### UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

### FORM 8-K

CURRENT REPORT
PURSUANT TO SECTION 13 OR 15(d)
OF THE SECURITIES EXCHAGNE ACT OF 1934

Date of Report: July 31, 2018 (Date of earliest event reported)

### C.H. ROBINSON WORLDWIDE, INC.

(Exact name of registrant as specified in its charter)

Commission File Number: 000-23189

Delaware
(State or other jurisdiction of incorporation or organization)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

14701 Charlson Road, Eden Prairie, Minnesota (Address of principal executive offices)

☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

(I.R.S. Employer Identification No.) 55347-5088

55347-5088 (Zip Code)

41-1883630

952-937-8500 Registrant's telephone number, including area code

Not Applicable (Former name or former address, if changed since last report)

Ш	Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
	Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
	Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))
	icate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 40.12b-2 of this chapter). Emerging growth company
	n emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided suant to Section 13(a) of the Exchange Act.

#### Item 2.02 Results of Operations and Financial Condition.

The following information is being "furnished" in accordance with the General Instruction B.2 of Form 8-K and shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, as amended (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed to be incorporated by reference in any filing under the Securities Act of 1933, as amended, or the Exchange Act, except as expressly set forth by specific reference in such filing.

Furnished herewith as Exhibits 99.1 and 99.2, respectively, and incorporated by reference herein are the text of C.H. Robinson Worldwide, Inc.'s announcement regarding its financial results for the quarter ended June 30, 2018 and its earnings conference call slides.

#### Item 9.01 Financial Statements and Exhibits.

(d) Exhibits.

#### **Exhibit Index**

- Press Release dated July 31, 2018 of C.H. Robinson Worldwide, Inc. Earnings conference call slides dated August 1, 2018 99.1
- 99.2

#### SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

C.H. ROBINSON WORLDWIDE, INC.

By: /s/Ben G. Campbell

Ben G. Campbell

Chief Legal Officer and Secretary

Date: July 31, 2018



C.H. Robinson 14701 Charlson Rd. Eden Prairie, MN 55347 www.chrobinson.com

#### FOR INQUIRIES, CONTACT:

Robert Houghton, VP of Investor Relations and Treasury

Email: <a href="mailto:robert.houghton@chrobinson.com">robert.houghton@chrobinson.com</a>

#### FOR IMMEDIATE RELEASE

#### C.H. Robinson Reports 2018 Second Quarter Results

MINNEAPOLIS, MN, July 31, 2018 - C.H. Robinson Worldwide, Inc. ("C.H. Robinson") (NASDAQ: CHRW) today reported financial results for the quarter ended June 30, 2018.

- Total revenues increased 15.3 percent to \$4.3 billion
- Net revenues increased 17.0 percent to \$671.5 million
- Income from operations increased 20.5 percent to \$219.0 million
- Diluted earnings per share (EPS) increased 44.9 percent to \$1.13
- Cash flow from operations increased 88.3 percent to \$107.9 million

"We are pleased with our enterprise financial results this quarter. We delivered double-digit increases in both net revenue and operating income and a 90-basis point increase in operating margin. Both pricing and volume trends improved across most of our service lines in the second quarter," said John Wiehoff, Chairman and Chief Executive Officer of C.H. Robinson. "Combined with the benefits of U.S. tax reform, our strong performance enabled us to increase our operating cash flow by nearly 90 percent and increase our cash returns to shareholders by nearly 30 percent in the quarter."

#### **Second Quarter Results Summary**

- Total revenues increased 15.3 percent to \$4.3 billion, driven by growth across all transportation service lines.
- Net revenues increased 17.0 percent to \$671.5 million, driven primarily by growth in truckload, less than truckload ("LTL"), air, ocean and customs services.
- Operating expenses increased 15.4 percent to \$452.5 million. Personnel expenses increased 19.8 percent to \$340.6 million, driven primarily by higher variable compensation expense and a 4.2 percent increase in average headcount. Selling, general and administrative ("SG&A") expenses increased

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- 3.8 percent to \$111.8 million, due primarily to increases in occupancy, purchased services and equipment rental and maintenance, partially offset by decreases in allowance for doubtful accounts and travel and entertainment expenses.
- Income from operations totaled \$219.0 million, up 20.5 percent from last year due to growth in North American Surface Transportation ("NAST") and Global Forwarding, partially offset by declines in Robinson Fresh and All Other and Corporate. Operating margin of 32.6 percent increased 90 basis points.
- Interest and other expenses decreased by \$4.2 million, driven primarily by an \$8 million favorable impact from currency revaluation, partially offset by higher interest expense due to higher debt levels and an increase in variable interest rates.
- The **effective tax rate** in the quarter was 25.6 percent compared to 35.6 percent last year, driven primarily by an \$18.4 million benefit from the Tax Cuts and Jobs Act of 2017.
- Net income totaled \$159.2 million, up 43.3 percent from a year ago. Diluted EPS of \$1.13 increased 44.9 percent.

#### **Year-to-Date Results Summary**

- Total revenues increased 15.1 percent to \$8.2 billion, driven by growth across all transportation service lines.
- Net revenues increased 13.6 percent to \$1.3 billion, driven primarily by growth in truckload, LTL, air, ocean and customs services.
- **Income from operations** totaled \$410.6 million, up 11.0 percent from last year due to growth in NAST, partially offset by declines in Global Forwarding and Robinson Fresh. **Operating margin** of 31.6 percent decreased 80 basis points.
- The **effective tax rate** in the first six months was 23.6 percent compared to 33.6 percent last year, driven primarily by a \$35.5 million impact from the Tax Cuts and Jobs Act of 2017.
- Net income totaled \$301.5 million, up 29.3 percent from a year ago. Diluted EPS of \$2.14 increased 29.7 percent.

#### North American Surface Transportation ("NAST") Results

Summarized financial results of our NAST segment are as follows (dollars in thousands):

	Th	ree M	onths Ended Jun	ie 30,		Six Months Ended June 30,						
	 2018		2017	% change		2018		2017	% change			
Total revenues (1)	\$ 2,878,904	\$	2,381,551	20.9%	\$	5,541,915	\$	4,640,803	19.4%			
Net revenues	436,813		359,906	21.4%		851,582		732,346	16.3%			
Income from operations	184,566		140,284	31.6%		358,644		296,161	21.1%			

<sup>(1)</sup> Excludes intersegment revenues.

Second quarter total revenues for C.H. Robinson's NAST segment totaled \$2.9 billion, an increase of 20.9 percent over the prior year, primarily driven by increased pricing. NAST net revenues increased 21.4 percent in the quarter to \$436.8 million. Net revenues in truckload increased 22.9 percent driven by higher pricing. LTL net revenues increased 17.8 percent, and intermodal net revenues increased 17.3 percent, both driven by higher pricing and volumes. Excluding the impact of the change in fuel prices, our average North America truckload rate per mile charged to customers increased approximately 20.5 percent in the quarter, while our truckload transportation costs increased approximately 19.5 percent. Truckload volume declined 4.5 percent in the quarter. LTL and intermodal volumes grew 6 percent and 3.5 percent, respectively. Operating expenses increased 14.9 percent in the quarter, primarily due to increased variable compensation. Income from operations increased 31.6 percent in the quarter, and operating margin expanded 330 basis points to 42.3 percent. NAST average headcount was down 0.7 percent in the quarter.

#### **Global Forwarding Results**

Summarized financial results of our Global Forwarding segment are as follows (dollars in thousands):

	Thi	ree M	Ionths Ended June	30,	Six Months Ended June 30,					
	 2018		2017	% change	2018		2017	% change		
Total revenues (1)	\$ 617,597	\$	528,820	16.8%	\$ 1,171,351	\$	997,608	17.4 %		
Net revenues	144,031		121,023	19.0%	267,068		227,569	17.4 %		
Income from operations	29,788		27,675	7.6%	38,009		43,881	(13.4)%		

<sup>(1)</sup> Excludes intersegment revenues.

Second quarter total revenues for the Global Forwarding segment increased 16.8 percent to \$617.6 million driven primarily by volume growth across all service lines. Net revenues increased 19.0 percent in the

quarter to \$144.0 million . Ocean net revenues increased 18.5 percent . Net revenues in air increased 17.4 percent . Customs net revenues increased 27.5 percent . The acquisition of Milgram & Company added approximately 4.5 percentage points to the net revenue growth in the quarter. Operating expenses increased 22.4 percent , primarily driven by a 17.8 percent increase in average headcount and higher variable compensation. Milgram added approximately 7.5 percentage points to the Global Forwarding average headcount. Income from operations increased 7.6 percent to \$29.8 million , and operating margin declined 220 basis points to 20.7 percent in the quarter.

#### **Robinson Fresh Results**

Summarized financial results of our Robinson Fresh segment are as follows (dollars in thousands):

	Th	ree M	onths Ended Jun	e 30,	Six Months Ended June 30,						
	2018		2017	% change	 2018		2017	% change			
Total revenues (1)	\$ 621,024	\$	657,003	(5.5)%	\$ 1,171,493	\$	1,207,448	(3.0)%			
Net revenues	55,537		60,846	(8.7)%	109,407		117,683	(7.0)%			
Income from operations	9,232		14,249	(35.2)%	18,539		28,901	(35.9)%			

<sup>(1)</sup> Excludes intersegment revenues.

Second quarter total revenues for the Robinson Fresh segment declined 5.5 percent to \$621.0 million. Segment net revenues declined 8.7 percent to \$55.5 million in the quarter. Sourcing net revenues decreased 10.3 percent. Case volumes declined 6 percent, primarily driven by lower levels of customer promotional activity and higher purchased transportation costs. Transportation net revenues decreased 6.6 percent, primarily driven by truckload volume declines. Robinson Fresh operating expenses decreased 0.6 percent driven by a 7.2 percent reduction in average headcount, partially offset by increased variable compensation. Robinson Fresh second quarter results also include a contingent auto liability claim of \$4 million. Income from operations declined 35.2 percent, and operating margin declined 680 basis points to 16.6 percent in the quarter.

#### **All Other and Corporate Results**

Net revenues for Managed Services and Other Surface Transportation are summarized as follows (dollars in thousands):

	Th	ree M	onths Ended Jun	ie 30,	Six Months Ended June 30,						
Net revenues	 2018		2017	% change	2018		2017	% change			
Managed Services	\$ 20,074	\$	18,164	10.5%	\$ 38,391	\$	35,357	8.6%			
Other Surface Transportation	15,028		13,850	8.5%	30,960		29,400	5.3%			

Second quarter Managed Services net revenues increased 10.5 percent to \$20.1 million, driven by a combination of selling additional service lines to existing customers and new customer wins. Other Surface Transportation net revenues increased 8.5 percent to \$15.0 million, primarily due to increased pricing in Europe.

#### **Other Income Statement Items**

The second quarter effective tax rate was 25.6 percent, down from 35.6 percent last year. The lower tax rate was primarily driven by the impact of the Tax Cuts and Jobs Act passed in December 2017. We continue to expect our full year effective tax rate to be between 24 and 25 percent in 2018.

Due to the adoption of ASU 2014-09 ("Revenue from Contracts with Customers"), in-transit shipments are now included in our financial results as of January 1, 2018. We do not expect this new policy to have a material impact on our overall operating results.

Interest and other expenses decreased approximately \$4.2 million in the quarter driven primarily by an \$8 million favorable impact from currency revaluation, partially offset by higher interest expense due to higher debt levels and an increase in variable interest rates.

Diluted weighted average shares outstanding in the quarter were down 0.7 percent, as share repurchases were partially offset by activity in our equity compensation plans.

#### **Cash Flow Generation and Capital Distribution**

Cash from operations totaled \$107.9 million, up 88.3 percent from the prior year, primarily due to increased earnings from the year-ago period.

In the second quarter, \$136.2 million was returned to shareholders, with \$65.2 million in cash dividends and \$71.0 million in share repurchases. This represents an increase of 29.8 percent over the prior year.

Capital expenditures totaled \$14.6 million in the quarter. We continue to expect 2018 capital expenditures to be between \$60 and \$70 million, with the majority dedicated to technology.

#### **Outlook**

"While we did see a slight moderation in the rate of increase of both price to customers and cost to carriers in our North America truckload business this quarter, both price and cost increased sequentially for the fifth consecutive quarter," said John Wiehoff. "We believe that the current freight market fundamentals will remain in place for the remainder of the year. With a healthy economy, demand for freight will remain strong."

John continued, "We will leverage our digital transformation to provide our people with an expanding set of insights and capabilities to increase the value of the supply chain expertise we deliver to our customers and carriers. We will remain focused on operating cost efficiency, driving higher levels of service execution for our employees and increasing returns to our shareholders."

#### About C.H. Robinson

At C.H. Robinson, we believe in accelerating global trade to seamlessly deliver the products and goods that drive the world's economy. Using the strengths of our knowledgeable people, proven processes, and global technology, we help our customers work smarter, not harder. As one of the world's largest third-party logistics providers (3PL), we provide a broad portfolio of logistics services, fresh produce sourcing and managed services for more than 120,000 customers and 73,000 active contract carriers through our integrated network of offices and more than 15,000 employees. In addition, the company, our Foundation and our employees contribute millions of dollars annually to a variety of organizations. Headquartered in Eden Prairie, Minnesota, C.H. Robinson (CHRW) has been publicly traded since 1997. For more information, visit <a href="https://www.chrobinson.com">www.chrobinson.com</a>.

Except for the historical information contained herein, the matters set forth in this release are forward-looking statements that represent our expectations, beliefs, intentions or strategies concerning future events. These forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from our historical experience or our present expectations, including, but not limited to such factors as changes in economic conditions, including uncertain consumer demand; changes in market demand and pressures on the pricing for our services; competition and growth rates within the third party logistics industry; freight levels and increasing costs and availability of truck capacity or alternative means of transporting freight, and changes in relationships with existing truck, rail, ocean, and air carriers; changes in our customer base due to possible consolidation among our customers; our ability to successfully integrate the operations of acquired companies with our historic operations; risks associated with litigation and insurance coverage; risks associated with operations outside of the U.S.; risks associated with the potential impacts of changes in government regulations; risks associated with the produce industry, including food safety and contamination issues; fuel prices and availability; risks of unexpected or unanticipated events or opportunities that might require additional capital expenditures; the impact of war on the economy; and other risks and uncertainties detailed in our Annual and Quarterly Reports.

Any forward-looking statement speaks only as of the date on which such statement is made, and we undertake no obligation to update such statement to reflect events or circumstances arising after such date. All remarks made during our financial results conference call will be current at the time of the call, and we undertake no obligation to update the replay.

#### Conference Call Information:

C.H. Robinson Worldwide Second Quarter 2018 Earnings Conference Call

Wednesday, August 1, 2018; 8:30 a.m. Eastern Time

Presentation slides and a simultaneous live audio webcast of the conference call may be accessed through the Investor Relations link on C.H. Robinson's website at <a href="https://www.chrobinson.com">www.chrobinson.com</a>. To participate in the conference call by telephone, please call ten minutes early by dialing: 877-269-7756

International callers dial +1-201-689-7817

Callers should reference the conference ID, which is 13680838

We invite call participants to submit questions in advance of the conference call, and we will respond to as many of the questions as we can in the time allowed. To submit your question(s) in advance of the call, please email adrienne.brausen@chrobinson.com.

#### **Summarized Financial Results**

(\$ in thousands, except per share data)

	Thi	ee Mo	onths Ended June 3	0,	Six Months Ended June 30,							
	 2018		2017	% change		2018		2017	% change			
Total revenues	\$ 4,276,037	\$	3,710,018	15.3 %	\$	8,201,364	\$	7,125,143	15.1 %			
Net revenues:												
Transportation												
Truckload	\$ 341,442	\$	282,718	20.8 %	\$	671,733	\$	586,840	14.5 %			
LTL	119,189		102,213	16.6 %		231,333		199,836	15.8 %			
Intermodal	9,181		8,308	10.5 %		15,513		15,800	(1.8)%			
Ocean	87,035		73,438	18.5 %		155,879		136,313	14.4 %			
Air	30,905		25,820	19.7 %		59,788		47,637	25.5 %			
Customs	20,794		16,311	27.5 %		41,449		32,389	28.0 %			
Other logistics services	31,397		29,832	5.2 %		60,286		57,983	4.0 %			
Total transportation	 639,943		538,640	18.8 %		1,235,981		1,076,798	14.8 %			
Sourcing	31,540		35,149	(10.3)%		61,427		65,557	(6.3)%			
Total net revenues	 671,483		573,789	17.0 %		1,297,408		1,142,355	13.6 %			
Operating expenses	452,475		391,969	15.4 %		886,815		772,577	14.8 %			
Income from operations	219,008		181,820	20.5 %		410,593		369,778	11.0 %			
Net income	\$ 159,163	\$	111,071	43.3 %	\$	301,460	\$	233,151	29.3 %			
Diluted EPS	\$ 1.13	\$	0.78	44.9 %	\$	2.14	\$	1.65	29.7 %			

This table of summary results presents our service line net revenues consistent with our historical presentation and is on an enterprise basis. The service line net revenues in the table differ from the service line net revenues discussed within the segments as our segments have revenues from multiple service lines.

## Condensed Consolidated Statements of Income (unaudited, in thousands, except per share data)

	Three Months Ended June 30,			Six Months I	Ended J	une 30,
	2018		2017	 2018		2017
Revenues:						
Transportation	\$ 3,953,139	\$	3,319,995	\$ 7,590,779	\$	6,422,038
Sourcing	322,898		390,023	610,585		703,105
Total revenues	 4,276,037		3,710,018	8,201,364		7,125,143
Costs and expenses:						
Purchased transportation and related services	3,313,196		2,781,355	6,354,798		5,345,240
Purchased products sourced for resale	291,358		354,874	549,158		637,548
Personnel expenses	340,630		284,220	668,927		574,724
Other selling, general, and administrative expenses	111,845		107,749	217,888		197,853
Total costs and expenses	 4,057,029		3,528,198	7,790,771		6,755,365
Income from operations	219,008		181,820	 410,593		369,778
Interest and other expense	(5,128)		(9,368)	(15,828)		(18,670)
Income before provision for income taxes	213,880		172,452	 394,765		351,108
Provisions for income taxes	54,717		61,381	93,305		117,957
Net income	\$ 159,163	\$	111,071	\$ 301,460	\$	233,151
Net income per share (basic)	\$ 1.14	\$	0.79	\$ 2.16	\$	1.65
Net income per share (diluted)	\$ 1.13	\$	0.78	\$ 2.14	\$	1.65
Weighted average shares outstanding (basic)	139,464		141,061	139,745		141,229
Weighted average shares outstanding (diluted)	140,611		141,587	140,960		141,713

## Business Segment Information (unaudited, dollars in thousands)

							All				
	 NAST	Glo	Global Forwarding		Robinson Fresh		Other and Corporate		Eliminations		Consolidated
Three Months Ended June 30, 2018											
Revenues	\$ 2,878,904	\$	617,597	\$	621,024	\$	158,512	\$	_	\$	4,276,037
Intersegment revenues (1)	135,317		14,875		50,131		3,891		(204,214)		_
Total revenues	3,014,221		632,472		671,155		162,403		(204,214)		4,276,037
Net revenues	436,813		144,031		55,537		35,102		_		671,483
Income from operations	184,566		29,788		9,232		(4,578)		_		219,008
Depreciation and amortization	6,085		8,753		1,144		8,256		_		24,238
Total Assets	2,470,743		861,080		445,926		675,535		_		4,453,284
Average headcount	6,957		4,736		909		2,627		_		15,229

	NAST	Gl	obal Forwarding	F	Robinson Fresh	O	All ther and Corporate	 Eliminations	_	Consolidated
Three Months Ended June 30, 2017										
Revenues	\$ 2,381,551	\$	528,820	\$	657,003	\$	142,644	\$ _	\$	3,710,018
Intersegment revenues (1)	112,243		7,440		39,669		3,670	(163,022)		
Total revenues	2,493,794		536,260		696,672		146,314	(163,022)		3,710,018
Net revenues	359,906		121,023		60,846		32,014	_		573,789
Income from operations	140,284		27,675		14,249		(388)	_		181,820
Depreciation and amortization	5,706		8,099		1,198		7,943	_		22,946
Total Assets	2,189,711		741,443		455,214		579,521	_		3,965,889
Average headcount	7,003		4,021		980		2,616	_		14,620

<sup>(1)</sup> Intersegment revenues represent the sales between our segments and are eliminated to reconcile to our consolidated results.

## Business Segment Information (unaudited, dollars in thousands)

							All				
	NAST	Glo	Global Forwarding		Robinson Fresh		Other and Corporate		Eliminations		Consolidated
Six Months Ended June 30, 2018	 _		_								_
Revenues	\$ 5,541,915	\$	1,171,351	\$	1,171,493	\$	316,605	\$	_	\$	8,201,364
Intersegment revenues (1)	258,862		24,239		98,477		10,190		(391,768)		_
Total revenues	5,800,777		1,195,590		1,269,970		326,795		(391,768)		8,201,364
Net revenues	 851,582		267,068		109,407		69,351		_		1,297,408
Income from operations	358,644		38,009		18,539		(4,599)		_		410,593
Depreciation and amortization	12,218		17,662		2,317		16,282		_		48,479
Total Assets	2,470,743		861,080		445,926		675,535		_		4,453,284
Average headcount	6,921		4,743		913		2,600		_		15,177

	NAST	Gl	lobal Forwarding	Robinson Fresh		All Other and Corporate		Eliminations		_	Consolidated
Six Months Ended June 30, 2017											
Revenues	\$ 4,640,803	\$	997,608	\$	1,207,448	\$	279,284	\$	_	\$	7,125,143
Intersegment revenues (1)	213,397		15,583		73,009		10,548		(312,537)		_
Total revenues	4,854,200		1,013,191		1,280,457		289,832		(312,537)		7,125,143
Net revenues	732,346		227,569		117,683		64,757		_		1,142,355
Income from operations	296,161		43,881		28,901		835		_		369,778
Depreciation and amortization	11,296		16,119		2,344		15,618		_		45,377
Total Assets	2,189,711		741,443		455,214		579,521		_		3,965,889
Average headcount	6,926		3,977		971		2,580		_		14,454

<sup>(1)</sup> Intersegment revenues represent the sales between our segments and are eliminated to reconcile to our consolidated results.

## Condensed Consolidated Balance Sheets (unaudited, in thousands)

	J	une 30, 2018	December 31, 2017			
Assets						
Current assets:						
Cash and cash equivalents	\$	310,575	\$	333,890		
Receivables, net		2,202,460		2,113,930		
Contract assets		182,247		_		
Other current assets		63,374		63,116		
Total current assets		2,758,656		2,510,936		
Property and equipment, net		228,325		230,326		
Intangible and other assets		1,466,303		1,494,572		
Total assets	\$	4,453,284	\$	4,235,834		
Liabilities and stockholders' investment						
Current liabilities:						
Accounts payable and outstanding checks	\$	1,133,837	\$	1,096,664		
Accrued expenses:						
Transportation expense		140,231		_		
Compensation		99,279		105,316		
Income taxes		18,393		12,240		
Other accrued liabilities		66,987		58,229		
Current portion of debt		66,000		715,000		
Total current liabilities		1,524,727		1,987,449		
Long term debt		1,341,054		750,000		
Noncurrent income taxes payable		25,364		26,684		
Deferred tax liability		42,779		45,355		
Other long-term liabilities		1,201		601		
Total liabilities		2,935,125		2,810,089		
Total stockholders' investment		1,518,159		1,425,745		
Total liabilities and stockholders' investment	\$	4,453,284	\$	4,235,834		

## Condensed Consolidated Statements of Cash Flow (unaudited, in thousands, except operational data)

	Six Months	Six Months Ended June 30,	
	2018		2017
Operating activities:			
Net income	\$ 301,460	\$	233,151
Stock-based compensation	44,704		16,842
Depreciation and amortization	48,479		45,377
Provision for doubtful accounts	9,055		7,669
Deferred income taxes	(9,014)		(4,988)
Excess tax benefit on stock-based compensation	(7,502)		(10,583)
Other	668		536
Changes in operating elements, net of acquisitions:			
Receivables	(214,620)		(244,682)
Contract assets	(34,483)		_
Prepaid expenses and other	5,326		(9,646)
Other non-current assets and liabilities	3,243		(1,016)
Accounts payable and outstanding checks	101,770		135,130
Accrued transportation expenses	45,420		_
Accrued compensation	(7,381)		(23,353)
Accrued income taxes	12,068		10,185
Other accrued liabilities	9,277		(4,611)
Net cash provided by operating activities	308,470		150,011
Investing activities:			
Purchases of property and equipment	(20,569)		(24,105)
Purchases and development of software	(9,514)		(8,865)
Acquisitions, net of cash	(1,315)		(1,780)
Other	(1,546)		(1,095)
Net cash used for investing activities	(32,944)		(35,845)
Financing activities:			
Proceeds from long-term borrowings	591,012		250,000
Borrowings on line of credit	2,418,000		4,282,000
Repayments on line of credit	(3,067,000)		(4,430,000)
Net repurchases of common stock	(138,390)		(90,120)
Proceeds from stock issued for employee benefit plans	35,846		19,814
Cash dividends	(130,559)		(128,806)
Net cash used for financing activities	(291,091)		(97,112)
Effect of exchange rates on cash	(7,750)		8,462
Net change in cash and cash equivalents	(23,315)		25,516
Cash and cash equivalents, beginning of period	333,890		247,666
Cash and cash equivalents, end of period	\$ 310,575	\$	273,182
, , ,		- —	

		As of June 30,	
Operational Data:	2018	2017	
Employees		15,357 14,807	

Source: C.H. Robinson CHRW-IR

## Earnings Conference Call – Second Quarter 2018 August 1, 2018

John Wiehoff, Chairman & CEO
Andrew Clarke, CFO
Robert Biesterfeld, COO & President of NAST
Robert Houghton, VP of Investor Relations



### Safe Harbor Statement

Except for the historical information contained herein, the matters set forth in this presentation and the accompanying earnings release are forward-looking statements that represent our expectations, beliefs, intentions or strategies concerning future events. These forward-looking statements are subject to certain risks and uncertainties that could cause actual results to differ materially from our historical experience or our present expectations, including, but not limited to such factors as changes in economic conditions, including uncertain consumer demand; changes in market demand and pressures on the pricing for our services; competition and growth rates within the third party logistics industry; freight levels and increasing costs and availability of truck capacity or alternative means of transporting freight, and changes in relationships with existing truck, rail, ocean and air carriers; changes in our customer base due to possible consolidation among our customers; our ability to integrate the operations of acquired companies with our historic operations successfully; risks associated with litigation and insurance coverage; risks associated with operations outside of the U.S.; risks associated with the potential impacts of changes in government regulations; risks associated with the produce industry, including food safety and contamination issues; fuel prices and availability; changes to our share repurchase activity; risk of unexpected or unanticipated events or opportunities that might require additional capital expenditures; the impact of war on the economy; and other risks and uncertainties detailed in our Annual and Quarterly Reports.



### Q2 2018 - Key Themes

- Improved financial performance including net revenue and operating margin expansion
- Strong demand and tight capacity driving robust freight market
- Double-digit increase in truckload cost and price
- Disciplined approach to volume



### Results Q2 2018

in thousands, except per share amounts and headcount

Three Months Ended June 30

Six Months Ended June 30

	2018	2017	% Change	2018	2017	% Change
Total Revenues	\$4,276,037	\$3,710,018	15.3%	\$8,201,364	\$7,125,143	15.1%
Total Net Revenues	\$671,483	\$573,789	17.0%	\$1,297,408	\$1,142,355	13.6%
Net Revenue Margin %	15.7%	15.5%	20 bps	15.8%	16.0%	(20 bps)
Personnel Expenses	\$340,630	\$284,220	19.8%	\$668,927	\$574,724	16.4%
Selling, General, and Admin	\$111,845	\$107,749	3.8%	\$217,888	\$197,853	10.1%
Income from Operations	\$219,008	\$181,820	20.5%	\$410,593	\$369,778	11.0%
Operating Margin %	32.6%	31.7%	90 bps	31.6%	32.4%	(80 bps)
Depreciation and Amortization	\$24,238	\$22,946	5.6%	\$48,479	\$45,377	6.8%
Net Income	\$159,163	\$111,071	43.3%	\$301,460	\$233,151	29.3%
Earnings Per Share (Diluted)	\$1.13	\$0.78	44.9%	\$2.14	\$1.65	29.7%
Average Headcount	15,229	14,620	4.2%	15,177	14,454	5.0%

- Total revenues increase driven by higher pricing, volume and fuel costs
- Operating expenses growth driven by increases in variable compensation and headcount
- Net income and earnings per share increases include favorable impact of U.S. corporate tax reform



## Q2 2018 Other Income Statement Items

- Q2 effective tax rate of 25.6% vs. 35.6% last year
- Interest expense increase due to higher debt levels and an increase in variable interest rates
- \$8 million favorable impact from currency revaluation
- Weighted average diluted shares outstanding down 0.7 percent



### 2018 Cash Flow

### Q2 Cash Flow from Operations

# + 88.3% \$107.9M \$57.3M Q2 2017 Q2 2018

- \$50.6 million increase in cash flow driven by higher net income
- \$14.6 million in capital expenditures

### YTD Cash Flow from Operations



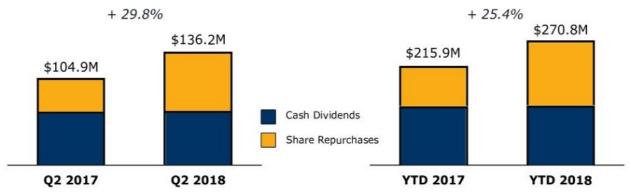
- \$158.5 million increase in cash flow driven by higher net income and improved working capital
- \$30.1 million in capital expenditures
- Continue to expect \$60-70 million in capital expenditures for the full year



## 2018 Capital Distribution

### Q2 Capital Distribution

## YTD Capital Distribution



- \$136.2 million of net income returned
   \$270.8 million of net income to shareholders
  - \$65.2 million cash dividends
  - \$71.0 million in share repurchases
    - 792,312 shares repurchased in the second quarter at an average price of \$89.61 per share
- returned to shareholders
  - \$130.6 million cash dividends
  - \$140.3 million in share repurchases



### Q2 2018 Balance Sheet

in thousands

	June 30, 2018	December 31, 2017	% Change
Accounts Receivable, Net	\$2,202,460	\$2,113,930	
Contract Assets <sup>(1)</sup>	\$182,247	_	
Accounts Payable and O/S Checks	\$1,133,837	\$1,096,664	
Accrued Transportation Expense <sup>(1)</sup>	\$140,231	<del>-</del>	
Net Operating Working Capital <sup>(2)</sup>	\$1,110,639	\$1,017,266	9.2%

- Total debt balance \$1.41 billion
  - \$600 million senior unsecured notes, 4.20% coupon
  - \$500 million private placement debt, 4.28% average coupon
  - \$66 million drawn on credit facility, 4.66% average rate
  - \$250 million accounts receivable securitization debt facility,
     2.83% average rate

(1) Balance sheet as of June 30, 2018, includes contract assets and accrued transportation expense as the result of an accounting policy change that recognizes revenues for in-transit shipments.



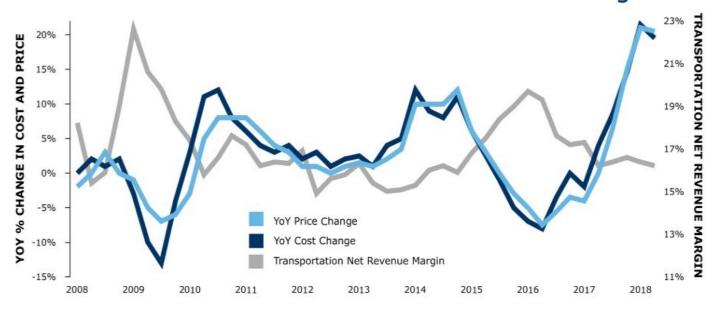
(2) Net operating working capital is defined as net accounts receivable and contract assets less accounts payable, outstanding checks and accrued transportation expense.

### Third Quarter Trends – July

- July to date total company net revenue per day has increased approximately 20 percent when compared to July 2017
- Truckload volume per day has declined approximately 2 percent on a year-over-year basis in July
- Expect net revenue per business day growth to moderate as we lap the tightening in the truckload market



## North America Truckload Cost and Price Change<sup>(1)</sup>



 North America Truckload cost and price change chart represents truckload shipments from all North America segments. Transportation net revenue margin represents total Transportation results from all segments.

North America Truckload	Q2
Volume	(5.0%)
Price	20.5%
Cost	19.5%
Net Revenue Margin	1

(1) Cost and price change exclude the estimated impact of fuel.



## North America Truckload Cost and Price Per Mile<sup>(1)</sup>



- North America Truckload cost and price per mile chart represents truckload shipments from all North America segments
- 2018 second quarter represents the fifth consecutive quarter of sequential cost and price increases
- Continued price movements in response to changes in marketplace conditions

(1) Cost and price per mile exclude the estimated impact of fuel.



### Q2 2018 NAST Results by Service Line

### Truckload, Less Than Truckload and Intermodal

in thousands

Three Months Ended June 30

Net Revenues	2018	2017	% Change
Truckload	\$307,249	\$250,028	22.9%
LTL	\$114,400	\$97,136	17.8%
Intermodal	\$9,115	\$7,769	17.3%
Other	\$6,049	\$4,973	21.6%
Total	\$436,813	\$359,906	21.4%

- Double-digit price increases in truckload, LTL, and intermodal
- Volume increases in LTL and intermodal
- Added 4,400 new carriers in the quarter

	Truckload <sup>(1)</sup>	LTL <sup>(1)</sup>	Intermodal <sup>(1)</sup>
Pricing <sup>(2)</sup>	20.5%	1	1
Cost <sup>(2)</sup>	19.5%	1	1
Volume	(4.5%)	6.0%	3.5%
Net Revenue Margin	1	1	1

<sup>(1)</sup> Represents price and cost YoY change for North America shipments across all segments.

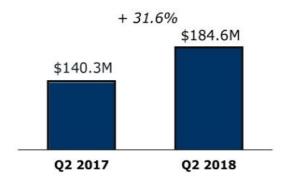


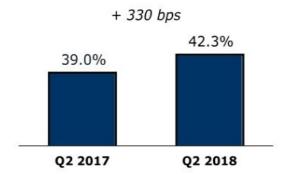
<sup>(2)</sup> Pricing and cost measures exclude the estimated impact of the change in fuel prices.

## Q2 2018 NAST Operating Income

### Q2 Operating Income

Q2 Operating Margin %





- Increased net revenues
- Progress against productivity initiatives
- · Optimizing network footprint
- Headcount down 0.7 percent



# Q2 2018 Global Forwarding Results by Service Line Ocean, Air and Customs

in thousands

Three Months Ended June 30

Net Revenues	2018	2017	% Change
Ocean	\$86,820	\$73,239	18.5%
Air	\$28,722	\$24,462	17.4%
Customs	\$20,793	\$16,308	27.5%
Other	\$7,696	\$7,014	9.7%
Total	\$144,031	\$121,023	19.0%

	Ocean	Air
Pricing	1	1
Volume	1	1
Net Revenue Margin	<b>↔</b>	1

- Volume increases in all service lines
- Milgram & Company acquisition net revenue impact to Global Forwarding:
  - Ocean +2 ppts
  - Air +2 ppts
  - Customs +21 ppts



## Q2 2018 Global Forwarding Operating Income

### Q2 Operating Income

### Q2 Operating Margin %





- Increased net revenues
- Investments in headcount and variable compensation
- 17.8 percent headcount increase
  - Milgram headcount impact of 7.5 percentage points to Global Forwarding



### Q2 2018 Global Forwarding Operating Income Sequential (Versus Q1 2018)

## Q2 Operating Income



### Q2 Operating Margin %



- Sequential net revenue increase in all service lines
- Average headcount down 31 people sequentially
- Sequential SG&A decline of 8 percent driven by lower allowance for doubtful accounts and tighter operating expense controls
- Includes \$8.8M of depreciation and amortization in the second quarter



### Q2 2018 Robinson Fresh Results

### Transportation and Sourcing

in thousands

Three Months Ended June 30

Sourcing	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$322,898	\$390,023	(17.2%)
Net Revenues	\$31,540	\$35,149	(10.3%)
Net Revenue Margin %	9.8%	9.0%	80 bps

Transportation	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$298,126	\$266,980	11.7%
Truckload	\$17,722	\$19,249	(7.9%)
Other	\$6,275	\$6,448	(2.7%)
Net Revenues	\$23,997	\$25,697	(6.6%)
Net Revenue Margin %	8.0%	9.6%	(160 bps)

- Sourcing case volume decline of 6 percent
- Reduced Sourcing promotional activity
- Truckload volume decline of 14.5 percent

Does not include intersegment revenues.

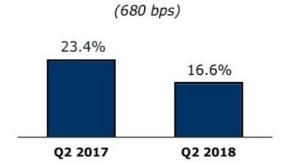


## Q2 2018 Robinson Fresh Operating Income

### Q2 Operating Income

### Q2 Operating Margin %

(35.2%) \$14.2M \$9.2M Q2 2017 Q2 2018



- Decline in net revenues
- Operating expense reduction initiatives underway
  - · Headcount reduction
  - · Service center closure
  - Operating expense controls



## Q2 2018 All Other and Corporate Results

### Managed Services and Other Surface Transportation

in thousands

Three Months Ended June 30

Net Revenues	2018	2017	% Change
Managed Services	\$20,074	\$18,164	10.5%
Other Surface Transportation	\$15,028	\$13,850	8.5%
Total	\$35,102	\$32,014	9.6%

### Managed Services

- Nearly \$1 billion in freight under management in the second quarter
- 10 bps of operating margin expansion

### **Europe Surface Transportation**

Higher pricing in truckload



### **Final Comments**

- Expect current freight market fundamentals to continue
- Closely monitoring tariff activity
- Continued investment in people, processes and technology





## Q2 2018 Transportation Results<sup>(1)</sup>

in thousands

Three Months Ended June 30

Six Months Ended June 30

Transportation	2018	2017	% Change
Total Revenues	\$3,953,139	\$3,319,995	19.1%
Total Net Revenues	\$639,943	\$538,640	18.8%
Net Revenue Margin %	16.2%	16.2%	0 bps

2018	2017	% Change
\$7,590,779	\$6,422,038	18.2%
\$1,235,981	\$1,076,798	14.8%
16.3%	16.8%	(50 bps)

Transportation Net Revenue Margin %	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018
Q1	22.6%	17.4%	17.2%	16.9%	16.3%	15.3%	16.8%	19.7%	17.3%	16.4%
Q2	20.6%	15.8%	16.2%	14.9%	15.4%	16.0%	17.5%	19.3%	16.2%	16.2%
Q3	19.8%	16.6%	16.4%	15.6%	15.0%	16.2%	18.4%	17.6%	16.4%	
Q4	18.3%	17.6%	16.3%	15.8%	15.1%	15.9%	19.0%	17.2%	16.6%	
Total	20.2%	16.8%	16.5%	15.8%	15.4%	15.9%	17.9%	18.4%	16.6%	

(1) Includes results across all segments.



## Q2 2018 NAST Results

in thousands, except headcount

Three Months Ended June 30

Six Months Ended June 30

	2018	2017	% Change	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$2,878,904	\$2,381,551	20.9%	\$5,541,915	\$4,640,803	19.4%
Total Net Revenues	\$436,813	\$359,906	21.4%	\$851,582	\$732,346	16.3%
Net Revenue Margin %	15.2%	15.1%	10 bps	15.4%	15.8%	(40 bps)
Income from Operations	\$184,566	\$140,284	31.6%	\$358,644	\$296,161	21.1%
Operating Margin %	42.3%	39.0%	330 bps	42.1%	40.4%	170 bps
Depreciation and Amortization	\$6,085	\$5,706	6.6%	\$12,218	\$11,296	8.2%
Total Assets	\$2,470,743	\$2,189,711	12.8%	\$2,470,743	\$2,189,711	12.8%
Average Headcount	6,957	7,003	(0.7%)	6,921	6,926	(0.1%)

(1) Does not include intersegment revenues.



## Q2 2018 Global Forwarding Results

in thousands, except headcount

Three Months Ended June 30

Six Months Ended June 30

	2018	2017	% Change	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$617,597	\$528,820	16.8%	\$1,171,351	\$997,608	17.4%
Total Net Revenues	\$144,031	\$121,023	19.0%	\$267,068	\$227,569	17.4%
Net Revenue Margin %	23.3%	22.9%	40 bps	22.8%	22.8%	0 bps
Income from Operations	\$29,788	\$27,675	7.6%	\$38,009	\$43,881	(13.4%)
Operating Margin %	20.7%	22.9%	(220 bps)	14.2%	19.3%	(510 bps)
Depreciation and Amortization	\$8,753	\$8,099	8.1%	\$17,662	\$16,119	9.6%
Total Assets	\$861,080	\$741,443	16.1%	\$861,080	\$741,443	16.1%
Average Headcount	4,736	4,021	17.8%	4,743	3,977	19.3%

(1) Does not include intersegment revenues.



## Q2 2018 Robinson Fresh Results

in thousands, except headcount

Three Months Ended June 30

Six Months Ended June 30

	2018	2017	% Change	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$621,024	\$657,003	(5.5%)	\$1,171,493	\$1,207,448	(3.0%)
Total Net Revenues	\$55,537	\$60,846	(8.7%)	\$109,407	\$117,683	(7.0%)
Net Revenue Margin %	8.9%	9.3%	(40 bps)	9.3%	9.7%	(20 bps)
Income from Operations	\$9,232	\$14,249	(35.2%)	\$18,539	\$28,901	(35.9%)
Operating Margin %	16.6%	23.4%	(680 bps)	16.9%	24.6%	160 bps
Depreciation and Amortization	\$1,144	\$1,198	(4.5%)	\$2,317	\$2,344	(1.2%)
Total Assets	\$445,926	\$455,214	(2.0%)	\$445,926	\$455,214	(2.0%)
Average Headcount	909	980	(7.2%)	913	971	(6.0%)

(1) Does not include intersegment revenues.



## Q2 2018 All Other and Corporate Results

in thousands, except headcount

Three Months Ended June 30

Six Months Ended June 30

	2018	2017	% Change	2018	2017	% Change
Total Revenues <sup>(1)</sup>	\$158,512	\$142,644	11.1%	\$316,605	\$279,284	13.4%
Total Net Revenues	\$35,102	\$32,014	9.6%	\$69,351	\$64,757	7.1%
Income from Operations	(\$4,578)	(\$388)	NM	(\$4,599)	\$835	NM
Depreciation and Amortization	\$8,256	\$7,943	3.9%	\$16,282	\$15,618	4.3%
Total Assets	\$675,535	\$579,521	16.6%	\$675,535	\$579,521	16.6%
Average Headcount	2,627	2,616	0.4%	2,600	2,580	0.8%





