reviews and ratings and personalized movie recommendations. For more information, visit http://www.netflix.com.

Forward-Looking Statements

This press release contains certain forward-looking statements within the meaning of the federal securities laws, including statements regarding our subscriber growth, revenues, GAAP net income (loss), Non-GAAP net income (loss), gross margin, subscriber acquisition cost and churn for the fourth quarter of 2003. These statements are subject to risks and uncertainties that could cause actual results and events to differ, including, without limitation: our ability to manage our growth, in particular managing our subscriber acquisition cost as well as the mix between revenue sharing titles and titles not subject to revenue sharing that are delivered to our subscribers; our ability to attract new subscribers and retain existing subscribers; fluctuations in consumer usage of our service, customer spending on DVD players, DVDs and related products; competition; disruption in service on our website or with our computer systems; deterioration of the U.S. economy or conditions specific to online commerce or the filmed entertainment industry; conditions that effect our delivery through the U.S. Postal Service, including increases in first class postage; increases in the costs of acquiring DVDs; and, widespread consumer adoption of different modes of viewing in-home filmed entertainment. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included in our filings with the Securities and Exchange Commission, including our Annual Report on Form 10-K filed with the SEC on March 31, 2003. We undertake no obligation to update forward-looking statements to reflect events or circumstances occurring after the date of this press release.

Netflix, Inc.
Statements of Operations
(Unaudited)
(in thousands, except per share data)

	Three Months Ended					Nine Months Ended				
		September 30, 2002		June 30, 2003		tember 30, 2003	September 30, 2002		September 30, 2003	
Revenues: Subscription Sales	\$	40,163 568	\$63,0°	71 16	\$	71,278 924	\$	105,840 1,778	\$	189,630 1,428
Total revenues		40,731	63,18	37		72,202		107,618		191,058
Cost of revenues: Subscription Sales		21,147 349	35,14	48 93		38,326 322		53,798 948		103,402 494
Total cost of revenues		21,496	35,24	41		38,648		54,746		103,896
Gross profit Operating expenses:		19,235	27,94	46		33,554		52,872		87,162
Fulfillment Technology and development Marketing General and administrative Stock-based compensation		4,908 3,966 9,299 1,870 2,622	7,22 4,12 9,95 2,09 1,70	23 57 93		8,322 4,738 12,183 2,678 2,777		13,917 10,665 25,291 4,817 6,115		21,926 13,044 35,347 7,019 6,887
Total operating expenses		22,665	25,09	98		30,698		60,805		84,223
Operating income (loss) Other income (expense):		(3,430)	2,84	48		2,856		(7,933)		2,939
Interest and other income Interest and other expense		711 (131)		50 95)		534 (87)		1,060 (11,821)		1,675 (373)
Net income (loss)	\$	(2,850)	\$ 3,3	13	\$	3,303	\$	(18,694)	\$	4,241
Net income (loss) per share: Basic	\$	(.13)	\$	14	\$.14	\$	(1.64)	\$.18
Diluted	\$	(.13)	\$	11	\$.10	\$	(1.64)	\$.14
Weighted average common shares outstanding: Basic		21,922	23,64	48		24,086		11,395		23,495
Diluted		21,922	30,8	12		31,460		11,395		30,684
Reconciliation of Non-GAAP Financial Measures (Unaudited) Non-GAAP net income (loss) reconciliation: Net income (loss) Add back: Stock-based compensation Non-cash interest on early repayment of debt	\$	(2,850) 2,622 —	\$ 3,3° 1,70		\$	3,303 2,777 —	\$	(18,694) 6,115 10,695	\$	4,241 6,887 —
Non-GAAP net income (loss)	\$	(228)	\$ 5,0	17	\$	6,080	\$	(1,884)	\$	11,128
Non-GAAP net income (loss) per share: Basic	\$	(.01)	\$.2	21	\$.25	\$	(.17)	\$.47
Diluted	\$	(.01)	\$	16	\$.19	\$	(.17)	\$.36

Netflix, Inc. Balance Sheets (Unaudited)

(in thousands, except share and per share data)

	As of		
	December 31, 2002	September 30, 2003	
Assets			
Current assets:			
Cash and cash equivalents	\$ 59,814	\$ 79,170	
Short-term investments	43,796	45,237	
Prepaid expenses	2,753	1,943	
Prepaid revenue sharing expenses	303	957	
Other current assets	409	295	
Total current assets	107,075	127,602	
DVD library, net	9,972	18,441	
Intangible assets, net	6,094	3,704	
Property and equipment, net	5,620	6,586	
Deposits	1,690	1,684	
Other assets	79	847	
Total assets	\$ 130,530	\$ 158,864	
Liabilities and Stockholders' Equity			
Current liabilities:			
Accounts payable	\$ 20,350	\$ 28,459	
Accrued expenses	9,102	10,954	
Deferred revenue	9,743	13,771	
Current portion of capital lease obligations	1,231	371	
Total current liabilities	40,426	53,555	
Deferred rent	288	263	
Capital lease obligations, less current portion	460	185	
Total liabilities	41,174	54,003	
Commitments and contingencies			
Stockholders' equity:			
Common stock, \$0.001 par value; 150,000,000 and 80,000,000 shares authorized at December 31, 2002			
and September 30, 2003, respectively; 22,445,795 and 24,227,548 issued and outstanding at			
December 31, 2002 and September 30, 2003, respectively	22	24	
Additional paid-in capital	260,067	265,791	
Deferred stock-based compensation	(11,702)	(6,508)	
Accumulated other comprehensive income	774	1,118	
Accumulated deficit	(159,805)	(155,564)	
Total stockholders' equity	89,356	104,861	
Total liabilities and stockholders' equity	\$ 130,530	\$ 158,864	

	Three Months Ended					Nine Months Ended				
-	Sep	September 30, June 30, 2002 2003			September 30, 2003		September 30, 2002		September 30, 2003	
Cash flows from operating activities:										
Net income (loss) Adjustments to reconcile net income (loss) to net cash	\$	(2,850)	\$	3,313	\$	3,303	\$	(18,694)	\$	4,241
provided by operating activities:										
Depreciation of property and equipment		1,576		1,140		1,118		4,481		3,591
Amortization of DVD library		4,663		9,392		12,323		11,568		28,335
Amortization of intangible assets		808		808		773		2,333		2,390
Noncash charges for equity instruments granted to non-		40						40		
employees		40		1 704				40		
Stock-based compensation expense		2,622		1,704		2,777		6,115		6,887
Gain on disposal of DVDs		(512)		(94)		(868)		(1,469)		(1,329)
Noncash interest expense		37		36		16		11,353		84
Changes in operating assets and liabilities:										
Prepaid expenses and other current assets		(505)		(398)		65		(316)		270
Accounts payable		4,777		5,791		450		4,433		8,109
Accrued expenses		289		769		660		3,564		1,852
Deferred revenue		113		1,167		1,377		2,242		4,028
Deferred rent		16		(8)		(8)		45		(25)
Net cash provided by operating activities		11,074	2:	3,620		21,986		25,695		58,433
Cash flows from investing activities:										
Purchases of short-term investments		(467)		(363)		(354)		(42,614)		(1,097)
Purchases of property and equipment		(719)	(2,400)		(1,596)		(1,563)		(4,557)
Acquisitions of DVD library		(5,673)	(1)	7,027)		(13,467)		(15,314)		(36,903)
Proceeds from sale of DVDs		568		116		924		1,778		1,428
Deposits and other assets		524		20		11		533		(762)
Net cash used in investing activities		(5,767)	(1	9,654)		(14,482)		(57,180)		(41,891)
Cash flows from financing activities:										
Proceeds from issuance of common stock		91		1,496		988		86,606		4,033
Repurchases of common stock								(3)		
Principal payments on notes payable and capital lease										
obligations		(836)		(261)		(551)		(16,928)		(1,219)
Net cash provided by (used in) financing activities		(745)		1,235		437		69,675		2,814
Net increase in cash and cash equivalents		4,562		5,201		7,941		38,190		19,356
Cash and cash equivalents, beginning of period		49,759	6	6,028		71,229		16,131		59,814
Cash and cash equivalents, end of period	\$	54,321	\$ 7	1,229	\$	79,170	\$	54,321	\$	79,170
Non-GAAP Free Cash Flow reconciliation:										
Net cash provided by operating activities	\$	11,074	\$ 2	3,620	\$	21,986	\$	25,695	\$	58,433
Purchases of property and equipment	Ψ	(719)		2,400)		(1,596)	Ψ	(1,563)	Ψ	(4,557)
Acquisitions of DVD library		(5,673)		7,027)		(13,467)		(15,314)		(36,903)
Proceeds from sale of DVDs		568	(1	116		924		1,778		1,428
Deposits and other assets		524		20		11		533		(762)
Non-GAAP Free Cash Flow	\$	5,774	\$	4,329	\$	7,858	\$	11,129	\$	17,639

	Th	ree Months Ended	Nine Mont	Nine Months Ended				
_	September 30, 2002	June 30, 2003	September 30, 2003	September 30, 2002	September 30, 2003			
Subscribers:								
New trial subscribers: during period New trial subscribers year-to-	277	327	383	825	1,127			
year change New trial subscribers quarter-	158.9%	38.6%	38.3%	143.4%	36.6%			
to-quarter sequential change Subscribers: end of period	17.4% 742	(21.6%) 1,147	17.1% 1,291	742	1,291			
Subscribers year-to-year change Subscribers quarter-to-quarter	122.2%	71.2%	74.0%	122.2%	74.0%			
sequential change	10.7%	9.0%	12.6%)				
Free subscribers: end of period Free subscribers as percentage	34	46	49	34	49			
of ending subscribers	4.6%	4.0%	3.8%		3.8%			
Paid subscribers: end of period	708	1,101	1,242	708	1,242			
Year-to-year change Quarter-to-quarter sequential	124.8%	73.9%	75.4%		75.4%			
change	11.8%	9.1%	12.8%		F F0/			
Subscriber churn (monthly) Subscriber acquisition cost	7.2% \$ 33.57	5.6% \$ 30.45	5.2% \$ 31.81	7.0% \$ 30.66	5.5% \$ 31.36			
Margins:	47.20/	44.20/	16 50	40.10/	45 60/			
Gross margin Operating margin	47.2% (8.4%)	44.2% 4.5%	46.5% 4.0%		45.6% 1.5%			
Net margin	(7.0%)	5.2%	4.6%	` '	2.2%			
Non-GAAP net margin	(0.6%)	7.9%	8.4%	` /	5.8%			
Expenses as percentage of revenues:	(0.070)	7.57,0	0.17	(11070)	2.070			
Fulfillment	12.0%	11.4%	11.5%	12.9%	11.5%			
Technology and development	9.7%	6.5%	6.6%	9.9%	6.8%			
Marketing	22.8%	15.8%	16.9%		18.5%			
General and administrative	4.6%	3.3%	3.7%	4.5%	3.7%			
Operating expenses before	10.5			- 0.00				
stock-based compensation	49.2%	37.0%	38.7%		40.5%			
Stock-based compensation	6.4%	2.7%	3.8%	5.7%	3.6%			
Total operating expenses	55.6%	39.7%	42.5%	56.5%	44.1%			
Year-to-year change:								
Total revenues	115.8%	73.8%	77.3%		77.5%			
Fulfillment	49.5%	48.8%	69.6%		57.5%			
Technology and development	(11.1%)	17.2%	19.5%		22.3%			
Marketing General and administrative	170.0% 86.4%	23.6% 27.8%	31.0% 43.2%		39.8% 45.7%			
General and administrative	80.4%	21.8%	43.2%	33.8%	43.1%			
Operating expenses before stock-based compensation								
and restructuring charges	64.4%	29.5%	39.3%	27.0%	41.4%			
Restructuring charges	(100%)		_	(100%)				
Stock-based compensation	64.0%	(29.9%)	5.9%		12.6%			
Total operating expenses	56.7%	22.5%	35.4%	23.7%	38.5%			

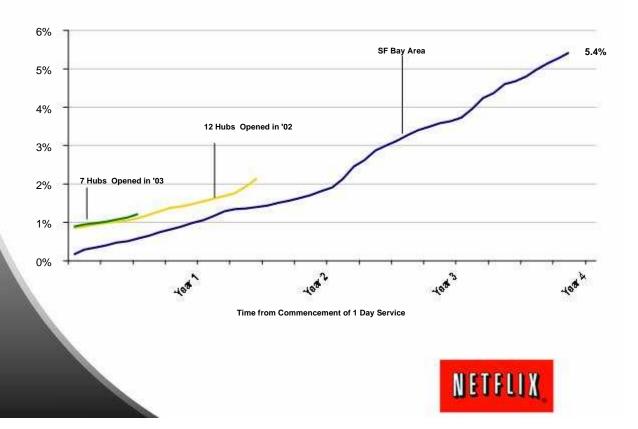
Netflix, Inc.

Non-GAAP Guidance Reconciliation Schedule

(Unaudited) (in thousands)

		Fourth Quarter, 2003 Guidance Range			
Non-GAAP net income (loss) reconciliation: Net income (loss) Add back:	\$ (200)	\$2,300			
Stock-based compensation	3,200	3,700			
Non-GAAP net income	\$3,000	\$6,000			

Netflix Market Penetration



End of Filing



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