
**UNITED STATES
SECURITIES AND EXCHANGE COMMISSION**
Washington, D.C. 20549

Form 10-Q

(Mark One)

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended June 30, 2014

or

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from _____ to _____

Commission File Number: 000-26481



Financial Institutions, Inc.

(Exact name of registrant as specified in its charter)

NEW YORK
(State or other jurisdiction of
incorporation or organization)

16-0816610
(I.R.S. Employer
Identification No.)

220 LIBERTY STREET, WARSAW, NEW YORK
(Address of principal executive offices)

14569
(Zip Code)

Registrant's telephone number, including area code: (585) 786-1100

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer ☐

Accelerated filer

☒

Non-accelerated filer ☐ (Do not check if a smaller company) Smaller reporting company ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

The registrant had 13,863,226 shares of Common Stock, \$0.01 par value, outstanding as of July 31, 2014.

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FINANCIAL INSTITUTIONS, INC.
Form 10-Q
For the Quarterly Period Ended June 30, 2014

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PART I. FINANCIAL INFORMATION

ITEM 1. Financial Statements

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Consolidated Statements of Financial Condition

(Dollars in thousands, except share and per share data)

	June 30, 2014 (Unaudited)	December 31, 2013
ASSETS		
Cash and cash equivalents:		
Cash and due from banks	\$ 64,738	\$ 59,598
Federal funds sold and interest-bearing deposits in other banks	94	94
Total cash and cash equivalents	64,832	59,692
Securities available for sale, at fair value	601,903	609,400
Securities held to maturity, at amortized cost (fair value of \$266,640 and \$250,657, respectively)	262,057	249,785
Loans held for sale	201	3,381
Loans (net of allowance for loan losses of \$27,166 and \$26,736, respectively)	1,869,498	1,806,883
Company owned life insurance	50,033	49,171
Premises and equipment, net	35,925	36,009
Goodwill and other intangible assets, net	49,826	50,002
Other assets	58,989	64,313
Total assets	<u>\$2,993,264</u>	<u>\$ 2,928,636</u>
LIABILITIES AND SHAREHOLDERS' EQUITY		
Deposits:		
Noninterest-bearing demand	\$ 551,229	\$ 535,472
Interest-bearing demand	507,083	470,733
Savings and money market	766,594	717,928
Certificates of deposit	625,172	595,923
Total deposits	2,450,078	2,320,056
Short-term borrowings	254,683	337,042
Other liabilities	18,676	16,699
Total liabilities	<u>2,723,437</u>	<u>2,673,797</u>
Shareholders' equity:		
Series A 3% preferred stock, \$100 par value; 1,533 shares authorized; 1,492 and 1,496 shares issued, respectively	149	149
Series B-1 8.48% preferred stock, \$100 par value; 200,000 shares authorized; 171,906 and 171,927 shares issued, respectively	17,191	17,193
Total preferred equity	17,340	17,342
Common stock, \$0.01 par value; 50,000,000 shares authorized; 14,161,597 shares issued	142	142
Additional paid-in capital	67,223	67,574
Retained earnings	194,418	186,137
Accumulated other comprehensive (loss) income	(3,720)	(10,187)
Treasury stock, at cost – 299,121 and 332,242 shares, respectively	(5,576)	(6,169)
Total shareholders' equity	269,827	254,839
Total liabilities and shareholders' equity	<u>\$2,993,264</u>	<u>\$ 2,928,636</u>

See accompanying notes to the consolidated financial statements.

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FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES Consolidated Statements of Income (Unaudited)

(In thousands, except per share amounts)

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Interest income:				
Interest and fees on loans	\$20,230	\$20,064	\$40,497	\$40,443
Interest and dividends on investment securities	4,653	4,278	9,445	8,647
Total interest income	24,883	24,342	49,942	49,090
Interest expense:				
Deposits	1,577	1,665	3,102	3,336
Short-term borrowings	203	153	462	343
Total interest expense	1,780	1,818	3,564	3,679
Net interest income	23,103	22,524	46,378	45,411
Provision for loan losses	1,758	1,193	3,864	3,902
Net interest income after provision for loan losses	21,345	21,331	42,514	41,509
Noninterest income:				
Service charges on deposits	2,241	2,568	4,491	4,709
ATM and debit card	1,257	1,317	2,431	2,566
Investment advisory	561	650	1,124	1,349
Company owned life insurance	425	438	828	853
Investments in limited partnerships	81	136	707	297
Loan servicing	176	152	330	225
Net gain on disposal of investment securities	949	332	1,262	1,224
Net gain on sale of loans held for sale	50	35	155	235
Net gain (loss) on disposal of other assets	24	38	(11)	39
Other	813	710	1,617	1,432
Total noninterest income	6,577	6,376	12,934	12,929
Noninterest expense:				
Salaries and employee benefits	9,063	9,226	18,319	18,935
Occupancy and equipment	3,139	3,035	6,374	6,204
Professional services	1,384	1,093	2,356	2,030
Computer and data processing	777	812	1,500	1,516
Supplies and postage	535	608	1,047	1,288
FDIC assessments	388	364	810	725
Advertising and promotions	214	253	393	467
Other	2,308	2,071	4,222	3,881
Total noninterest expense	17,808	17,462	35,021	35,046
Income before income taxes	10,114	10,245	20,427	19,392
Income tax expense	3,082	3,395	6,176	6,393
Net income	\$ 7,032	\$ 6,850	\$14,251	\$12,999
Preferred stock dividends	365	367	731	735
Net income available to common shareholders	\$ 6,667	\$ 6,483	\$13,520	\$12,264
Earnings per common share (Note 2):				
Basic	\$ 0.48	\$ 0.47	\$ 0.98	\$ 0.89
Diluted	\$ 0.48	\$ 0.47	\$ 0.98	\$ 0.89
Cash dividends declared per common share	\$ 0.19	\$ 0.18	\$ 0.38	\$ 0.36
Weighted average common shares outstanding:				
Basic	13,791	13,739	13,782	13,728
Diluted	13,838	13,767	13,831	13,767

See accompanying notes to the consolidated financial statements.

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FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES Consolidated Statements of Comprehensive Income (Loss) (Unaudited)

(Dollars in thousands)

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Net income	\$7,032	\$ 6,850	\$14,251	\$ 12,999
Other comprehensive income (loss), net of tax:				
Net unrealized gains (losses) on securities available for sale	2,684	(14,470)	6,428	(16,785)
Pension and post-retirement obligations	20	199	39	398
Total other comprehensive income (loss), net of tax	2,704	(14,271)	6,467	(16,387)
Comprehensive income (loss)	<u>\$9,736</u>	<u>\$ (7,421)</u>	<u>\$20,718</u>	<u>\$ (3,388)</u>

See accompanying notes to the consolidated financial statements.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Consolidated Statements of Changes in Shareholders' Equity (Unaudited)
Six months ended June 30, 2014 and 2013

	Preferred	Common	Additional		Accumulated		Total
	Equity	Stock	Paid-in	Retained	Other	Treasury	Shareholders'
			Capital	Earnings	Comprehensive	Stock	Equity
					Income (Loss)		
<i>(Dollars in thousands, except per share data)</i>							
Balance at January 1, 2013	\$ 17,471	\$ 142	\$ 67,710	\$ 172,244	\$ 3,253	\$ (6,923)	\$ 253,897
Comprehensive income:							
Net income	—	—	—	12,999	—	—	12,999
Other comprehensive loss, net of tax	—	—	—	—	(16,387)	—	(16,387)
Purchases of common stock for treasury	—	—	—	—	—	(229)	(229)
Repurchase of Series B-1 8.48% preferred stock	(77)	—	(2)	—	—	—	(79)
Share-based compensation plans:							
Share-based compensation	—	—	205	—	—	—	205
Stock options exercised	—	—	(3)	—	—	62	59
Restricted stock awards issued, net	—	—	(427)	—	—	427	—
Excess tax benefit on share-based compensation	—	—	(10)	—	—	—	(10)
Directors' retainer	—	—	7	—	—	105	112
Cash dividends declared:							
Series A 3% Preferred-\$1.50 per share	—	—	—	(2)	—	—	(2)
Series B-1 8.48% Preferred-\$4.24 per share	—	—	—	(733)	—	—	(733)
Common-\$0.36 per share	—	—	—	(4,944)	—	—	(4,944)
Balance at June 30, 2013	\$ 17,394	\$ 142	\$ 67,480	\$ 179,564	\$ (13,134)	\$ (6,558)	\$ 244,888
Balance at January 1, 2014	\$ 17,342	\$ 142	\$ 67,574	\$ 186,137	\$ (10,187)	\$ (6,169)	\$ 254,839
Comprehensive income:							
Net income	—	—	—	14,251	—	—	14,251
Other comprehensive income, net of tax	—	—	—	—	6,467	—	6,467
Purchases of common stock for treasury	—	—	—	—	—	(195)	(195)
Repurchase of Series B-1 8.48% preferred stock	(2)	—	—	—	—	—	(2)
Share-based compensation plans:							
Share-based compensation	—	—	305	—	—	—	305
Stock options exercised	—	—	(1)	—	—	133	132
Restricted stock awards issued, net	—	—	(655)	—	—	655	—
Cash dividends declared:							
Series A 3% Preferred-\$1.50 per share	—	—	—	(2)	—	—	(2)
Series B-1 8.48% Preferred-\$4.24 per share	—	—	—	(729)	—	—	(729)
Common-\$0.38 per share	—	—	—	(5,239)	—	—	(5,239)
Balance at June 30, 2014	\$ 17,340	\$ 142	\$ 67,223	194,418	\$ (3,720)	\$ (5,576)	\$ 269,827

See accompanying notes to the consolidated financial statements.

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FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES Consolidated Statements of Cash Flows (Unaudited)

(Dollars in thousands)

	Six months ended June 30,	
	2014	2013
Cash flows from operating activities:		
Net income	\$ 14,251	\$ 12,999
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	2,061	2,099
Net amortization of premiums on securities	1,582	2,560
Provision for loan losses	3,864	3,902
Share-based compensation	305	205
Deferred income tax expense	1,066	2,771
Proceeds from sale of loans held for sale	7,705	19,379
Originations of loans held for sale	(5,223)	(21,049)
Increase in company owned life insurance	(828)	(853)
Net gain on sale of loans held for sale	(155)	(235)
Net gain on disposal of investment securities	(1,262)	(1,224)
Net loss (gain) on sale and disposal of other assets	11	(39)
Decrease in other assets	288	6,562
Decrease in other liabilities	(249)	(511)
Net cash provided by operating activities	23,416	26,566
Cash flows from investing activities:		
Purchases of available for sale securities	(125,419)	(160,140)
Purchases of held to maturity securities	(28,594)	(5,166)
Proceeds from principal payments, maturities and calls on available for sale securities	83,904	94,956
Proceeds from principal payments, maturities and calls on held to maturity securities	16,491	5,723
Proceeds from sales of securities available for sale	61,428	1,327
Net loan originations	(65,937)	(41,340)
Purchases of company owned life insurance	(34)	(34)
Proceeds from sales of other assets	623	467
Purchases of premises and equipment	(2,371)	(2,258)
Net cash used in investing activities	(59,909)	(106,465)
Cash flows from financing activities:		
Net increase in deposits	130,022	62,442
Net (decrease) increase in short-term borrowings	(82,359)	13,607
Repurchase of preferred stock	(2)	(79)
Purchase of common stock for treasury	(195)	(229)
Proceeds from stock options exercised	132	59
Excess tax benefit on share-based compensation, net	—	(10)
Cash dividends paid to common and preferred shareholders	(5,965)	(5,400)
Net cash provided by financing activities	41,633	70,390
Net increase (decrease) in cash and cash equivalents	5,140	(9,509)
Cash and cash equivalents, beginning of period	59,692	60,436
Cash and cash equivalents, end of period	\$ 64,832	\$ 50,927
Supplemental information:		
Cash paid for interest	\$ 3,313	\$ 3,679
Cash paid for income taxes	8,313	1,697
Noncash investing and financing activities:		
Real estate and other assets acquired in settlement of loans	311	626
Accrued and declared unpaid dividends	2,986	2,841
Increase (decrease) in net unsettled security purchases	2,260	(47,972)
Loans transferred from held for sale to held for investment	853	—

See accompanying notes to the consolidated financial statements.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)**(1.) BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES****Nature of Operations**

Financial Institutions, Inc., is a financial holding company organized in 1931 under the laws of New York State (“New York” or “NYS”). Through its wholly-owned New York chartered banking subsidiary, Five Star Bank, Financial Institutions, Inc. offers a broad array of deposit, lending and other financial services to individuals, municipalities and businesses in Western and Central New York. The Company has also expanded its indirect lending network to include relationships with franchised automobile dealers in the Capital District of New York and Northern Pennsylvania. References to “the Company” mean the consolidated reporting entities and references to “the Bank” mean Five Star Bank.

Basis of Presentation

The consolidated financial statements include the accounts of Financial Institutions, Inc. and its subsidiary. All significant intercompany accounts and transactions have been eliminated in consolidation. The accounting and reporting policies conform to U.S. generally accepted accounting principles (“GAAP”). Certain information and footnote disclosures normally included in financial statements prepared in conformity with GAAP have been condensed or omitted pursuant to such rules and regulations. However, in the opinion of management, the accompanying consolidated financial statements reflect all adjustments of a normal and recurring nature necessary for a fair presentation of the consolidated statements of financial condition, income, comprehensive income, changes in shareholders’ equity and cash flows for the periods indicated, and contain adequate disclosure to make the information presented not misleading. Prior years’ consolidated financial statements are re-classified whenever necessary to conform to the current year’s presentation. These consolidated financial statements should be read in conjunction with the Company’s 2013 Annual Report on Form 10-K. The results of operations for any interim periods are not necessarily indicative of the results which may be expected for the entire year.

Subsequent Events

The Company has evaluated events and transactions for potential recognition or disclosure through the day the financial statements were issued. Other than completing the acquisition of Scott Danahy Naylor Co., Inc. (“SDN”), as described below, the Company did not have any material recognizable subsequent events.

On August 1, 2014, the Company completed its acquisition of SDN, a full service insurance agency located in Amherst, New York. SDN provides a broad range of insurance services to both personal and business clients. SDN will operate as a subsidiary of Financial Institutions, Inc. and an affiliate of Five Star Bank.

Use of Estimates

The preparation of these financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from those estimates. Material estimates relate to the determination of the allowance for loan losses, the carrying value of goodwill and deferred tax assets, the valuation and other than temporary impairment (“OTTI”) considerations related to the securities portfolio, and assumptions used in the defined benefit pension plan accounting.

Recent Accounting Pronouncements

In January 2014, the Financial Accounting Standards Board issued Accounting Standards Update (“ASU”) No. 2014-04, *Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure*. The objective of this guidance is to clarify when an in substance repossession or foreclosure occurs, that is, when a creditor should be considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan such that the loan receivable should be derecognized and the real estate property recognized. ASU No. 2014-04 states that an in substance repossession or foreclosure occurs, and a creditor is considered to have received physical possession of residential real estate property collateralizing a consumer mortgage loan, upon either (1) the creditor obtaining legal title to the residential real estate property upon completion of a foreclosure or (2) the borrower conveying all interest in the residential real estate property to the creditor to satisfy that loan through completion of a deed in lieu of foreclosure or through a similar legal agreement. Additionally, ASU No. 2014-04 requires interim and annual disclosure of both (1) the amount of foreclosed residential real estate property held by the creditor and (2) the recorded investment in consumer mortgage loans collateralized by residential real estate property that are in the process of foreclosure according to local requirements of the applicable jurisdiction. ASU No. 2014-04 is effective for interim and annual reporting periods beginning after December 15, 2014. The adoption of ASU No. 2014-04 is not expected to have a material impact on the Company’s consolidated statements of income and condition.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(2.) EARNINGS PER COMMON SHARE (“EPS”)

The following table presents a reconciliation of the earnings and shares used in calculating basic and diluted EPS (in thousands, except per share amounts).

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Net income available to common shareholders	\$ 6,667	\$ 6,483	\$13,520	\$12,264
Weighted average common shares outstanding:				
Total shares issued	14,162	14,162	14,162	14,162
Unvested restricted stock awards	(67)	(66)	(65)	(73)
Treasury shares	(304)	(357)	(315)	(361)
Total basic weighted average common shares outstanding	13,791	13,739	13,782	13,728
Incremental shares from assumed:				
Exercise of stock options	28	5	25	6
Vesting of restricted stock awards	19	23	24	33
Total diluted weighted average common shares outstanding	13,838	13,767	13,831	13,767
Basic earnings per common share	<u>\$ 0.48</u>	<u>\$ 0.47</u>	<u>\$ 0.98</u>	<u>\$ 0.89</u>
Diluted earnings per common share	<u>\$ 0.48</u>	<u>\$ 0.47</u>	<u>\$ 0.98</u>	<u>\$ 0.89</u>
For each of the periods presented, average shares subject to the following instruments were excluded from the computation of diluted EPS because the effect would be antidilutive:				
Stock options	—	225	7	188
Restricted stock awards	3	9	1	5
	<u>3</u>	<u>234</u>	<u>8</u>	<u>193</u>

(3.) INVESTMENT SECURITIES

The amortized cost and fair value of investment securities are summarized below (in thousands):

	Amortized Cost	Unrealized Gains	Unrealized Losses	Fair Value
June 30, 2014				
Securities available for sale:				
U.S. Government agencies and government sponsored enterprises	\$134,448	\$ 1,719	\$ 1,050	\$135,117
Mortgage-backed securities:				
Federal National Mortgage Association	172,449	1,993	2,217	172,225
Federal Home Loan Mortgage Corporation	32,922	894	10	33,806
Government National Mortgage Association	62,946	2,551	54	65,443
Collateralized mortgage obligations:				
Federal National Mortgage Association	63,224	431	1,427	62,228
Federal Home Loan Mortgage Corporation	96,922	215	3,289	93,848
Government National Mortgage Association	36,852	911	73	37,690
Privately issued	—	1,315	—	1,315
Total collateralized mortgage obligations	196,998	2,872	4,789	195,081
Total mortgage-backed securities	465,315	8,310	7,070	466,555
Asset-backed securities	—	231	—	231
Total available for sale securities	<u>\$599,763</u>	<u>\$ 10,260</u>	<u>\$ 8,120</u>	<u>\$601,903</u>
Securities held to maturity:				
State and political subdivisions	<u>\$262,057</u>	<u>\$ 4,661</u>	<u>\$ 78</u>	<u>\$266,640</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(3.) INVESTMENT SECURITIES (Continued)

	<u>Amortized Cost</u>	<u>Unrealized Gains</u>	<u>Unrealized Losses</u>	<u>Fair Value</u>
December 31, 2013				
Securities available for sale:				
U.S. Government agencies and government sponsored enterprises	\$135,840	\$ 1,414	\$ 2,802	\$134,452
Mortgage-backed securities:				
Federal National Mortgage Association	173,507	1,511	4,810	170,208
Federal Home Loan Mortgage Corporation	36,737	562	205	37,094
Government National Mortgage Association	61,832	2,152	142	63,842
Collateralized mortgage obligations:				
Federal National Mortgage Association	63,838	261	3,195	60,904
Federal Home Loan Mortgage Corporation	102,660	169	5,856	96,973
Government National Mortgage Association	43,734	913	586	44,061
Privately issued	—	1,467	—	1,467
Total collateralized mortgage obligations	<u>210,232</u>	<u>2,810</u>	<u>9,637</u>	<u>203,405</u>
Total mortgage-backed securities	482,308	7,035	14,794	474,549
Asset-backed securities	18	381	—	399
Total available for sale securities	<u>\$618,166</u>	<u>\$ 8,830</u>	<u>\$ 17,596</u>	<u>\$609,400</u>
Securities held to maturity:				
State and political subdivisions	<u>\$249,785</u>	<u>\$ 1,340</u>	<u>\$ 468</u>	<u>\$250,657</u>

Investment securities with a total fair value of \$745.5 million and \$763.1 million at June 30, 2014 and December 31, 2013, respectively, were pledged as collateral to secure public deposits and for other purposes required or permitted by law.

The scheduled maturities of securities available for sale and securities held to maturity at June 30, 2014 are shown below (in thousands). Actual expected maturities may differ from contractual maturities because issuers may have the right to call or prepay obligations.

	<u>Amortized Cost</u>	<u>Fair Value</u>
Debt securities available for sale:		
Due in one year or less	\$ 25,204	\$ 25,204
Due from one to five years	83,162	84,857
Due after five years through ten years	205,664	205,297
Due after ten years	285,733	286,545
	<u>\$599,763</u>	<u>\$601,903</u>
Debt securities held to maturity:		
Due in one year or less	\$ 23,466	\$ 23,556
Due from one to five years	132,765	134,973
Due after five years through ten years	105,784	108,057
Due after ten years	42	54
	<u>\$262,057</u>	<u>\$266,640</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(3.) INVESTMENT SECURITIES (Continued)

Sales and calls of securities available for sale were as follows (in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Proceeds from sales and calls	\$ 41,958	\$ 375	\$61,428	\$1,327
Gross realized gains	949	332	1,262	1,224

Unrealized losses on investment securities and the fair value of the related securities, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, were as follows (in thousands):

	Less than 12 months		12 months or longer		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
June 30, 2014						
Securities available for sale:						
U.S. Government agencies and government sponsored enterprises	\$ 30,830	\$ 2	\$ 41,159	\$ 1,048	\$ 71,989	\$ 1,050
Mortgage-backed securities:						
Federal National Mortgage Association	34,572	107	64,582	2,110	99,154	2,217
Federal Home Loan Mortgage Corporation	—	—	3,750	10	3,750	10
Government National Mortgage Association	5,440	54	—	—	5,440	54
Collateralized mortgage obligations:						
Federal National Mortgage Association	9,010	22	37,314	1,405	46,324	1,427
Federal Home Loan Mortgage Corporation	2,619	22	83,809	3,267	86,428	3,289
Government National Mortgage Association	—	—	5,683	73	5,683	73
Total collateralized mortgage obligations	11,629	44	126,806	4,745	138,435	4,789
Total mortgage-backed securities	51,641	205	195,138	6,865	246,779	7,070
Total available for sale securities	82,471	207	236,297	7,913	318,768	8,120
Securities held to maturity:						
State and political subdivisions	13,285	78	—	—	13,285	78
Total	\$ 95,756	\$ 285	\$236,297	\$ 7,913	\$332,053	\$ 8,198
December 31, 2013						
Securities available for sale:						
U.S. Government agencies and government sponsored enterprises	\$ 86,177	\$ 2,788	\$ 2,717	\$ 14	\$ 88,894	\$ 2,802
Mortgage-backed securities:						
Federal National Mortgage Association	103,778	3,491	20,689	1,319	124,467	4,810
Federal Home Loan Mortgage Corporation	14,166	205	—	—	14,166	205
Government National Mortgage Association	14,226	142	—	—	14,226	142
Collateralized mortgage obligations:						
Federal National Mortgage Association	35,632	2,586	11,760	609	47,392	3,195
Federal Home Loan Mortgage Corporation	72,655	4,980	15,762	876	88,417	5,856
Government National Mortgage Association	8,396	586	—	—	8,396	586
Total collateralized mortgage obligations	116,683	8,152	27,522	1,485	144,205	9,637
Total mortgage-backed securities	248,853	11,990	48,211	2,804	297,064	14,794
Total available for sale securities	335,030	14,778	50,928	2,818	385,958	17,596
Securities held to maturity:						
State and political subdivisions	72,269	468	—	—	72,269	468
Total	\$407,299	\$ 15,246	\$ 50,928	\$ 2,818	\$458,227	\$ 18,064

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(3.) INVESTMENT SECURITIES (Continued)

The total number of security positions in the investment portfolio in an unrealized loss position at June 30, 2014 was 129 compared to 331 at December 31, 2013. At June 30, 2014, the Company had positions in 61 investment securities with a fair value of \$236.3 million and a total unrealized loss of \$7.9 million that have been in a continuous unrealized loss position for more than 12 months. There were a total of 68 securities positions in the Company's investment portfolio, with a fair value of \$95.8 million and a total unrealized loss of \$285 thousand at June 30, 2014, that have been in a continuous unrealized loss position for less than 12 months. The unrealized loss on these investment securities was predominantly caused by changes in market interest rates subsequent to purchase. The fair value of most of the investment securities in the Company's portfolio fluctuates as market interest rates change.

The Company reviews investment securities on an ongoing basis for the presence of other-than-temporary impairment ("OTTI") with formal reviews performed quarterly. When evaluating debt securities for OTTI, management considers many factors, including: (1) the length of time and the extent to which the fair value has been less than cost, (2) the financial condition and near-term prospects of the issuer, (3) whether the market decline was affected by macroeconomic conditions, and (4) whether the Company has the intention to sell the debt security or whether it is more likely than not that it will be required to sell the debt security before its anticipated recovery. The assessment of whether OTTI exists involves a high degree of subjectivity and judgment and is based on the information then available to management. There was no impairment recorded during the six months ended June 30, 2014 and 2013.

Based on management's review and evaluation of the Company's debt securities as of June 30, 2014, the debt securities with unrealized losses were not considered to be OTTI. As of June 30, 2014, the Company did not intend to sell any of the securities in a loss position and believes that it is not likely that it will be required to sell any such securities before the anticipated recovery of amortized cost. Accordingly, as of June 30, 2014, management has concluded that unrealized losses on its investment securities are temporary and no further impairment loss has been realized in the Company's consolidated statements of income.

(4.) LOANS

The Company's loan portfolio consisted of the following as of the dates indicated (in thousands):

	Principal Amount Outstanding	Net Deferred Loan Costs (Fees)	Loans, Net
<u>June 30, 2014</u>			
Commercial business	\$ 277,609	\$ 76	\$ 277,685
Commercial mortgage	469,936	(881)	469,055
Residential mortgage	106,342	(136)	106,206
Home equity	363,243	6,335	369,578
Consumer indirect	626,418	26,330	652,748
Other consumer	21,205	187	21,392
Total	<u>\$1,864,753</u>	<u>\$ 31,911</u>	1,896,664
Allowance for loan losses			(27,166)
Total loans, net			<u>\$1,869,498</u>
<u>December 31, 2013</u>			
Commercial business	\$ 265,751	\$ 15	\$ 265,766
Commercial mortgage	470,312	(1,028)	469,284
Residential mortgage	113,101	(56)	113,045
Home equity	320,658	5,428	326,086
Consumer indirect	609,390	26,978	636,368
Other consumer	22,893	177	23,070
Total	<u>\$1,802,105</u>	<u>\$ 31,514</u>	1,833,619
Allowance for loan losses			(26,736)
Total loans, net			<u>\$1,806,883</u>

Loans held for sale (not included above) were comprised entirely of residential real estate mortgages and totaled \$201 thousand and \$3.4 million as of June 30, 2014 and December 31, 2013, respectively.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(4.) LOANS (Continued)

Past Due Loans Aging

The Company's recorded investment, by loan class, in current and nonaccrual loans, as well as an analysis of accruing delinquent loans is set forth as of the dates indicated (in thousands):

			Greater Than 90 Days	Total Past Due	Nonaccrual	Current	Total Loans
	30-59 Days Past Due	60-89 Days Past Due					
June 30, 2014							
Commercial business	\$ 2,005	\$ —	\$ —	\$ 2,005	\$ 3,589	\$ 272,015	\$ 277,609
Commercial mortgage	—	—	—	—	2,734	467,202	469,936
Residential mortgage	408	—	—	408	758	105,176	106,342
Home equity	235	32	—	267	371	362,605	363,243
Consumer indirect	1,590	324	—	1,914	1,427	623,077	626,418
Other consumer	139	20	6	165	6	21,034	21,205
Total loans, gross	<u>\$ 4,377</u>	<u>\$ 376</u>	<u>\$ 6</u>	<u>\$ 4,759</u>	<u>\$ 8,885</u>	<u>\$1,851,109</u>	<u>\$1,864,753</u>
December 31, 2013							
Commercial business	\$ 558	\$ 199	\$ —	\$ 757	\$ 3,474	\$ 261,520	\$ 265,751
Commercial mortgage	800	—	—	800	9,663	459,849	470,312
Residential mortgage	542	—	—	542	1,078	111,481	113,101
Home equity	750	143	—	893	925	318,840	320,658
Consumer indirect	2,129	476	—	2,605	1,471	605,314	609,390
Other consumer	126	72	6	204	5	22,684	22,893
Total loans, gross	<u>\$ 4,905</u>	<u>\$ 890</u>	<u>\$ 6</u>	<u>\$ 5,801</u>	<u>\$ 16,616</u>	<u>\$1,779,688</u>	<u>\$1,802,105</u>

There were no loans past due greater than 90 days and still accruing interest as of June 30, 2014 and December 31, 2013. There were \$6 thousand in consumer overdrafts which were past due greater than 90 days as of June 30, 2014 and December 31, 2013. Consumer overdrafts are overdrawn deposit accounts which have been reclassified as loans but by their terms do not accrue interest.

Troubled Debt Restructurings

A modification of a loan constitutes a troubled debt restructuring ("TDR") when a borrower is experiencing financial difficulty and the modification constitutes a concession. The Company offers various types of concessions when modifying loans, however, forgiveness of principal is seldom granted. Commercial loans modified in a TDR may involve temporary interest-only payments, term extensions, reducing the interest rate for the remaining term of the loan, extending the maturity date at an interest rate lower than the current market rate for new debt with similar risk, requesting additional collateral, releasing collateral for consideration, or substituting or adding a new borrower or guarantor.

The following table presents information related to loans modified in a TDR during the periods indicated (dollars in thousands).

	Quarter-to-Date			Year-to-Date		
	Pre- Modification	Post- Modification		Pre- Modification	Post- Modification	
	Outstanding	Outstanding		Outstanding	Outstanding	
Number of	Recorded	Recorded	Number of	Recorded	Recorded	
Contracts	Investment	Investment	Contracts	Investment	Investment	
June 30, 2014						
Commercial business	1	\$ 1,381	\$ 1,381	1	\$ 1,381	\$ 1,381
Commercial mortgage	—	—	—	—	—	—
Total	<u>1</u>	<u>\$ 1,381</u>	<u>\$ 1,381</u>	<u>1</u>	<u>\$ 1,381</u>	<u>\$ 1,381</u>
June 30, 2013						
Commercial business	1	\$ 1,273	\$ 1,273	3	\$ 1,462	\$ 1,453
Commercial mortgage	—	—	—	—	—	—
Total	<u>1</u>	<u>\$ 1,273</u>	<u>\$ 1,273</u>	<u>3</u>	<u>\$ 1,462</u>	<u>\$ 1,453</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(4.) LOANS (Continued)

All of the loans identified as TDRs by the Company during the six months ended June 30, 2014 and 2013 were previously on nonaccrual status and reported as impaired loans prior to restructuring. The modifications primarily related to extending the amortization periods of the loans. Nonaccrual loans that are restructured remain on nonaccrual status, but may move to accrual status after they have performed according to the restructured terms for a period of time. The TDR classification did not have a material impact on the Company's determination of the allowance for loan losses because the modified loans were impaired and evaluated for a specific reserve both before and after restructuring.

There were no loans modified as a TDR within the previous 12 months that defaulted during the six months ended June 30, 2014 or 2013. For purposes of this disclosure, a loan modified as a TDR is considered to have defaulted when the borrower becomes 90 days past due.

Impaired Loans

Management has determined that specific commercial loans on nonaccrual status and all loans that have had their terms restructured in a troubled debt restructuring are impaired loans. The following table presents the recorded investment, unpaid principal balance and related allowance of impaired loans as of the dates indicated and average recorded investment and interest income recognized on impaired loans for the three month periods ended as of the dates indicated (in thousands):

	<u>Recorded Investment</u> ⁽¹⁾	<u>Unpaid Principal Balance</u> ⁽¹⁾	<u>Related Allowance</u>	<u>Average Recorded Investment</u>	<u>Interest Income Recognized</u>
<u>June 30, 2014</u>					
With no related allowance recorded:					
Commercial business	\$ 1,618	\$ 2,146	\$ —	\$ 1,823	\$ —
Commercial mortgage	<u>1,142</u>	<u>1,173</u>	<u>—</u>	<u>1,093</u>	<u>—</u>
	2,760	3,319	—	2,916	—
With an allowance recorded:					
Commercial business	1,971	1,982	1,056	1,837	—
Commercial mortgage	<u>1,592</u>	<u>1,592</u>	<u>432</u>	<u>6,733</u>	<u>—</u>
	3,563	3,574	1,488	8,570	—
	<u>\$ 6,323</u>	<u>\$ 6,893</u>	<u>\$ 1,488</u>	<u>\$ 11,486</u>	<u>\$ —</u>
<u>December 31, 2013</u>					
With no related allowance recorded:					
Commercial business	\$ 1,777	\$ 2,273	\$ —	\$ 659	\$ —
Commercial mortgage	<u>875</u>	<u>906</u>	<u>—</u>	<u>760</u>	<u>—</u>
	2,652	3,179	—	1,419	—
With an allowance recorded:					
Commercial business	1,697	1,717	201	3,196	—
Commercial mortgage	<u>8,788</u>	<u>9,188</u>	<u>1,057</u>	<u>3,758</u>	<u>—</u>
	10,485	10,905	1,258	6,954	—
	<u>\$ 13,137</u>	<u>\$ 14,084</u>	<u>\$ 1,258</u>	<u>\$ 8,373</u>	<u>\$ —</u>

(1) Difference between recorded investment and unpaid principal balance represents partial charge-offs.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(4.) LOANS (Continued)

Credit Quality Indicators

The Company categorizes loans into risk categories based on relevant information about the ability of borrowers to service their debt such as: current financial information, historical payment experience, credit documentation, public information, and current economic trends, among other factors such as the fair value of collateral. The Company analyzes commercial business and commercial mortgage loans individually by classifying the loans as to credit risk. Risk ratings are updated any time the situation warrants. The Company uses the following definitions for risk ratings:

Special Mention: Loans classified as special mention have a potential weakness that deserves management's close attention. If left uncorrected, these potential weaknesses may result in deterioration of the repayment prospects for the loan or of the Company's credit position at some future date.

Substandard: Loans classified as substandard are inadequately protected by the current net worth and paying capacity of the obligor or of the collateral pledged, if any. Loans so classified have a well-defined weakness or weaknesses that jeopardize the liquidation of the debt. They are characterized by the distinct possibility that the Company will sustain some loss if the deficiencies are not corrected.

Doubtful: Loans classified as doubtful have all the weaknesses inherent in those classified as Substandard, with the added characteristic that the weaknesses make collection or liquidation in full, on the basis of currently existing facts, conditions, and values, highly questionable and improbable.

Loans that do not meet the criteria above that are analyzed individually as part of the process described above are considered "Uncriticized" or pass-rated loans and are included in groups of homogeneous loans with similar risk and loss characteristics.

The following table sets forth the Company's commercial loan portfolio, categorized by internally assigned asset classification, as of the dates indicated (in thousands):

	Commercial Business	Commercial Mortgage
<u>June 30, 2014</u>		
Uncriticized	\$ 260,164	\$ 453,747
Special mention	7,708	6,136
Substandard	9,737	10,053
Doubtful	—	—
Total	<u>\$ 277,609</u>	<u>\$ 469,936</u>
<u>December 31, 2013</u>		
Uncriticized	\$ 250,553	\$ 449,447
Special mention	6,311	6,895
Substandard	8,887	13,970
Doubtful	—	—
Total	<u>\$ 265,751</u>	<u>\$ 470,312</u>

The Company utilizes payment status as a means of identifying and reporting problem and potential problem retail loans. The Company considers nonaccrual loans and loans past due greater than 90 days and still accruing interest to be non-performing. The following table sets forth the Company's retail loan portfolio, categorized by payment status, as of the dates indicated (in thousands):

	Residential Mortgage	Home Equity	Consumer Indirect	Other Consumer
<u>June 30, 2014</u>				
Performing	\$105,584	\$362,872	\$624,991	\$ 21,193
Non-performing	758	371	1,427	12
Total	<u>\$106,342</u>	<u>\$363,243</u>	<u>\$626,418</u>	<u>\$ 21,205</u>
<u>December 31, 2013</u>				
Performing	\$112,023	\$319,733	\$607,919	\$ 22,882
Non-performing	1,078	925	1,471	11
Total	<u>\$113,101</u>	<u>\$320,658</u>	<u>\$609,390</u>	<u>\$ 22,893</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(4.) LOANS (Continued)

Allowance for Loan Losses

Loans and the related allowance for loan losses are presented below as of the dates indicated (in thousands):

	Commercial Business	Commercial Mortgage	Residential Mortgage	Home Equity	Consumer Indirect	Other Consumer	Total
June 30, 2014							
Loans:							
Ending balance	\$ 277,609	\$ 469,936	\$ 106,342	\$ 363,243	\$ 626,418	\$ 21,205	\$ 1,864,753
Evaluated for impairment:							
Individually	\$ 3,589	\$ 2,734	\$ —	\$ —	\$ —	\$ —	\$ 6,323
Collectively	\$ 274,020	\$ 467,202	\$ 106,342	\$ 363,243	\$ 626,418	\$ 21,205	\$ 1,858,430
Allowance for loan losses:							
Ending balance	\$ 5,402	\$ 7,633	\$ 618	\$ 1,607	\$ 11,446	\$ 460	\$ 27,166
Evaluated for impairment:							
Individually	\$ 1,056	\$ 432	\$ —	\$ —	\$ —	\$ —	\$ 1,488
Collectively	\$ 4,346	\$ 7,201	\$ 618	\$ 1,607	\$ 11,446	\$ 460	\$ 25,678
June 30, 2013							
Loans:							
Ending balance	\$ 257,784	\$ 438,513	\$ 117,939	\$ 301,429	\$ 572,350	\$ 24,107	\$ 1,712,122
Evaluated for impairment:							
Individually	\$ 5,043	\$ 3,073	\$ —	\$ —	\$ —	\$ —	\$ 8,116
Collectively	\$ 252,741	\$ 435,440	\$ 117,939	\$ 301,429	\$ 572,350	\$ 24,107	\$ 1,704,006
Allowance for loan losses:							
Ending balance	\$ 4,755	\$ 7,125	\$ 701	\$ 1,424	\$ 11,095	\$ 490	\$ 25,590
Evaluated for impairment:							
Individually	\$ 956	\$ 554	\$ —	\$ —	\$ —	\$ —	\$ 1,510
Collectively	\$ 3,799	\$ 6,571	\$ 701	\$ 1,424	\$ 11,095	\$ 490	\$ 24,080

The following table sets forth the changes in the allowance for loan losses for the three and six month periods ended June 30, 2014 (in thousands):

	Commercial Business	Commercial Mortgage	Residential Mortgage	Home Equity	Consumer Indirect	Other Consumer	Total
Three months ended June 30, 2014							
Beginning balance	\$ 4,689	\$ 7,980	\$ 672	\$ 1,371	\$ 11,984	\$ 456	\$ 27,152
Charge-offs	3	165	69	156	2,331	224	2,948
Recoveries	68	6	8	29	995	98	1,204
Provision (credit)	648	(188)	7	363	798	130	1,758
Ending balance	\$ 5,402	\$ 7,633	\$ 618	\$ 1,607	\$ 11,446	\$ 460	\$ 27,166
Six months ended June 30, 2014							
Beginning balance	\$ 4,273	\$ 7,743	\$ 676	\$ 1,367	\$ 12,230	\$ 447	\$ 26,736
Charge-offs	71	165	147	262	4,786	493	5,924
Recoveries	97	13	29	40	2,100	211	2,490
Provision	1,103	42	60	462	1,902	295	3,864
Ending balance	\$ 5,402	\$ 7,633	\$ 618	\$ 1,607	\$ 11,446	\$ 460	\$ 27,166

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(4.) LOANS (Continued)

The following table sets forth the changes in the allowance for loan losses for the three and six month periods ended June 30, 2013 (in thousands):

	Commercial Business	Commercial Mortgage	Residential Mortgage	Home Equity	Consumer Indirect	Other Consumer	Total
Three months ended June 30, 2013							
Beginning balance	\$ 5,167	\$ 6,971	\$ 668	\$1,283	\$ 11,312	\$ 426	\$25,827
Charge-offs	292	106	85	53	1,929	229	2,694
Recoveries	205	143	13	73	759	71	1,264
Provision (credit)	(325)	117	105	121	953	222	1,193
Ending balance	<u>\$ 4,755</u>	<u>\$ 7,125</u>	<u>\$ 701</u>	<u>\$1,424</u>	<u>\$ 11,095</u>	<u>\$ 490</u>	<u>\$25,590</u>
Six months ended June 30, 2013							
Beginning balance	\$ 4,884	\$ 6,581	\$ 740	\$1,282	\$ 10,715	\$ 512	\$24,714
Charge-offs	531	109	247	322	3,647	481	5,337
Recoveries	242	157	30	110	1,564	208	2,311
Provision	160	496	178	354	2,463	251	3,902
Ending balance	<u>\$ 4,755</u>	<u>\$ 7,125</u>	<u>\$ 701</u>	<u>\$1,424</u>	<u>\$ 11,095</u>	<u>\$ 490</u>	<u>\$25,590</u>

Risk Characteristics

Commercial business loans primarily consist of loans to small to midsize businesses in our market area in a diverse range of industries. These loans are of higher risk and typically are made on the basis of the borrower's ability to make repayment from the cash flow of the borrower's business. Further, the collateral securing the loans may depreciate over time, may be difficult to appraise and may fluctuate in value. The credit risk related to commercial loans is largely influenced by general economic conditions and the resulting impact on a borrower's operations or on the value of underlying collateral, if any.

Commercial mortgage loans generally have larger balances and involve a greater degree of risk than residential mortgage loans, inferring higher potential losses on an individual customer basis. Loan repayment is often dependent on the successful operation and management of the properties, as well as on the collateral securing the loan. Economic events or conditions in the real estate market could have an adverse impact on the cash flows generated by properties securing the Company's commercial real estate loans and on the value of such properties.

Residential mortgage loans and home equities (comprised of home equity loans and home equity lines) are generally made on the basis of the borrower's ability to make repayment from his or her employment and other income, but are secured by real property whose value tends to be more easily ascertainable. Credit risk for these types of loans is generally influenced by general economic conditions, the characteristics of individual borrowers, and the nature of the loan collateral.

Consumer indirect and other consumer loans may entail greater credit risk than residential mortgage loans and home equities, particularly in the case of other consumer loans which are unsecured or, in the case of indirect consumer loans, secured by depreciable assets, such as automobiles or boats. In such cases, any repossessed collateral for a defaulted consumer loan may not provide an adequate source of repayment of the outstanding loan balance. In addition, consumer loan collections are dependent on the borrower's continuing financial stability, and thus are more likely to be affected by adverse personal circumstances such as job loss, illness or personal bankruptcy. Furthermore, the application of various federal and state laws, including bankruptcy and insolvency laws, may limit the amount which can be recovered on such loans.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(5.) GOODWILL AND OTHER INTANGIBLE ASSETS

The carrying amount of goodwill totaled \$48.5 million as of June 30, 2014 and December 31, 2013. The goodwill relates to the Company's primary subsidiary and reporting unit, Five Star Bank. The Company performs a goodwill impairment test on an annual basis or more frequently if events and circumstances warrant.

The Company's other intangible assets, consisting entirely of a core deposit intangible asset, were as follows (in thousands):

	June 30, 2014	December 31, 2013
Gross carrying amount	\$2,042	\$ 2,042
Accumulated amortization	(752)	(576)
Net carrying value	<u>\$1,290</u>	<u>\$ 1,466</u>

Amortization expense for the core deposit intangible was \$87 thousand and \$176 thousand for the three and six months ended June 30, 2014, and \$98 thousand and \$199 thousand for the three and six months ended June 30, 2013, respectively. As of June 30, 2014, the estimated core deposit intangible amortization expense for the remainder of 2014 and each of the next five years is as follows (in thousands):

2014 (remainder of year)	\$165
2015	296
2016	251
2017	205
2018	160
2019	115

(6.) SHAREHOLDERS' EQUITY

Common Stock

The changes in shares of common stock were as follows for the six months ended June 30, 2014 and 2013:

	Outstanding	Treasury	Issued
<u>June 30, 2014</u>			
Shares outstanding at December 31, 2013	13,829,355	332,242	14,161,597
Restricted stock awards issued	43,242	(43,242)	—
Restricted stock awards forfeited	(8,144)	8,144	—
Stock options exercised	7,125	(7,125)	—
Treasury stock purchases	(9,102)	9,102	—
Shares outstanding at June 30, 2014	<u>13,862,476</u>	<u>299,121</u>	<u>14,161,597</u>
<u>June 30, 2013</u>			
Shares outstanding at December 31, 2012	13,787,709	373,888	14,161,597
Restricted stock awards issued	42,035	(42,035)	—
Restricted stock awards forfeited	(18,977)	18,977	—
Stock options exercised	3,300	(3,300)	—
Treasury stock purchases	(11,349)	11,349	—
Directors' retainer	5,672	(5,672)	—
Shares outstanding at June 30, 2013	<u>13,808,390</u>	<u>353,207</u>	<u>14,161,597</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(7.) ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS)

The following table presents the components of other comprehensive income (loss) for the six month periods ended June 30, 2014 and 2013 (in thousands):

	Pre-tax Amount	Tax Effect	Net-of-tax Amount
June 30, 2014			
Securities available for sale and transferred securities:			
Change in unrealized gain/loss during the period	\$ 12,168	\$ 4,821	\$ 7,347
Reclassification adjustment for net gains included in net income ⁽¹⁾	(1,521)	(602)	(919)
Total securities available for sale and transferred securities	10,647	4,219	6,428
Amortization of pension and post-retirement items:			
Prior service credit	(24)	(9)	(15)
Net actuarial losses	88	34	54
Total pension and post-retirement obligations	64	25	39
Other comprehensive income	<u>\$ 10,711</u>	<u>\$ 4,244</u>	<u>\$ 6,467</u>
June 30, 2013			
Securities available for sale:			
Change in unrealized gain/loss during the period	\$(26,571)	\$(10,525)	\$(16,046)
Reclassification adjustment for net gains included in net income	(1,224)	(485)	(739)
Total securities available for sale	(27,795)	(11,010)	(16,785)
Amortization of pension and post-retirement items:			
Prior service credit	(24)	(9)	(15)
Net actuarial losses	682	269	413
Total pension and post-retirement obligations	658	260	398
Other comprehensive loss	<u>\$(27,137)</u>	<u>\$(10,750)</u>	<u>\$(16,387)</u>

⁽¹⁾ Includes amounts related to the amortization/accretion of unrealized net gains and losses related to the Company's reclassification of available for sale investment securities to the held to maturity category. The unrealized net gains/losses will be amortized/accreted over the remaining life of the investment securities as an adjustment of yield.

Activity in accumulated other comprehensive income (loss), net of tax, for the six month periods ended June 30, 2014 and 2013 was as follows (in thousands):

	Securities Available for Sale and Transferred Securities	Pension and Post- retirement Obligations	Accumulated Other Comprehensive Income (Loss)
June 30, 2014			
Balance at beginning of year	\$ (5,337)	\$ (4,850)	\$ (10,187)
Other comprehensive income before reclassifications	7,347	—	7,347
Amounts reclassified from accumulated other comprehensive income	(919)	39	(880)
Net current period other comprehensive income	6,428	39	6,467
Balance at end of period	<u>\$ 1,091</u>	<u>\$ (4,811)</u>	<u>\$ (3,720)</u>
June 30, 2013			
Balance at beginning of year	\$ 16,060	\$ (12,807)	\$ 3,253
Other comprehensive (loss) income before reclassifications	(16,046)	—	(16,046)
Amounts reclassified from accumulated other comprehensive income	(739)	398	(341)
Net current period other comprehensive (loss) income	(16,785)	398	(16,387)
Balance at end of period	<u>\$ (725)</u>	<u>\$ (12,409)</u>	<u>\$ (13,134)</u>

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(7.) ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) (Continued)

The following table presents the amounts reclassified out of each component of accumulated other comprehensive income (loss) for the six month periods ended June 30, 2014 and 2013 (in thousands):

Details About Accumulated Other Comprehensive Income Components	Amount Reclassified from		Affected Line Item in the Consolidated Statement of Income
	Accumulated Other Comprehensive Income		
	Six months ended June 30,		
	2014	2013	
Realized gain on sale of investment securities	\$ 1,262	\$ 1,224	Net gain on disposal of investment securities
Amortization of unrealized holding gains (losses) on investment securities transferred from available for sale to held to maturity	259	—	Interest income
	1,521	1,224	Total before tax
	(602)	(485)	Income tax expense
	919	739	Net of tax
Amortization of pension and post-retirement items:			
Prior service credit ⁽¹⁾	24	24	Salaries and employee benefits
Net actuarial losses ⁽¹⁾	(88)	(682)	Salaries and employee benefits
	(64)	(658)	Total before tax
	25	260	Income tax benefit
	(39)	(398)	Net of tax
Total reclassified for the period	\$ 880	\$ 341	

⁽¹⁾ These items are included in the computation of net periodic pension expense. See Note 9 – Employee Benefit Plans for additional information.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(8.) SHARE-BASED COMPENSATION PLANS

The Company maintains certain stock-based compensation plans that were approved by the Company's shareholders and are administered by the Company's Board of Directors, or the Management Development and Compensation Committee of the Board. The share-based compensation plans were established to allow for the grant of compensation awards to attract, motivate and retain employees, executive officers and non-employee directors who contribute to the success and profitability of the Company and to give such persons a proprietary interest in the Company, thereby enhancing their personal interest in the Company's success.

The Company awarded grants of 22,642 shares of restricted common stock to certain members of management during the six months ended June 30, 2014. Fifty percent of the shares subject to each grant will be earned based upon achievement of an EPS performance requirement for the Company's fiscal year ended December 31, 2014. The remaining fifty percent of the shares will be earned based on the Company's achievement of a relative total shareholder return ("TSR") performance requirement, on a percentile basis, compared to a defined group of peer companies over a three-year performance period ended December 31, 2016. The shares earned based on the achievement of the EPS and TSR performance requirements, if any, will vest based on the recipient's continuous service to the Company on December 31, 2016.

The grant-date fair value of the TSR portion of the award granted during the six months ended June 30, 2014 was determined using the Monte Carlo simulation model on the date of grant, assuming the following (i) expected term of 2.87 years, (ii) risk free interest rate of 0.62%, (iii) expected dividend yield of 3.59% and (iv) expected stock price volatility over the expected term of the TSR award of 39.4%. The grant-date fair value of all other restricted stock awards is equal to the closing market price of our common stock on the date of grant.

In addition, the Company granted 11,600 shares of restricted common stock to management during the six months ended June 30, 2014. The shares will vest after completion of a three-year service requirement. The weighted average market price of the restricted stock awards on the date of grant was \$21.26.

During the six months ended June 30, 2014, the Company granted 9,000 restricted shares of common stock to directors, of which 4,500 shares vested immediately and 4,500 shares will vest after completion of a one-year service requirement. The market price of the restricted stock on the date of grant was \$22.82.

The restricted stock awards granted to management and directors in 2014 do not have rights to dividends or dividend equivalents.

The following is a summary of restricted stock award activity for the six month period ended June 30, 2014:

	Number of Shares	Weighted Average Market Price at Grant Date
Outstanding at beginning of year	65,040	\$ 16.92
Granted	43,242	18.76
Vested	(33,728)	18.17
Forfeited	(8,144)	19.77
Outstanding at end of period	<u>66,410</u>	<u>\$ 17.13</u>

As of June 30, 2014, there was \$730 thousand of unrecognized compensation expense related to unvested restricted stock awards that is expected to be recognized over a weighted average period of two years.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(8.) SHARE-BASED COMPENSATION PLANS (Continued)

The Company uses the Black-Scholes valuation method to estimate the fair value of its stock option awards. There were no stock options awarded during 2014 or 2013. The following is a summary of stock option activity for the six months ended June 30, 2014 (dollars in thousands, except per share amounts):

	Number of Options	Weighted Average Exercise Price	Weighted Average Remaining Contractual Term	Aggregate Intrinsic Value
Outstanding at beginning of year	192,934	\$ 19.83		
Exercised	(7,125)	18.45		
Expired	(23,436)	23.64		
Outstanding and exercisable at end of period	<u>162,373</u>	\$ 19.35	2.4	\$ 661

The aggregate intrinsic value (the amount by which the market price of the stock on the date of exercise exceeded the market price of the stock on the date of grant) of option exercises for the six months ended June 30, 2014 and 2013 was \$32 thousand and \$7 thousand, respectively. The total cash received as a result of option exercises under stock compensation plans for the six months ended June 30, 2014 and 2013 was \$132 thousand and \$59 thousand, respectively.

The Company amortizes the expense related to restricted stock awards over the vesting period. Share-based compensation expense is recorded as a component of salaries and employee benefits in the consolidated statements of income for awards granted to management and as a component of other noninterest expense for awards granted to directors. The share-based compensation expense included in the consolidated statements of income is as follows (in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Salaries and employee benefits	\$ 75	\$ (6)	\$ 156	\$ 79
Other noninterest expense	127	109	149	126
Total share-based compensation expense	<u>\$ 202</u>	<u>\$ 103</u>	<u>\$ 305</u>	<u>\$ 205</u>

(9.) EMPLOYEE BENEFIT PLANS

The components of the Company's net periodic benefit expense for its pension and post-retirement obligations were as follows (in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Service cost	\$ 480	\$ 516	\$ 959	\$ 1,032
Interest cost on projected benefit obligation	573	505	1,147	1,010
Expected return on plan assets	(1,030)	(921)	(2,059)	(1,842)
Amortization of prior service credit	(12)	(12)	(24)	(24)
Amortization of net actuarial losses	44	341	88	682
Net periodic pension expense	<u>\$ 55</u>	<u>\$ 429</u>	<u>\$ 111</u>	<u>\$ 858</u>

The net periodic benefit expense is recorded as a component of salaries and employee benefits in the consolidated statements of income. The Company's funding policy is to contribute, at a minimum, an actuarially determined amount that will satisfy the minimum funding requirements determined under the appropriate sections of the Internal Revenue Code. The Company has no minimum required contribution for the 2014 fiscal year.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(10.) COMMITMENTS AND CONTINGENCIES

The Company has financial instruments with off-balance sheet risk established in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit and standby letters of credit. These instruments involve, to varying degrees, elements of credit and interest rate risk extending beyond amounts recognized in the Company's financial statements.

The Company's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is essentially the same as that involved with extending loans to customers. The Company uses the same credit underwriting policies in making commitments and conditional obligations as for on-balance sheet instruments.

Off-balance sheet commitments consist of the following (in thousands):

	June 30, 2014	December 31, 2013
Commitments to extend credit	\$444,617	\$ 431,236
Standby letters of credit	11,020	8,618

Commitments to extend credit are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Commitments may expire without being drawn upon; therefore, the total commitment amounts do not necessarily represent future cash requirements. Each customer's creditworthiness is evaluated on a case-by-case basis. The amount of collateral obtained, if any, is based on management's credit evaluation of the borrower. Standby letters of credit are conditional lending commitments issued by the Company to guarantee the performance of a customer to a third party. These standby letters of credit are primarily issued to support private borrowing arrangements. The credit risk involved in issuing standby letters of credit is essentially the same as that involved in extending loan facilities to customers.

The Company also extends rate lock agreements to borrowers related to the origination of residential mortgage loans. To mitigate the interest rate risk inherent in these rate lock agreements, the Company may enter into forward commitments to sell individual residential mortgages. Rate lock agreements and forward commitments are considered derivatives and are recorded at fair value. Forward sales commitments totaled \$393 thousand at June 30, 2014. There were no forward sales commitments outstanding as of December 31, 2013. In addition, the net change in the fair values of these derivatives was recognized as other noninterest income or other noninterest expense in the consolidated statements of income.

(11.) FAIR VALUE MEASUREMENTS

Determination of Fair Value – Assets Measured at Fair Value on a Recurring and Nonrecurring Basis

Valuation Hierarchy

The fair value of an asset or liability is the price that would be received to sell that asset or paid to transfer that liability in an orderly transaction occurring in the principal market (or most advantageous market in the absence of a principal market) for such asset or liability. ASC Topic 820, "Fair Value Measurements and Disclosures," establishes a fair value hierarchy for valuation inputs that gives the highest priority to quoted prices in active markets for identical assets or liabilities and the lowest priority to unobservable inputs. There have been no changes in the valuation techniques used during the current period. The fair value hierarchy is as follows:

- **Level 1** —Unadjusted quoted prices in active markets for identical assets or liabilities that the reporting entity has the ability to access at the measurement date.
- **Level 2** —Inputs other than quoted prices included in Level 1 that are observable for the asset or liability, either directly or indirectly. These might include quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability (such as interest rates, volatilities, prepayment speeds, credit risks, etc.) or inputs that are derived principally from or corroborated by market data by correlation or other means.
- **Level 3** —Unobservable inputs for determining the fair values of assets or liabilities that reflect an entity's own assumptions about the assumptions that market participants would use in pricing the assets or liabilities.

Transfers between levels of the fair value hierarchy are recorded as of the end of the reporting period.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(11.) FAIR VALUE MEASUREMENTS (Continued)

In general, fair value is based upon quoted market prices, where available. If such quoted market prices are not available, fair value is based upon internally developed models that primarily use, as inputs, observable market-based parameters. Valuation adjustments may be made to ensure that financial instruments are recorded at fair value. These adjustments may include amounts to reflect counterparty credit quality and the company's creditworthiness, among other things, as well as unobservable parameters. Any such valuation adjustments are applied consistently over time. The Company's valuation methodologies may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. While management believes the Company's valuation methodologies are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different estimate of fair value at the reporting date. Furthermore, the reported fair value amounts have not been comprehensively revalued since the presentation dates, and therefore, estimates of fair value after the balance sheet date may differ significantly from the amounts presented herein. A more detailed description of the valuation methodologies used for assets and liabilities measured at fair value, as well as the general classification of such instruments pursuant to the valuation hierarchy, is set forth below.

Securities available for sale: Securities classified as available for sale are reported at fair value utilizing Level 2 inputs. For these securities, the Company obtains fair value measurements from an independent pricing service. The fair value measurements consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond's terms and conditions, among other things.

Loans held for sale: The fair value of loans held for sale is determined using quoted secondary market prices and investor commitments. Loans held for sale are classified as Level 2 in the fair value hierarchy.

Collateral dependent impaired loans: Fair value of impaired loans with specific allocations of the allowance for loan losses is measured based on the value of the collateral securing these loans and is classified as Level 3 in the fair value hierarchy. Collateral may be real estate and/or business assets including equipment, inventory and/or accounts receivable and collateral value is determined based on appraisals performed by qualified licensed appraisers hired by the Company. These appraisals may utilize a single valuation approach or a combination of approaches including comparable sales and the income approach. Appraised and reported values may be discounted based on management's historical knowledge, changes in market conditions from the time of valuation, and/or management's expertise and knowledge of the client and the client's business. Such discounts are typically significant and result in a Level 3 classification of the inputs for determining fair value. Impaired loans are reviewed and evaluated on at least a quarterly basis for additional impairment and adjusted accordingly, based on the same factors identified above.

Loan servicing rights: Loan servicing rights do not trade in an active market with readily observable market data. As a result, the Company estimates the fair value of loan servicing rights by using a discounted cash flow model to calculate the present value of estimated future net servicing income. The assumptions used in the discounted cash flow model are those that we believe market participants would use in estimating future net servicing income, including estimates of loan prepayment rates, servicing costs, ancillary income, impound account balances, and discount rates. The significant unobservable inputs used in the fair value measurement of the Company's loan servicing rights are the constant prepayment rates and weighted average discount rate. Significant increases (decreases) in any of those inputs in isolation could result in a significantly lower (higher) fair value measurement. Although the constant prepayment rate and the discount rate are not directly interrelated, they will generally move in opposite directions. Loan servicing rights are classified as Level 3 measurements due to the use of significant unobservable inputs, as well as significant management judgment and estimation.

Other real estate owned (Foreclosed assets): Nonrecurring adjustments to certain commercial and residential real estate properties classified as other real estate owned are measured at the lower of carrying amount or fair value, less costs to sell. Fair values are generally based on third party appraisals of the property, resulting in a Level 3 classification. The appraisals are sometimes further discounted based on management's historical knowledge, changes in market conditions from the time of valuation, and/or management's expertise and knowledge of the client and client's business. Such discounts are typically significant and result in a Level 3 classification of the inputs for determining fair value. In cases where the carrying amount exceeds the fair value, less costs to sell, an impairment loss is recognized.

Commitments to extend credit and letters of credit: Commitments to extend credit and fund letters of credit are principally at current interest rates, and, therefore, the carrying amount approximates fair value. The fair value of commitments is not material.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(11.) FAIR VALUE MEASUREMENTS (Continued)

Assets Measured at Fair Value

The following tables present for each of the fair-value hierarchy levels the Company's assets that are measured at fair value on a recurring and non-recurring basis as of the dates indicated (in thousands).

	Quoted Prices in Active Markets for Identical Assets or Liabilities (Level 1)	Significant Other Observable Inputs (Level 2)	Significant Unobservable Inputs (Level 3)	Total
June 30, 2014				
Measured on a recurring basis:				
Securities available for sale:				
U.S. Government agencies and government sponsored enterprises	\$ —	\$ 135,117	\$ —	\$135,117
Mortgage-backed securities	—	466,555	—	466,555
Asset-backed securities	—	231	—	231
	<u>\$ —</u>	<u>\$ 601,903</u>	<u>\$ —</u>	<u>\$601,903</u>
Measured on a nonrecurring basis:				
Loans:				
Loans held for sale	\$ —	\$ 201	\$ —	\$ 201
Collateral dependent impaired loans	—	—	2,075	2,075
Other assets:				
Loan servicing rights	—	—	1,446	1,446
Other real estate owned	—	—	554	554
	<u>\$ —</u>	<u>\$ 201</u>	<u>\$ 4,075</u>	<u>\$ 4,276</u>
December 31, 2013				
Measured on a recurring basis:				
Securities available for sale:				
U.S. Government agencies and government sponsored enterprises	\$ —	\$ 134,452	\$ —	\$134,452
Mortgage-backed securities	—	474,549	—	474,549
Asset-backed securities	—	399	—	399
	<u>\$ —</u>	<u>\$ 609,400</u>	<u>\$ —</u>	<u>\$609,400</u>
Measured on a nonrecurring basis:				
Loans:				
Loans held for sale	\$ —	\$ 3,381	\$ —	\$ 3,381
Collateral dependent impaired loans	—	—	9,227	9,227
Other assets:				
Loan servicing rights	—	—	1,565	1,565
Other real estate owned	—	—	333	333
	<u>\$ —</u>	<u>\$ 3,381</u>	<u>\$ 11,125</u>	<u>\$ 14,506</u>

There were no transfers between Levels 1 and 2 during the six months ended June 30, 2014 and 2013. There were no liabilities measured at fair value on a recurring or nonrecurring basis during the six month periods ended June 30, 2014 and 2013.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(11.) FAIR VALUE MEASUREMENTS (Continued)

The following table presents additional quantitative information about assets measured at fair value on a recurring and nonrecurring basis for which the Company has utilized Level 3 inputs to determine fair value (dollars in thousands).

Asset	Fair Value	Valuation Technique	Unobservable Input	Unobservable Input Value or Range
Collateral dependent impaired loans	\$2,075	Appraisal of collateral ⁽¹⁾	Appraisal adjustments ⁽²⁾	25% - 100% discount
		Discounted cash flow	Discount rate	4.5% ⁽³⁾
			Risk premium rate	11.0% ⁽³⁾
Loan servicing rights	1,446	Discounted cash flow	Discount rate	5.2% ⁽³⁾
			Constant prepayment rate	12.4% ⁽³⁾
Other real estate owned	554	Appraisal of collateral ⁽¹⁾	Appraisal adjustments ⁽²⁾	27% - 43% discount

- (1) Fair value is generally determined through independent appraisals of the underlying collateral, which generally include various Level 3 inputs which are not identifiable.
- (2) Appraisals may be adjusted by management for qualitative factors such as economic conditions and estimated liquidation expenses.
- (3) Weighted averages.

Changes in Level 3 Fair Value Measurements

There were no assets measured at fair value on a recurring basis using significant unobservable inputs (Level 3) as of or during the six months ended June 30, 2014.

Disclosures about Fair Value of Financial Instruments

The assumptions used below are expected to approximate those that market participants would use in valuing these financial instruments.

Fair value estimates are made at a specific point in time, based on available market information and judgments about the financial instrument, including estimates of timing, amount of expected future cash flows and the credit standing of the issuer. Such estimates do not consider the tax impact of the realization of unrealized gains or losses. In some cases, the fair value estimates cannot be substantiated by comparison to independent markets. In addition, the disclosed fair value may not be realized in the immediate settlement of the financial instrument. Care should be exercised in deriving conclusions about our business, its value or financial position based on the fair value information of financial instruments presented below.

The estimated fair value approximates carrying value for cash and cash equivalents, Federal Home Loan Bank (“FHLB”) and Federal Reserve Bank (“FRB”) stock, accrued interest receivable, non-maturity deposits, short-term borrowings and accrued interest payable. Fair value estimates for other financial instruments not included elsewhere in this disclosure are discussed below.

Securities held to maturity: The fair value of the Company’s investment securities held to maturity is primarily measured using information from a third-party pricing service. The fair value measurements consider observable data that may include dealer quotes, market spreads, cash flows, the U.S. Treasury yield curve, live trading levels, trade execution data, market consensus prepayment speeds, credit information and the bond’s terms and conditions, among other things.

Loans: The fair value of the Company’s loans was estimated by discounting the expected future cash flows using the current interest rates at which similar loans would be made for the same remaining maturities. Loans were first segregated by type such as commercial, residential mortgage, and consumer, and were then further segmented into fixed and variable rate and loan quality categories. Expected future cash flows were projected based on contractual cash flows, adjusted for estimated prepayments.

Time deposits: The fair value of time deposits was estimated using a discounted cash flow approach that applies prevailing market interest rates for similar maturity instruments. The fair values of the Company’s time deposit liabilities do not take into consideration the value of the Company’s long-term relationships with depositors, which may have significant value.

FINANCIAL INSTITUTIONS, INC. AND SUBSIDIARIES
Notes to Consolidated Financial Statements (Unaudited)

(11.) FAIR VALUE MEASUREMENTS (Continued)

The following presents (in thousands) the carrying amount, estimated fair value, and placement in the fair value measurement hierarchy of the Company's financial instruments as of the dates indicated.

	Level in Fair Value Measurement Hierarchy	June 30, 2014		December 31, 2013	
		Carrying Amount	Estimated Fair Value	Carrying Amount	Estimated Fair Value
Financial assets:					
Cash and cash equivalents	Level 1	\$ 64,832	\$ 64,832	\$ 59,692	\$ 59,692
Securities available for sale	Level 2	601,903	601,903	609,400	609,400
Securities held to maturity	Level 2	262,057	266,640	249,785	250,657
Loans held for sale	Level 2	201	201	3,381	3,381
Loans	Level 2	1,867,423	1,881,386	1,797,656	1,802,407
Loans ⁽¹⁾	Level 3	2,075	2,075	9,227	9,227
Accrued interest receivable	Level 1	7,647	7,647	8,150	8,150
FHLB and FRB stock	Level 2	15,855	15,855	19,663	19,663
Financial liabilities:					
Non-maturity deposits	Level 1	1,824,906	1,824,906	1,724,133	1,724,133
Time deposits	Level 2	625,172	626,578	595,923	596,928
Short-term borrowings	Level 1	254,683	254,683	337,042	337,042
Accrued interest payable	Level 1	3,658	3,658	3,407	3,407

⁽¹⁾ Comprised of collateral dependent impaired loans.

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ITEM 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

This Quarterly Report on Form 10-Q should be read in conjunction with the more detailed and comprehensive disclosures included in our Annual Report on Form 10-K for the year ended December 31, 2013. In addition, please read this section in conjunction with our Consolidated Financial Statements and Notes to Consolidated Financial Statements contained herein.

FORWARD LOOKING INFORMATION

Statements and financial analysis contained in this document that are not historical facts are forward looking statements made pursuant to the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 (the "Act"). Forward looking statements describe our future plans, strategies and expectations and are based on certain assumptions. Words such as "may," "could," "should," "would," "believe," "anticipate," "estimate," "expect," "intend," "plan," "target," "project," and other similar expressions are intended to identify forward looking statements but are not the exclusive means of identifying such statements.

We caution readers not to place undue reliance on any forward looking statements, which speak only as of the date made, and advise readers that various factors, including those identified under the heading "Risk Factors" in Item 1A of Part I of our Annual Report on Form 10-K for the year ended December 31, 2013, could affect our financial performance and could cause our actual results or circumstances for future periods to differ materially from those anticipated or projected.

Except as required by law, we do not undertake, and specifically disclaim any obligation to publicly release any revisions to any forward looking statements to reflect the occurrence of anticipated or unanticipated events or circumstances after the date of such statements.

GENERAL

Financial Institutions, Inc. is a financial holding company headquartered in New York State, providing banking and nonbanking financial services to individuals, municipalities and businesses primarily in our Western and Central New York footprint. We have also expanded our indirect lending network to include relationships with franchised automobile dealers in the Capital District of New York and Northern Pennsylvania. Through our wholly-owned banking subsidiary, Five Star Bank ("the Bank"), we offer a wide range of services, including business and consumer loan and depository services, brokerage and investment advisory services, as well as other financial services and traditional banking services. During February 2014, the Bank formed a wholly-owned subsidiary, Five Star REIT, Inc. as a special purpose real estate investment trust. For further discussion of Five Star REIT, Inc., refer to the "Income Taxes" section of this Management's Discussion and Analysis. References in this report to "the Company", "we", "our" or "us" mean the consolidated reporting entity and references to "the Bank" mean Five Star Bank.

Our primary sources of revenue are net interest income (predominantly from interest earned on our loans and securities, net of interest paid on deposits and other funding sources), and noninterest income, particularly fees and other revenue from financial services provided to customers or ancillary services tied to loans and deposits. Business volumes and pricing drive revenue potential, and tend to be influenced by overall economic factors, including market interest rates, business spending, consumer confidence, economic growth, and competitive conditions within the marketplace. We are not able to predict market interest rate fluctuations with certainty and our asset/liability management strategy may not prevent interest rate changes from having a material adverse effect on our results of operations and financial condition.

Our business strategy is to maintain a community bank philosophy, which consists of focusing on and understanding the individualized banking needs of the businesses and residents of the communities we serve. We believe this focus allows us to be more responsive to our customers' needs and provide a high level of personal service that differentiates us from our larger competitors, allowing us to maintain long-standing and broad based banking relationships with our customers. Our core customers are primarily comprised of households, small to medium sized businesses and community organizations who prefer to build a banking relationship with a community bank that offers and combines high quality, competitively-priced banking products with personalized service. We believe that our level of personal service provides us with a competitive advantage over larger banks, which tend to consolidate decision-making authority outside local communities.

A key aspect of our current business strategy is to foster a community-oriented culture where our customers and employees establish long-standing and mutually beneficial relationships. We believe that we are well-positioned to be a strong competitor within our market area because of our focus on community banking needs and customer service, our comprehensive suite of deposit and loan products typically found at larger banks, our highly experienced management team and our strategically located banking centers. A central part of our strategy is generating core deposits to support growth of a diversified and high-quality loan portfolio.

MANAGEMENT'S DISCUSSION AND ANALYSIS**EXECUTIVE OVERVIEW****Summary of 2014 Second Quarter Results**

Net income increased \$182 thousand or 3% to \$7.0 million for the second quarter of 2014 compared to \$6.9 million for the second quarter of 2013. Net income available to common shareholders for the second quarter of 2014 was \$6.7 million, or \$0.48 per diluted share, compared with \$6.5 million, or \$0.47 per diluted share, for the second quarter of last year. Return on average common equity was 10.66% and return on average assets was 0.95% for the second quarter of 2014 compared to 10.86% and 0.99%, respectively, for the second quarter of 2013.

Net interest income totaled \$23.1 million in the second quarter 2014, up from \$22.5 million in the second quarter 2013. Average earning assets were up \$190.4 million, led by a \$144.7 million increase in loans and a \$45.9 million increase in investment securities in the second quarter of 2014 compared to the same quarter in 2013. The growth in earning assets was offset by a narrowing net interest margin. Second quarter 2014 net interest margin was 3.47%, a decrease of 16 basis points from 3.63% reported in the second quarter of 2013.

Noninterest income totaled \$6.6 million in the second quarter of 2014, compared to \$6.4 million in the second quarter of 2013. Included in these totals are gains realized from the sale of investment securities. Exclusive of those gains, noninterest income was \$5.6 million in the recently completed quarter and \$6.0 million in the second quarter of 2013. The decrease in noninterest income compared to the second quarter of 2013 was primarily due to lower service charges on deposit accounts.

Noninterest expense in the second quarter of 2014 totaled \$17.8 million compared with \$17.5 million in the second quarter of 2013. The increase in noninterest expense was largely due to professional services associated with the pending acquisition of Scott Danahy Naylor Co., Inc. and the hiring of additional loan officers and related personnel as part of the Company's expansion initiatives.

The provision for loans losses increased to \$1.8 million in the second quarter of 2014 compared to \$1.2 million in the second quarter of 2013, primarily a result of net loan growth combined with higher net charge-offs in 2014. Net charge-offs during the recent quarter were \$1.7 million, up from \$1.4 million in the second quarter of 2013. Net charge-offs expressed as an annualized percentage of average loans outstanding were 0.37% during the second three months of 2014 compared with 0.33% in the second quarter of 2013.

The period end allowance for loan losses to total loans decreased to 1.43% at June 30, 2014 from 1.46% at December 31, 2013. Non-performing loans declined by \$7.7 million or 47% to \$8.9 million or 0.47% of total loans when comparing June 30, 2014 to December 31, 2013. The decreases reflect meaningful improvement in commercial mortgage non-performing loans.

Our second quarter 2014 leverage ratio increased to 7.64% from 7.59% in the second quarter of 2013. Tier 1 risk-based capital ratio was 10.95% and 10.96% at June 30, 2014 and 2013, respectively.

Acquisition of Scott Danahy Naylor Co., Inc.

In May 2014 we entered into a definitive agreement to acquire Scott Danahy Naylor Co., Inc. ("SDN"), a full service insurance agency located in Amherst, NY, a suburb of Buffalo. SDN provides a broad range of insurance services to both personal and business clients. Upon closing of the acquisition, SDN will operate as a subsidiary of Financial Institutions, Inc. and an affiliate of Five Star Bank.

Some of the attributes and benefits we expect to realize from the acquisition of SDN are:

- Strategic step in growing and diversifying noninterest income
- Scalable platform provides opportunities to add small independent agencies in the future
- Proven, experienced and capable management aligned to drive organic growth and capitalize on strategic opportunities
- Current business profile includes over 70% commercial-related activities, providing potential synergies with Five Star Bank's commercial lending business
- Improves our presence in the Buffalo marketplace

The acquisition of Scott Danahy Naylor Co., Inc. was completed on August 1, 2014.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Expectations

Net interest income is expected to increase moderately over the remainder of 2014. We anticipate an increase in earning assets as we remained focused on loan growth, which will be partly funded with expected paydowns and liquidity from our securities portfolio. However, those benefits to net interest income are expected to be partially offset by continued downward pressure on net interest margin. We plan to maintain a disciplined approach to loan pricing, but asset yields remain under pressure due to the low interest rate environment, while the opportunity for deposit repricing is limited.

The commercial loan portfolio is expected to grow consistent with our strategic initiatives and continued support of middle market lending. Automobile loan originations remain strong, reflecting the positive impact from our investment in automotive dealer relationships. The home equity portfolio is expected to increase as the lower origination cost to customers and the convenient application process has made these products an increasingly attractive alternative to residential mortgage loans, accordingly we expect run-off to outpace new originations in the residential mortgage portfolio.

We anticipate the increase in total loans will modestly outpace growth in total deposits. This reflects our continued focus on the overall cost of funds, through the use of short-term borrowings as well as the continued shift towards low- and no-cost demand deposits and money market deposit accounts.

Noninterest income, excluding the impact of any securities gains and investments in limited partnerships, is expected to be higher than recent levels, reflecting our continued efforts to increase both account and transaction-based fee income. Specifically, we expect to see an increase in revenue related to the acquisition of SDN, which was completed on August 1, 2014. Management will continue to explore opportunities to increase noninterest income from non-deposit related sources, which may include expanding the products and services we offer through strategic acquisitions of insurance, wealth management and mortgage banking businesses.

Noninterest expense, excluding costs associated with acquiring SDN and incremental expenses related to SDN operations going forward, is expected to remain around current levels as we remain committed to diligent expense control.

We do not expect significant changes in overall asset quality and allowance measurements.

The effective tax rate for 2014 is expected to be approximately 30%, primarily reflecting the impacts of tax-exempt income, tax advantaged investments, and the formation of our real estate investment trust in early 2014.

RESULTS OF OPERATIONS

Net Interest Income and Net Interest Margin

Net interest income is the primary source of our revenue. Net interest income is the difference between interest income on interest-earning assets, such as loans and investment securities, and the interest expense on interest-bearing deposits and other borrowings used to fund interest-earning and other assets or activities. Net interest income is affected by changes in interest rates and by the amount and composition of earning assets and interest-bearing liabilities, as well as the sensitivity of the balance sheet to changes in interest rates, including characteristics such as the fixed or variable nature of the financial instruments, contractual maturities and repricing frequencies.

Interest rate spread and net interest margin are utilized to measure and explain changes in net interest income. Interest rate spread is the difference between the yield on earning assets and the rate paid for interest-bearing liabilities that fund those assets. The net interest margin is expressed as the percentage of net interest income to average earning assets. The net interest margin exceeds the interest rate spread because noninterest-bearing sources of funds ("net free funds"), principally noninterest-bearing demand deposits and stockholders' equity, also support earning assets. To compare tax-exempt asset yields to taxable yields, the yield on tax-exempt investment securities is computed on a taxable equivalent basis. Net interest income, interest rate spread, and net interest margin are discussed on a taxable equivalent basis.

The following table reconciles interest income per the consolidated statements of income to interest income adjusted to a fully taxable equivalent basis (dollars in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Interest income per consolidated statements of income	\$ 24,883	\$ 24,342	\$ 49,942	\$ 49,090
Adjustment to fully taxable equivalent basis	701	656	1,396	1,284
Interest income adjusted to a fully taxable equivalent basis	25,584	24,998	51,338	50,374
Interest expense per consolidated statements of income	1,780	1,818	3,564	3,679
Net interest income on a taxable equivalent basis	<u>\$ 23,804</u>	<u>\$ 23,180</u>	<u>\$ 47,774</u>	<u>\$ 46,695</u>

MANAGEMENT'S DISCUSSION AND ANALYSIS***2014 Leverage Strategy***

During the first quarter of 2014, we utilized the proceeds of short-term FHLB advances to purchase high-quality investment securities of approximately \$50 million. Our purchase of investment securities was comprised of mortgage-backed securities, U.S. Government agencies and sponsored enterprise bonds and tax-exempt municipal bonds. All of the securities purchased were of high credit quality with a low to moderate duration. This strategy allowed us to increase net interest income by taking advantage of the positive interest rate spread between the FHLB advances and the newly acquired investment securities. During the second quarter of 2014 we restructured the leverage by selling approximately \$42 million of securities purchased in the first quarter and utilizing the proceeds to fund growth in our home equity portfolio.

Analysis of Net Interest Income for the Three Months ended June 30, 2014 and 2013

Net interest income on a taxable equivalent basis for the three months ended June 30, 2014, was \$23.8 million, an increase of \$624 thousand or 3% versus the comparable quarter last year. The increase in taxable equivalent net interest income was attributable to favorable volume variances (as changes in the balances and mix of earning assets and interest-bearing liabilities added \$1.7 million to taxable equivalent net interest income), partly offset by unfavorable rate variances (as the impact of changes in the interest rate environment and product pricing reduced taxable equivalent net interest income by \$1.1 million).

Actions by the Federal Open Market Committee of the Federal Reserve Board have compressed net interest income and net interest margins for the banking industry by maintaining low rates on interest-earning assets. Throughout 2013 and thus far into 2014, margins in the banking industry were pressured downward as higher-yielding legacy assets rolled off and were reinvested in the current low rate environment. Low interest rates, coupled with a competitive lending environment, have proven challenging for the profitability of the banking industry.

The net interest margin for the second quarter of 2014 was 3.47%, 16 basis points lower than 3.63% for the same period in 2013. This comparable period decrease was a function of a 15 basis point decrease in interest rate spread, combined with a lower contribution from net free funds of one basis point (due principally to lower rates on interest-bearing liabilities reducing the value of noninterest-bearing deposits and other net free funds). The lower interest rate spread was a net result of an 18 basis point decrease in the yield on earning assets and a 3 basis point decrease in the cost of interest-bearing liabilities.

For the second quarter of 2014, the yield on average earning assets of 3.73% was 18 basis points lower than the second quarter of 2013. Loan yields decreased 33 basis points to 4.32%. Consumer indirect loans in particular, down 51 basis points, experienced lower yields given the competitive pricing pressures in a low interest rate environment. The yield on investment securities increased 7 basis points to 2.45%. Overall, earning asset rate changes reduced interest income by \$1.2 million during the second quarter of 2014, but that was more than offset by a favorable volume variance that increased interest income by \$1.8 million, which collectively drove a \$586 thousand increase in interest income.

The cost of average interest-bearing liabilities of 0.33% in the second quarter of 2014 was 3 basis points lower than the second quarter of 2013. Rates on interest-bearing deposits were down 3 basis points to 0.33% and the cost of short-term funding decreased 4 basis points to 0.36% for the second quarter of 2014. The interest-bearing liability rate changes resulted in \$115 thousand of lower interest expense, which was partly offset by a \$77 thousand volume-related increase in interest expense.

Average interest-earning assets were \$2.75 billion for the second quarter 2014, an increase of \$190.4 million or 7% from the comparable quarter last year, with average loans up \$144.7 million and average securities up \$45.9 million. The growth in average loans was comprised of increases in most loan categories, with consumer and commercial loans up \$100.4 million and \$59.0 million, respectively, partially offset by a \$14.7 million decrease in residential mortgage loans. The growth in average securities was primarily a result of our previously described leverage strategy.

Average interest-bearing liabilities of \$2.15 billion in second quarter of 2014 were \$136.5 million or 7% higher than the second quarter of 2013. On average, interest-bearing deposits grew \$65.3 million, while noninterest-bearing demand deposits (a principal component of net free funds) were up \$36.5 million. The increase in average deposits was largely due to an increase in deposits from our Certificate of Deposit Account Registry Service ("CDARS") and Insured Cash Sweep ("ICS") programs. For further discussion of the CDARS and ICS programs, refer to the "Funding Activities—Deposits" section of this Management's Discussion and Analysis. Average short-term borrowings increased \$71.2 million between the second quarter periods, largely due to the incremental borrowings associated with the previously mentioned 2014 leverage strategy.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Analysis of Net Interest Income for the Six Months ended June 30, 2014 and June 30, 2013

Net interest income on a taxable equivalent basis for the first six months of 2014 was \$47.8 million, an increase of \$1.1 million or 2% versus the same period last year. The increase in taxable equivalent net interest income was primarily attributable to a favorable volume variance (as changes in the balances and mix of earning assets and interest-bearing liabilities added \$3.5 million to taxable equivalent net interest income), partially offset by an unfavorable rate variance (as the impact of changes in the interest rate environment and product pricing decreased taxable equivalent net interest income by \$2.5 million).

The net interest margin for the first six months of 2014 was 3.49%, 19 basis points lower than 3.68% for the same period last year. This comparable period decrease was a function of a 17 basis point decrease in interest rate spread to 3.43% during the first six months of 2014, combined with a 2 basis point lower contribution from net free funds. The lower interest rate spread was a net result of a 21 basis point decrease in the yield on earning assets and a 4 basis point decrease in the cost of interest-bearing liabilities.

The yield on earning assets was 3.76% for the first six months of 2014, 21 basis points lower than the same period last year, primarily attributable to a decrease in the yields on the loan portfolio (down 35 basis points to 4.39%), partially offset by an increase in the yields on the investment securities portfolio (up 6 basis points, to 2.44%).

The cost on interest-bearing liabilities of 0.33% for the first six months of 2014 was 4 basis points lower than the same period in 2013. Rates on interest-bearing deposits were down 3 basis points to 0.33% and the cost of short-term borrowings decreased 3 basis points to 0.37%.

Average interest-earning assets were \$2.75 billion for the first six months of 2014, an increase of \$196.4 million or 8% from the comparable period last year, with average loans up \$139.4 million and average securities up \$57.0 million. The growth in average loans was comprised of increases in most loan categories, with consumer and commercial loans up \$95.5 million and \$59.8 million, respectively, partially offset by a \$15.9 million decrease in residential mortgage loans.

Average interest-bearing liabilities of \$2.16 billion in the first six months of 2014 were \$137.3 million or 7% higher than the first six months of 2013. On average, interest-bearing deposits grew \$60.3 million, while noninterest-bearing demand deposits were up \$39.5 million and average short-term borrowings increased \$77.1 million.

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MANAGEMENT'S DISCUSSION AND ANALYSIS

The following tables set forth certain information relating to the consolidated balance sheets and reflects the average yields earned on interest-earning assets, as well as the average rates paid on interest-bearing liabilities for the periods indicated (in thousands).

	Three months ended June 30,					
	2014			2013		
	Average Balance	Interest	Average Rate	Average Balance	Interest	Average Rate
Interest-earning assets:						
Federal funds sold and interest-earning deposits	\$ 94	\$ —	0.07%	\$ 226	\$ —	0.19%
Investment securities ⁽¹⁾ :						
Taxable	621,967	3,353	2.16	599,931	3,060	2.04
Tax-exempt ⁽²⁾	253,888	2,001	3.15	230,022	1,874	3.26
Total investment securities	875,855	5,354	2.45	829,953	4,934	2.38
Loans:						
Commercial business	275,105	2,912	4.25	256,332	2,854	4.47
Commercial mortgage	473,883	5,692	4.82	433,631	5,397	4.99
Residential mortgage	108,535	1,306	4.81	123,263	1,558	5.05
Home equity	346,911	3,428	3.96	299,230	3,072	4.12
Consumer indirect	651,150	6,297	3.88	595,235	6,518	4.39
Other consumer	20,855	595	11.44	24,080	665	11.08
Total loans	1,876,439	20,230	4.32	1,731,771	20,064	4.65
Total interest-earning assets	2,752,388	25,584	3.73	2,561,950	24,998	3.91
Allowance for loan losses	(27,551)			(26,282)		
Other noninterest-earning assets	248,898			253,436		
Total assets	<u>\$2,973,735</u>			<u>\$2,789,104</u>		
Interest-bearing liabilities:						
Deposits:						
Interest-bearing demand	\$ 509,398	\$ 151	0.12%	\$ 489,047	\$ 176	0.14%
Savings and money market	789,956	232	0.12	739,328	242	0.13
Time deposits	629,945	1,194	0.76	635,583	1,247	0.79
Total interest-bearing deposits	1,929,299	1,577	0.33	1,863,958	1,665	0.36
Short-term borrowings	224,801	203	0.36	153,626	153	0.40
Total interest-bearing liabilities	2,154,100	1,780	0.33	2,017,584	1,818	0.36
Noninterest-bearing demand deposits	537,895			501,354		
Other noninterest-bearing liabilities	13,583			13,259		
Shareholders' equity	268,157			256,907		
Total liabilities and shareholders' equity	<u>\$2,973,735</u>			<u>\$2,789,104</u>		
Net interest income (tax-equivalent)		<u>\$23,804</u>			<u>\$23,180</u>	
Interest rate spread			<u>3.40%</u>			<u>3.55%</u>
Net earning assets	<u>\$ 598,288</u>			<u>\$ 544,366</u>		
Net interest margin (tax-equivalent)			<u>3.47%</u>			<u>3.63%</u>
Ratio of average interest-earning assets to average interest-bearing liabilities			<u>127.77%</u>			<u>126.98%</u>

⁽¹⁾ Investment securities are shown at amortized cost and include non-performing securities.

⁽²⁾ The interest on tax-exempt securities is calculated on a tax equivalent basis assuming a Federal tax rate of 35%.

MANAGEMENT'S DISCUSSION AND ANALYSIS

	Six months ended June 30,					
	2014			2013		
	Average Balance	Interest	Average Rate	Average Balance	Interest	Average Rate
Interest-earning assets:						
Federal funds sold and interest-earning deposits	\$ 204	\$ —	0.08%	\$ 272	\$ —	0.20%
Investment securities ⁽¹⁾ :						
Taxable	638,151	6,854	2.15	611,364	6,262	2.05
Tax-exempt ⁽²⁾	251,917	3,987	3.17	221,730	3,669	3.31
Total investment securities	890,068	10,841	2.44	833,094	9,931	2.38
Loans:						
Commercial business	270,148	5,823	4.35	257,638	5,725	4.48
Commercial mortgage	473,312	11,198	4.77	425,982	10,682	5.06
Residential mortgage	110,949	2,679	4.83	126,824	3,208	5.06
Home equity	337,922	6,711	4.00	294,140	6,093	4.18
Consumer indirect	646,720	12,881	4.02	591,671	13,370	4.56
Other consumer	21,455	1,205	11.32	24,804	1,365	11.10
Total loans	1,860,506	40,497	4.39	1,721,059	40,443	4.74
Total interest-earning assets	2,750,778	51,338	3.76	2,554,425	50,374	3.97
Allowance for loan losses	(27,153)			(25,537)		
Other noninterest-earning assets	245,966			255,793		
Total assets	<u>\$2,969,591</u>			<u>\$2,784,681</u>		
Interest-bearing liabilities:						
Deposits:						
Interest-bearing demand	\$ 510,231	\$ 311	0.12%	\$ 491,835	\$ 314	0.13%
Savings and money market	775,956	467	0.12	716,632	462	0.13
Time deposits	624,068	2,324	0.75	641,534	2,560	0.80
Total interest-bearing deposits	1,910,255	3,102	0.33	1,850,001	3,336	0.36
Short-term borrowings	249,470	462	0.37	172,415	343	0.40
Total interest-bearing liabilities	2,159,725	3,564	0.33	2,022,416	3,679	0.37
Noninterest-bearing demand deposits	531,158			491,685		
Other noninterest-bearing liabilities	13,800			14,208		
Shareholders' equity	264,908			256,372		
Total liabilities and shareholders' equity	<u>\$2,969,591</u>			<u>\$2,784,681</u>		
Net interest income (tax-equivalent)		<u>\$47,774</u>			<u>\$46,695</u>	
Interest rate spread			<u>3.43%</u>			<u>3.60%</u>
Net earning assets	<u>\$ 591,053</u>			<u>\$ 532,009</u>		
Net interest margin (tax-equivalent)			<u>3.49%</u>			<u>3.68%</u>
Ratio of average interest-earning assets to average interest-bearing liabilities			<u>127.37%</u>			<u>126.31%</u>

(1) Investment securities are shown at amortized cost and include non-performing securities.

(2) The interest on tax-exempt securities is calculated on a tax equivalent basis assuming a Federal tax rate of 35%.

MANAGEMENT'S DISCUSSION AND ANALYSIS

The following table presents, on a tax equivalent basis, the relative contribution of changes in volumes and changes in rates to changes in net interest income for the periods indicated. The change in interest not solely due to changes in volume or rate has been allocated in proportion to the absolute dollar amounts of the change in each (in thousands):

	Three months ended June 30, 2014 vs. 2013			Six months ended June 30, 2014 vs. 2013		
	Volume	Rate	Total	Volume	Rate	Total
Increase (decrease) in:						
Interest income:						
Federal funds sold and interest-earning deposits	\$ —	\$ —	\$ —	\$ —	\$ —	\$ —
Investment securities:						
Taxable	115	178	293	281	311	592
Tax-exempt	189	(62)	127	483	(165)	318
Total investment securities	304	116	420	764	146	910
Loans:						
Commercial business	203	(145)	58	273	(175)	98
Commercial mortgage	488	(193)	295	1,143	(627)	516
Residential mortgage	(180)	(72)	(252)	(388)	(141)	(529)
Home equity	475	(119)	356	877	(259)	618
Consumer indirect	580	(801)	(221)	1,179	(1,668)	(489)
Other consumer	(91)	21	(70)	(187)	27	(160)
Total loans	1,475	(1,309)	166	2,897	(2,843)	54
Total interest income	1,779	(1,193)	586	3,661	(2,697)	964
Interest expense:						
Deposits:						
Interest-bearing demand	7	(32)	(25)	12	(15)	(3)
Savings and money market	16	(26)	(10)	37	(32)	5
Time deposits	(11)	(42)	(53)	(69)	(167)	(236)
Total interest-bearing deposits	12	(100)	(88)	(20)	(214)	(234)
Short-term borrowings	65	(15)	50	144	(25)	119
Total interest expense	77	(115)	(38)	124	(239)	(115)
Net interest income	<u>\$1,702</u>	<u>\$(1,078)</u>	<u>\$ 624</u>	<u>\$3,537</u>	<u>\$(2,458)</u>	<u>\$1,079</u>

Provision for Loan Losses

The provision for loan losses is based upon credit loss experience, growth or contraction of specific segments of the loan portfolio, and the estimate of losses inherent in the current loan portfolio. There were provisions for loan losses of \$1.8 million and \$3.9 million for the three and six month periods ended June 30, 2014, compared with provisions of \$1.2 million and \$3.9 million for the corresponding periods in 2013, respectively. See the "Allowance for Loan Losses" and "Non-Performing Assets and Potential Problem Loans" sections of this Management's Discussion and Analysis for further discussion.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Noninterest Income

The following table details the major categories of noninterest income for the periods presented (in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Service charges on deposits	\$ 2,241	\$ 2,568	\$ 4,491	\$ 4,709
ATM and debit card	1,257	1,317	2,431	2,566
Investment advisory	561	650	1,124	1,349
Company owned life insurance	425	438	828	853
Investments in limited partnerships	81	136	707	297
Loan servicing	176	152	330	225
Net gain on disposal of investment securities	949	332	1,262	1,224
Net gain on sale of loans held for sale	50	35	155	235
Net gain (loss) on disposal of other assets	24	38	(11)	39
Other	813	710	1,617	1,432
Total noninterest income	<u>\$ 6,577</u>	<u>\$ 6,376</u>	<u>\$12,934</u>	<u>\$12,929</u>

Service charges on deposit accounts decreased \$327 thousand or 13% in the second quarter of 2014 and \$218 thousand or 5% for the six months ended June 30, 2014, compared to the same periods a year earlier. Service charges on deposit accounts for 2013 reflected a retail checking account repositioning that involved simplifying the suite of products offered to customers and modifications to the fee structure for our accounts. As noted at that time, the income from service charges on deposits subsequently stabilized as customers determined the optimal mix of our products and services to best suit their banking needs.

ATM and debit card income decreased \$60 thousand or 5% in the second quarter of 2014 and \$135 thousand or 5% for the six months ended June 30, 2014, compared to the same periods a year earlier. The decreases are primarily attributable to lower transaction volumes due to card reissuance associated with third-party security breaches.

Investment advisory income decreased \$89 thousand or 14% and \$225 thousand or 17%, respectively, in the three and six months ended June 30, 2014, compared to the same periods of 2013. Investment advisory income fluctuates mainly due to sales volume, which decreased during the first half of 2014.

We have investments in limited partnerships, primarily small business investment companies, and account for these investments under the equity method. Income from investments in limited partnerships was \$81 thousand and \$707 thousand for the three and six months ended June 30, 2014, respectively. The income from these equity method investments fluctuates based on the performance of the underlying investments.

Loan servicing income increased \$24 thousand and \$105 thousand during the three and six months ended June 30, 2014, compared to the same periods a year earlier. The increases were a result of slower amortization of servicing rights consistent with reduced refinancing activity in the sold and serviced portfolio, combined with smaller adjustments to the valuation allowance for capitalized mortgage servicing assets compared to the three and six months ended June 30, 2013, partially offset by lower fees collected due to a decrease in the sold and serviced portfolio.

We recognized pre-tax gains on investment securities of \$313 thousand from the sale of five agency securities and one mortgage backed security during the first quarter of 2014. During the second quarter of 2014 we recognized gains of \$949 thousand from the sale of one pooled trust preferred security which had been classified as non-performing and 14 securities which we had acquired in the first quarter of 2014 as part of a leverage strategy. The leverage strategy utilized proceeds from short-term Federal Home Loan Bank advances to purchase high-quality investment securities. We recognized pre-tax gains on investment securities of \$892 thousand and \$332 thousand, respectively, during the first and second quarters of 2013 from the sale of pooled trust-preferred securities. The amount and timing of our sale of investments securities is dependent on a number of factors, including our prudent efforts to realize gains while managing duration, premium and credit risk.

Other noninterest income increased \$103 thousand or 15% in the second quarter of 2014 and \$185 thousand or 13% for the six months ended June 30, 2014, compared to the same periods a year earlier. Merchant services income, dividends on FHLB stock and credit card correspondent income comprised the majority of the comparable increases.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Noninterest Expense

The following table details the major categories of noninterest expense for the periods presented (in thousands):

	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Salaries and employee benefits	\$ 9,063	\$ 9,226	\$18,319	\$18,935
Occupancy and equipment	3,139	3,035	6,374	6,204
Professional services	1,384	1,093	2,356	2,030
Computer and data processing	777	812	1,500	1,516
Supplies and postage	535	608	1,047	1,288
FDIC assessments	388	364	810	725
Advertising and promotions	214	253	393	467
Other	2,308	2,071	4,222	3,881
Total noninterest expense	<u>\$17,808</u>	<u>\$17,462</u>	<u>\$35,021</u>	<u>\$35,046</u>

During the three and six month periods ended June 30, 2014, salaries and employee benefits decreased by \$163 thousand or 2% and \$616 thousand or 3%, respectively, when compared to the same periods one year earlier. A decrease in salaries was primarily due to a decrease in severance expense and a reduction in the number of full time equivalent employees ("FTEs") to 603 at June 30, 2014 from 617 at June 30, 2013. Our FTEs decreased based on a combination of attrition and selected branch closures. The decrease in employee benefits was primarily due to lower expense related to our defined benefit retirement plans, partially offset by higher medical and dental expenses. We recognized a combined net periodic pension expense of \$55 thousand and \$111 thousand, respectively, on our pension and post-retirement obligations during the three and six months ended June 30, 2014 compared to \$429 thousand and \$858 thousand, respectively, during the three and six months ended June 30, 2013.

Occupancy and equipment expense increased by \$104 thousand in the second quarter of 2014 and \$170 thousand for the six months ended June 30, 2014, when compared to the same periods one year earlier. The increases were primarily related to higher contractual service expenses.

Professional fees increased \$291 thousand in the second quarter of 2014 and \$326 thousand in the six months ended June 30, 2014, compared to the same periods a year earlier. The increases were largely due to professional services associated with the pending acquisition of SDN and the hiring of additional loan officers and related personnel as part of our expansion initiatives.

Supplies and postage expense decreased by \$73 thousand and \$241 thousand for the three and six months ended June 30, 2014, compared to the same periods in 2013. The first quarter of 2013 included expenses for additional print materials related to our retail checking account repositioning.

FDIC assessments increased \$24 thousand or 7% in the second quarter of 2014 and \$85 thousand or 12% for the six months ended June 30, 2014, compared to the same periods a year earlier. The increased assessments are a direct result of the growth in our balance sheet.

Other noninterest expense was \$2.3 million in the second quarter of 2014 and \$4.2 million for the six months ended June 30, 2014, representing increases of \$237 thousand and \$341 thousand, respectively, from the same periods in 2013. The increases were largely due to an increase in electronic banking activities and deposit expenses.

The efficiency ratio for the second quarter of 2014 was 60.15% compared with 59.38% for the second quarter of 2013, and 58.54% for the six months ended June 30, 2014, compared to 59.62% for the same period a year ago. The efficiency ratio is calculated by dividing total noninterest expense, excluding other real estate expense and amortization of intangible assets, by net revenue, defined as the sum of tax-equivalent net interest income and noninterest income before net gains and impairment charges on investment securities. An increase in the efficiency ratio indicates that more resources are being utilized to generate the same volume of income, while a decrease indicates a more efficient allocation of resources.

Income Taxes

We recorded income tax expense of \$3.1 million in the second quarter of 2014, compared to of \$3.4 million in the second quarter of 2013. For the six months ended June 30, 2014, income tax expense totaled \$6.2 million compared to \$6.4 million in the same period of 2013. The effective tax rates for the three and six month periods ended June 30, 2014 were 30.5% and 30.2%, respectively, in comparison to 33.1% and 33.0% for the three and six months ended June 30, 2013, respectively. Our lower effective tax rate reflects New York State tax savings generated by our real estate investment trust, which became effective during February 2014. More information about our real estate investment trust follows. Effective tax rates are impacted by items of income and expense that are not subject to federal or state taxation. Our effective tax rates reflect the impact of these items, which include, but are not limited to, interest income from tax-exempt securities and earnings on company owned life insurance.

MANAGEMENT’S DISCUSSION AND ANALYSIS

During February 2014, the Bank formed a wholly-owned subsidiary, Five Star REIT, Inc. (the “REIT”), to acquire a portion of the Bank’s assets, which will primarily be qualifying mortgage related loans. The Bank made an initial contribution of mortgage related loans to the REIT in return for common stock of the REIT. The REIT expects to purchase mortgage related loans from the Bank on a periodic basis going forward. The REIT entered into service agreements with the Bank for administrative and investment services. We expect the formation of the REIT to result in a lower effective tax rate for 2014.

In March 2014, the New York legislature approved changes in the state tax law which will lower our state income tax rate from 7.1% to 6.5%. The changes will be phased in over two years, beginning in 2015. This lower state tax rate going forward will reduce the benefit provided by the Company’s existing deferred tax items. We do not expect that the tax law changes will have a material impact on our consolidated statements of income and condition.

MANAGEMENT'S DISCUSSION AND ANALYSIS

ANALYSIS OF FINANCIAL CONDITION

INVESTING ACTIVITIES

Investment Securities

The following table sets forth selected information regarding the composition of our investment securities portfolio as of the dates indicated (in thousands):

	Investment Securities Portfolio Composition			
	June 30, 2014		December 31, 2013	
	Amortized Cost	Fair Value	Amortized Cost	Fair Value
Securities available for sale:				
U.S. Government agencies and government-sponsored enterprise securities	\$134,448	\$135,117	\$135,840	\$134,452
Mortgage-backed securities:				
Agency mortgage-backed securities	465,315	465,240	482,308	473,082
Non-Agency mortgage-backed securities	—	1,315	—	1,467
Asset-backed securities ⁽¹⁾	—	231	18	399
Total available for sale securities	599,763	601,903	618,166	609,400
Securities held to maturity:				
State and political subdivisions	262,057	266,640	249,785	250,657
Total investment securities	<u>\$861,820</u>	<u>\$868,543</u>	<u>\$867,951</u>	<u>\$860,057</u>

⁽¹⁾ Includes non-performing investment securities. See “Non-Performing Assets and Potential Problem Loans” under the section titled “Lending Activities” included herein for additional information.

The available for sale (“AFS”) investment securities portfolio decreased \$7.5 million from \$609.4 million at December 31, 2013 to \$601.9 million at June 30, 2014. The AFS portfolio had net unrealized gains totaling \$2.1 million at June 30, 2014 compared to net unrealized losses of \$8.8 million December 31, 2013. The fair value of most of the investment securities in the AFS portfolio fluctuate as market interest rates change.

During the six months ended June 30, 2014 we recognized gains of \$1.3 million from the sale of AFS securities with an amortized cost totaling \$60.1 million. The securities sold were comprised of one pooled trust preferred security, three mortgage backed securities and 17 agency securities.

Impairment Assessment

We review investment securities on an ongoing basis for the presence of OTTI with formal reviews performed quarterly. Declines in the fair value of held to maturity and available for sale securities below their cost that are deemed to be other than temporary are reflected in earnings as realized losses to the extent the impairment is related to credit losses or the security is intended to be sold or will be required to be sold. The amount of the impairment related to non-credit related factors is recognized in other comprehensive income. Evaluating whether the impairment of a debt security is other than temporary involves assessing the intent to sell the debt security or the likelihood of being required to sell the security before the recovery of its amortized cost basis. In determining whether the other-than-temporary impairment includes a credit loss, we use our best estimate of the present value of cash flows expected to be collected from the debt security considering factors such as: the length of time and the extent to which the fair value has been less than the amortized cost basis, adverse conditions specifically related to the security, an industry, or a geographic area, the historical and implied volatility of the fair value of the security, the payment structure of the debt security and the likelihood of the issuer being able to make payments that increase in the future, failure of the issuer of the security to make scheduled interest or principal payments, any changes to the rating of the security by a rating agency, and recoveries or additional declines in fair value subsequent to the balance sheet date. The assessment of whether OTTI exists involves a high degree of subjectivity and judgment and is based on the information available to management at a point in time.

Securities Deemed to be Other-Than-Temporarily Impaired

There were no securities deemed to be other-than-temporarily impaired during the six months ended June 30, 2014 and 2013.

MANAGEMENT'S DISCUSSION AND ANALYSIS

LENDING ACTIVITIES

The following table sets forth selected information regarding the composition of our loan portfolio as of the dates indicated (in thousands).

	Loan Portfolio Composition			
	June 30, 2014		December 31, 2013	
	Amount	% of Total	Amount	% of Total
Commercial business	\$ 277,685	14.7%	\$ 265,766	14.5%
Commercial mortgage	469,055	24.7	469,284	25.6
Total commercial	746,740	39.4	735,050	40.1
Residential mortgage	106,206	5.6	113,045	6.2
Home equity	369,578	19.5	326,086	17.8
Consumer indirect	652,748	34.4	636,368	34.7
Other consumer	21,392	1.1	23,070	1.2
Total consumer	1,043,718	55.0	985,524	53.7
Total loans	1,896,664	100.0%	1,833,619	100.0%
Allowance for loan losses	27,166		26,736	
Total loans, net	<u>\$1,869,498</u>		<u>\$1,806,883</u>	

Total loans increased \$63.0 million to \$1.90 billion at June 30, 2014 from \$1.83 billion at December 31, 2013. The increase in loans was attributable to organic growth, primarily in the home equity and consumer indirect loan portfolios, partially offset by a decline in residential mortgages.

Commercial loans increased \$11.7 million and represented 39% of total loans as of June 30, 2014, a result of our continued commercial business development efforts.

Residential mortgage loans decreased \$6.8 million to \$106.2 million as of June 30, 2014 in comparison to \$113.0 million as of December 31, 2013. This category of loans decreased as we continue to sell the majority of newly originated and refinanced residential mortgages to the secondary market rather than being added to our portfolio, coupled with our focus on home equity lending.

Our home equity portfolio, which consists of home equity loans and lines, totaled \$369.6 million as of June 30, 2014, up \$43.5 million or 13% compared to December 31, 2013. As of June 30, 2014, our home equity portfolio was comprised of \$242.6 million of home equity loans and \$127.0 million of home equity lines. This compares to \$197.4 million of home equity loans and \$128.7 million of home equity lines as of December 31, 2013. We continue to grow our home equity portfolio as the lower origination cost and convenience to customers has made these products an increasingly attractive alternative to conventional residential mortgage loans. We also launched a successful home equity campaign during the second quarter of 2014 which resulted in originations of \$53.6 million. As of June 30, 2014, approximately 79% of the loans in the home equity portfolio were first lien positions.

The consumer indirect portfolio increased \$16.4 million to \$652.7 million as of June 30, 2014, from \$636.4 million as of December 31, 2013, reflecting our continued focus on consumer indirect lending. During the first six months of 2014, we originated \$158.7 million in indirect auto loans with a mix of approximately 42% new auto and 58% used auto. This compares with \$141.9 million in indirect auto loan originations with an equal mix of new and used auto for the same period in 2013.

Loans Held for Sale and Loan Servicing Rights

Loans held for sale (not included in the loan portfolio composition table) were entirely comprised of residential real estate mortgages and totaled \$201 thousand and \$3.4 million as of June 30, 2014 and December 31, 2013, respectively.

We sell certain qualifying newly originated or refinanced residential real estate mortgages on the secondary market. Residential real estate mortgages serviced for others, which are not included in our consolidated statements of financial condition, amounted to \$225.4 million as of June 30, 2014, a decrease from \$237.9 million as of December 31, 2013, as runoff has outpaced production in the first six months of 2014.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Allowance for Loan Losses

The following table sets forth an analysis of the activity in the allowance for loan losses for the periods indicated (in thousands).

	Loan Loss Analysis			
	Three months ended June 30,		Six months ended June 30,	
	2014	2013	2014	2013
Balance as of beginning of period	\$ 27,152	\$ 25,827	\$ 26,736	\$ 24,714
Charge-offs:				
Commercial business	3	292	71	531
Commercial mortgage	165	106	165	109
Residential mortgage	69	85	147	247
Home equity	156	53	262	322
Consumer indirect	2,331	1,929	4,786	3,647
Other consumer	224	229	493	481
Total charge-offs	2,948	2,694	5,924	5,337
Recoveries:				
Commercial business	68	205	97	242
Commercial mortgage	6	143	13	157
Residential mortgage	8	13	29	30
Home equity	29	73	40	110
Consumer indirect	995	759	2,100	1,564
Other consumer	98	71	211	208
Total recoveries	1,204	1,264	2,490	2,311
Net charge-offs	1,744	1,430	3,434	3,026
Provision for loan losses	1,758	1,193	3,864	3,902
Balance at end of period	\$ 27,166	\$ 25,590	\$ 27,166	\$ 25,590
Net loan charge-offs to average loans (annualized)	0.37%	0.33%	0.37%	0.35%
Allowance for loan losses to total loans	1.43%	1.47%	1.43%	1.47%
Allowance for loan losses to non-performing loans	306%	227%	306%	227%

The allowance for loan losses represents the estimated amount of credit losses inherent in our loan portfolio. We perform periodic, systematic reviews of the loan portfolio to estimate inherent losses in the respective loan portfolios. In addition, we regularly evaluate prevailing economic and business conditions, industry concentrations, changes in the size and characteristics of the portfolio and other pertinent factors. The process we use to determine the overall allowance for loan losses is based on this analysis. Based on this analysis, we believe the allowance for loan losses is adequate as of June 30, 2014.

Assessing the adequacy of the allowance for loan losses involves substantial uncertainties and is based upon management's evaluation of the amounts required to meet estimated charge-offs in the loan portfolio after weighing a variety of factors, including the risk-profile of our loan products and customers.

The adequacy of the allowance for loan losses is subject to ongoing management review. While management evaluates currently available information in establishing the allowance for loan losses, future adjustments to the allowance may be necessary if conditions differ substantially from the assumptions used in making the evaluations. In addition, various regulatory agencies, as an integral part of their examination process, periodically review a financial institution's allowance for loan losses. Such agencies may require the financial institution to recognize additions to the allowance based on their judgments about information available to them at the time of their examination.

Net charge-offs of \$1.7 million in the second quarter of 2014 represented 0.37% of average loans on an annualized basis compared to \$1.4 million or 0.33% in the second quarter of 2013. For the six months ended June 30, 2014 net charge-offs of \$3.4 million represented 0.37% of average loans compared to \$3.0 million or 0.35% of average loans for same period in 2013.

The allowance for loan losses was \$27.2 million at June 30, 2014, compared with \$26.7 million at December 31, 2013. The ratio of the allowance for loan losses to total loans was 1.43% at June 30, 2014, compared with 1.46% at December 31, 2013. The ratio of allowance for loan losses to non-performing loans was 306% at June 30, 2014, compared with 161% at December 31, 2013. The higher allowance to non-performing loans ratio at June 30, 2014 was driven by a reduction in non-performing loans. See the "Non-Performing Assets and Potential Problem Loans" section for further discussion.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Non-Performing Assets and Potential Problem Loans

The table below sets forth the amounts and categories of our non-performing assets at the dates indicated (in thousands).

	Non-Performing Assets June 30, 2014	December 31, 2013
Nonaccrual loans:		
Commercial business	\$3,589	\$ 3,474
Commercial mortgage	2,734	9,663
Residential mortgage	758	1,078
Home equity	371	925
Consumer indirect	1,427	1,471
Other consumer	6	5
Total nonaccrual loans	8,885	16,616
Accruing loans 90 days or more delinquent	6	6
Total non-performing loans	8,891	16,622
Foreclosed assets	554	333
Non-performing investment securities	—	128
Total non-performing assets	<u>\$9,445</u>	<u>\$ 17,083</u>
Non-performing loans to total loans	0.47%	0.91%
Non-performing assets to total assets	0.32%	0.58%

Changes in the level of nonaccrual loans typically represent increases for loans that reach a specified past due status, offset by reductions for loans that are charged-off, paid down, sold, transferred to foreclosed real estate, or are no longer classified as nonaccrual because they have returned to accrual status. Activity in nonaccrual loans for the three and six months ended June 30, 2014 was as follows (in thousands):

	Three months ended June 30, 2014	Six months ended June 30, 2014
Nonaccrual loans, beginning of period	\$ 16,264	\$ 16,616
Additions	4,253	10,363
Payments	(8,245)	(11,309)
Charge-offs	(2,856)	(5,703)
Returned to accruing status	(317)	(771)
Transferred to other real estate or repossessed assets	(214)	(311)
Nonaccrual loans, end of period	<u>\$ 8,885</u>	<u>\$ 8,885</u>

Non-performing assets include non-performing loans, foreclosed assets and non-performing investment securities. Non-performing assets at June 30, 2014 were \$9.4 million, a decrease of \$7.6 million from \$17.1 million at December 31, 2013. The primary component of non-performing assets is non-performing loans, which were \$8.9 million or 0.47% of total loans at June 30, 2014, a decrease of \$7.7 million from \$16.6 million or 0.91% of total loans at December 31, 2013. The decrease in non-performing loans was driven by the resolution of a single commercial mortgage which had been modified as a troubled debt restructuring and placed on nonaccrual status during the fourth quarter 2013. The loan had a principal balance of \$6.8 million as of March 31, 2014. Approximately \$5.8 million, or 65%, of the \$8.9 million in non-performing loans as of June 30, 2014 were current with respect to payment of principal and interest, but were classified as non-accruing because repayment in full of principal and/or interest was uncertain. Included in nonaccrual loans are troubled debt restructurings ("TDRs") of \$3.2 million at June 30, 2014. We had no TDRs that were accruing interest as of June 30, 2014.

Foreclosed assets consist of real property formerly pledged as collateral to loans, which we have acquired through foreclosure proceedings or acceptance of a deed in lieu of foreclosure. Foreclosed asset holdings represented eight properties totaling \$554 thousand at June 30, 2014 and four properties totaling \$333 thousand at December 31, 2013.

During the second quarter of 2014 the last of the remaining non-performing pooled trust preferred investment security was sold. These securities had been transferred to non-performing status in years prior to 2010 and included in non-performing assets at fair value.

MANAGEMENT’S DISCUSSION AND ANALYSIS

Potential problem loans are loans that are currently performing, but information known about possible credit problems of the borrowers causes management to have concern as to the ability of such borrowers to comply with the present loan payment terms and may result in disclosure of such loans as nonperforming at some time in the future. These loans remain in a performing status due to a variety of factors, including payment history, the value of collateral supporting the credits, and/or personal or government guarantees. Management considers loans classified as substandard, which continue to accrue interest, to be potential problem loans. We identified \$13.5 million and \$9.7 million in loans that continued to accrue interest which were classified as substandard as of June 30, 2014 and December 31, 2013, respectively.

FUNDING ACTIVITIES

Deposits

The following table summarizes the composition of our deposits at the dates indicated (dollars in thousands):

	Deposit Composition			
	June 30, 2014		December 31, 2013	
	Amount	% of Total	Amount	% of Total
Noninterest-bearing demand	\$ 551,229	22.5%	\$ 535,472	23.1%
Interest-bearing demand	507,083	20.7	470,733	20.3
Savings and money market	766,594	31.3	717,928	30.9
Certificates of deposit < \$100,000	360,942	14.7	369,915	16.0
Certificates of deposit of \$100,000 or more	264,230	10.8	226,008	9.7
Total deposits	<u>\$2,450,078</u>	<u>100.0%</u>	<u>\$2,320,056</u>	<u>100.0%</u>

We offer a variety of deposit products designed to attract and retain customers, with the primary focus on building and expanding long-term relationships. At June 30, 2014, total deposits were \$2.45 billion, representing an increase of \$130.0 million in comparison to \$2.32 billion as of December 31, 2013. Certificates of deposit were approximately 26% of total deposits at June 30, 2014 and December 31, 2013. Depositors remain hesitant to invest in time deposits, such as certificates of deposit, for long periods due to the low interest rate environment. This has resulted in lower amounts being placed in time deposits for generally shorter terms.

Nonpublic deposits, the largest component of our funding sources, totaled \$1.83 billion and \$1.79 billion at June 30, 2014 and December 31, 2013, respectively, and represented 75% and 77% of total deposits as of the end of each period, respectively. We have managed this segment of funding through a strategy of competitive pricing that minimizes the number of customer relationships that have only a single service high cost deposit account.

As an additional source of funding, we offer a variety of public (municipal) deposit products to the many towns, villages, counties and school districts within our market. Public deposits generally range from 20% to 30% of our total deposits. There is a high degree of seasonality in this component of funding, because the level of deposits varies with the seasonal cash flows for these public customers. We maintain the necessary levels of short-term liquid assets to accommodate the seasonality associated with public deposits. Total public deposits were \$617.5 million and \$533.5 million at June 30, 2014 and December 31, 2013, respectively, and represented 25% and 23% of total deposits as of the end of each period, respectively. The increase in public deposits during the first six months of 2014 was due largely to successful business development efforts.

We had no traditional brokered deposits at June 30, 2014 or December 31, 2013; however, we do participate in the Certificate of Deposit Account Registry Service (“CDARS”) and Insured Cash Sweep (“ICS”) programs, which enable depositors to receive FDIC insurance coverage for deposits otherwise exceeding the maximum insurable amount. CDARS and ICS deposits are considered brokered deposits for regulatory reporting purposes. Through these programs, deposits in excess of the maximum insurable amount are placed with multiple participating financial institutions. Reciprocal CDARS deposits and ICS deposits totaled \$76.5 million and \$59.4 million, respectively, at June 30, 2014, compared to \$61.3 million and \$56.4 million, respectively, at December 31, 2013.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Borrowings

The following table summarizes our borrowings as of the dates indicated (in thousands):

	June 30, 2014	December 31, 2013
Short-term borrowings:		
Repurchase agreements	\$ 43,183	\$ 39,042
Short-term FHLB borrowings	211,500	298,000
Total short-term borrowings	<u>\$254,683</u>	<u>\$ 337,042</u>

We classify borrowings as short-term or long-term in accordance with the original terms of the agreement. There were no long-term borrowings outstanding as of June 30, 2014 or December 31, 2013.

We have credit capacity with the FHLB and can borrow through facilities that include amortizing and term advances or repurchase agreements. We had approximately \$21 million of immediate credit capacity with FHLB as of June 30, 2014. We had approximately \$495 million in secured borrowing capacity at the Federal Reserve Bank ("FRB") Discount Window, none of which was outstanding at June 30, 2014. The FHLB and FRB credit capacity are collateralized by securities from our investment portfolio and certain qualifying loans. We had approximately \$120 million of credit available under unsecured federal funds purchased lines with various banks at June 30, 2014. Additionally, we had approximately \$80 million of unencumbered liquid securities available for pledging.

Federal funds purchased are short-term borrowings that typically mature within one to ninety days. Short-term repurchase agreements are secured overnight borrowings with customers. Short-term FHLB borrowings have original maturities of less than one year and include overnight borrowings which we typically utilize to address short term funding needs as they arise. Short-term FHLB borrowings at June 30, 2014 consisted of \$67.5 million in overnight borrowings and \$144.0 million in short-term advances. Short-term FHLB borrowings at December 31, 2013 consisted of \$198.0 million in overnight borrowings and \$100.0 million in short-term advances. We utilized deposit inflows during the first half of 2014 to pay down overnight FHLB borrowings outstanding at the end of 2013.

Shareholders' Equity

Shareholders' equity was \$269.8 million at June 30, 2014, an increase of \$15.0 million from \$254.8 million at December 31, 2013. Net income for the year increased shareholders' equity by \$14.3 million, which was partially offset by common and preferred stock dividends declared of \$6.0 million. Accumulated other comprehensive income included in shareholders' equity increased \$6.5 million during the first six months of 2014 due primarily to lower net unrealized losses on securities available for sale.

LIQUIDITY AND CAPITAL RESOURCES

Liquidity

The objective of maintaining adequate liquidity is to assure that we meet our financial obligations. These obligations include the withdrawal of deposits on demand or at their contractual maturity, the repayment of matured borrowings, the ability to fund new and existing loan commitments and the ability to take advantage of new business opportunities. We achieve liquidity by maintaining a strong base of core customer funds, maturing short-term assets, our ability to sell or pledge securities, lines-of-credit, and access to the financial and capital markets.

Liquidity for the Bank is managed through the monitoring of anticipated changes in loans, the investment portfolio, core deposits and wholesale funds. The strength of the Bank's liquidity position is a result of its base of core customer deposits. These core deposits are supplemented by wholesale funding sources that include credit lines with the other banking institutions, the FHLB and the FRB.

The primary sources of liquidity for the parent company are dividends from the Bank and access to financial and capital markets. Dividends from the Bank are limited by various regulatory requirements related to capital adequacy and earnings trends. The Bank relies on cash flows from operations, core deposits, borrowings and short-term liquid assets. As a secondary source of liquidity, the Company also has the ability to draw up to \$20.0 million on a revolving credit line with a correspondent bank.

Our cash and cash equivalents were \$64.8 million as of June 30, 2014, up \$5.1 million from \$59.7 million as of December 31, 2013. Our net cash provided by operating activities totaled \$23.4 million and the principal source of operating activity cash flow was net income adjusted for noncash income and expense items. Net cash used in investing activities totaled \$59.9 million, which included outflows of \$65.9 million for net loan originations, partially offset by inflows of \$7.8 million from net investment securities transactions. Net cash provided by financing activities of \$41.6 million was attributed to a \$130.0 million increase in deposits, partially offset by a \$82.4 million decrease in short-term borrowings and \$6.0 million in dividend payments.

MANAGEMENT'S DISCUSSION AND ANALYSIS

Capital Resources

Banks and financial holding companies are subject to various regulatory capital requirements administered by state and federal banking agencies. Failure to meet minimum capital requirements can result in certain mandatory and possibly additional discretionary actions by regulators that, if undertaken, could have a direct material impact on our consolidated financial statements. Capital adequacy guidelines and, additionally for banks, prompt corrective action regulations, involve quantitative measures of assets, liabilities, and certain off-balance-sheet items calculated under regulatory accounting practices. Capital amounts and classifications are also subject to qualitative judgments by regulators about components, risk weighting and other factors.

Quantitative measures established by regulation to ensure capital adequacy require the Company and the Bank to maintain minimum amounts and ratios of Total and Tier 1 capital to risk-weighted assets and of Tier 1 capital to average assets (all as defined in the regulations). These minimum amounts and ratios are included in the table below.

The Company's and the Bank's Tier 1 capital consists of shareholders' equity excluding unrealized gains and losses on securities available for sale (except for unrealized losses which have been determined to be other than temporary and recognized as expense in the consolidated statements of income), goodwill and other intangible assets and disallowed portions of deferred tax assets. Tier 1 capital for the Company includes, subject to limitation, \$17.3 million of preferred stock at June 30, 2014 and December 31, 2013. The Company and the Bank's total capital are comprised of Tier 1 capital for each entity plus a permissible portion of the allowance for loan losses.

The Tier 1 and total capital ratios are calculated by dividing the respective capital amounts by risk-weighted assets. Risk-weighted assets are calculated based on regulatory requirements and include total assets, excluding goodwill and other intangible assets and disallowed portions of deferred tax assets, allocated by risk weight category and certain off-balance-sheet items (primarily loan commitments and standby letters of credit). The leverage ratio is calculated by dividing Tier 1 capital by adjusted quarterly average total assets, which exclude goodwill and other intangible assets and disallowed portions of deferred tax assets.

The following table reflects the ratios and their components (dollars in thousands):

	June 30, 2014	December 31, 2013
Total shareholders' equity	\$ 269,827	\$ 254,839
Less: Unrealized (loss) gain on securities available for sale, net of tax	1,292	(5,293)
Net unrecognized gain on available for sale securities transferred to held to maturity, net of tax	(201)	(44)
Unrecognized net periodic pension & postretirement benefits (costs), net of tax	(4,811)	(4,850)
Disallowed goodwill and other intangible assets	49,826	50,002
Tier 1 capital	<u>\$ 223,721</u>	<u>\$ 215,024</u>
Adjusted average total assets (for leverage capital purposes)	<u>\$2,928,431</u>	<u>\$ 2,816,491</u>
Tier 1 leverage ratio (Tier 1 capital to adjusted average total assets)	7.64%	7.63%
Total Tier 1 capital	\$ 223,721	\$ 215,024
Plus: Qualifying allowance for loan losses	25,564	24,854
Total risk-based capital	<u>\$ 249,285</u>	<u>\$ 239,878</u>
Net risk-weighted assets	<u>\$2,043,524</u>	<u>\$ 1,986,473</u>
Tier 1 capital ratio (Tier 1 capital to net risk-weighted assets)	10.95%	10.82%
Total risk-based capital ratio (Total risk-based capital to net risk-weighted assets)	12.20%	12.08%

MANAGEMENT'S DISCUSSION AND ANALYSIS

The Company's and the Bank's actual and required regulatory capital ratios were as follows (dollars in thousands):

		<u>Actual</u>		<u>For Capital Adequacy Purposes</u>		<u>Well Capitalized</u>	
		<u>Amount</u>	<u>Ratio</u>	<u>Amount</u>	<u>Ratio</u>	<u>Amount</u>	<u>Ratio</u>
June 30, 2014							
Tier 1 leverage:	Company	\$223,721	7.64%	\$117,137	4.00%	\$146,422	5.00%
	Bank	211,704	7.23	117,059	4.00	146,324	5.00
Tier 1 capital:	Company	223,721	10.95	81,741	4.00	122,611	6.00
	Bank	211,704	10.38	81,604	4.00	122,406	6.00
Total risk-based capital:	Company	249,285	12.20	163,482	8.00	204,352	10.00
	Bank	237,226	11.63	163,208	8.00	204,010	10.00
December 31, 2013							
Tier 1 leverage:	Company	\$215,024	7.63%	\$112,660	4.00%	\$140,825	5.00%
	Bank	204,336	7.27	112,498	4.00	140,622	5.00
Tier 1 capital:	Company	215,024	10.82	79,459	4.00	119,188	6.00
	Bank	204,336	10.31	79,291	4.00	118,937	6.00
Total risk-based capital:	Company	239,878	12.08	158,918	8.00	198,647	10.00
	Bank	229,139	11.56	158,583	8.00	198,228	10.00

Basel III Capital Rules

On July 2, 2013, the FRB approved the final rules implementing the Basel Committee on Banking Supervision's capital guidelines for U.S. banks. Under the final rules, minimum requirements will increase for both the quantity and quality of capital held by the Company. The rules include a new common equity Tier 1 capital to risk-weighted assets ratio of 4.5% and a common equity Tier 1 capital conservation buffer of 2.5% of risk-weighted assets. The final rules also raise the minimum ratio of Tier 1 capital to risk-weighted assets from 4.0% to 6.0% and require a minimum leverage ratio of 4.0%. Strict eligibility criteria for regulatory capital instruments were also implemented under the final rules. On July 9, 2013, the FDIC also approved, as an interim final rule, the regulatory capital requirements for U.S. banks, following the actions of the FRB. On April 8, 2014, the FDIC adopted as final its interim final rule, which is identical in substance to the final rules issued by the FRB in July 2013.

The phase-in period for the final rules will begin for the Company on January 1, 2015, with full compliance with all of the final rule's requirements phased in over a multi-year schedule. Management believes that the Company's capital levels will remain characterized as "well-capitalized" under the new rules. The final rules approved by the FRB and the FDIC in July 2013 and April 2014, respectively, did not address the proposed liquidity coverage ratio test and the net stable funding ratio test called for by the Basel III liquidity framework. Management will continue to monitor the developments related to these proposals and their potential impact to our capital requirements.

Dividend Restrictions

In the ordinary course of business we are dependent upon dividends from the Bank to provide funds for the payment of dividends to shareholders and to provide for other cash requirements. Banking regulations may limit the amount of dividends that may be paid. Approval by regulatory authorities is required if the effect of dividends declared would cause the regulatory capital of the Bank to fall below specified minimum levels. Approval is also required if dividends declared exceed the net profits for that year combined with the retained net profits for the preceding two years.

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ITEM 3. Quantitative and Qualitative Disclosures About Market Risk

Quantitative and qualitative disclosures about market risk were presented at December 31, 2013 in Item 7A of the Company's Annual Report on Form 10-K for the year ended December 31, 2013, as filed with the Securities and Exchange Commission on March 12, 2014. The following is an update of the discussion provided therein.

Portfolio Composition

There was no material change in the composition of assets, deposit liabilities or borrowings from December 31, 2013 to June 30, 2014. See the section titled "Analysis of Financial Condition" in Part I, Item 2, "Management's Discussion and Analysis of Financial Condition and Results of Operations" for a discussion of asset, deposit and borrowing activity during the period.

Net Interest Income at Risk

A primary tool used to manage interest rate risk is "rate shock" simulation to measure the rate sensitivity. Rate shock simulation is a modeling technique used to estimate the impact of changes in rates on net interest income as well as economic value of equity. At June 30, 2014, the Company was generally asset sensitive, meaning that, in most cases, net interest income tends to rise as interest rates rise and decline as interest rates fall.

Net interest income at risk is measured by estimating the changes in net interest income resulting from instantaneous and sustained parallel shifts in interest rates of different magnitudes over a period of 12 months. The following table sets forth the estimated changes to net interest income over the 12-month period ending June 30, 2015 assuming instantaneous changes in interest rates for the given rate shock scenarios (dollars in thousands):

	Changes in Interest Rate			
	-100 bp	+100 bp	+200 bp	+300 bp
Parallel Shifts in the Yield Curve				
Change in net interest income	\$(2,217)	\$1,457	\$3,459	\$3,375
% Change	(2.37)%	1.56%	3.69%	3.60%

In addition to the changes in interest rate scenarios listed above, other scenarios are typically modeled to measure interest rate risk. These scenarios vary depending on the economic and interest rate environment.

The simulations referenced above are based on management's assumption as to the effect of interest rate changes on assets and liabilities and assumes parallel shifts in the yield curve. It also includes certain assumptions about the future pricing of loans and deposits in response to changes in interest rates. Further, it assumes that delinquency rates would not change as a result of changes in interest rates, although there can be no assurance that this will be the case. While this simulation is a useful measure as to net interest income at risk due to a change in interest rates, it is not a forecast of the future results and is based on many assumptions that, if changed, could cause a different outcome.

Economic Value of Equity At Risk

The economic (or "fair") value of financial instruments on our balance sheet will also vary under the interest rate scenarios previously discussed. This is measured by simulating changes in our economic value of equity ("EVE"), which is calculated by subtracting the estimated fair value of liabilities from the estimated fair value of assets. Fair values for financial instruments are estimated by discounting projected cash flows (principal and interest) at current replacement rates for each account type, while fair values of non-financial assets and liabilities are assumed to equal book value and do not vary with interest rate fluctuations. An economic value simulation is a static measure for balance sheet accounts at a given point in time, but this measurement can change substantially over time as the characteristics of our balance sheet evolve and as interest rate and yield curve assumptions are updated.

The amount of change in economic value under different interest rate scenarios depends on the characteristics of each class of financial instrument, including the stated interest rate or spread relative to current market rates or spreads, the likelihood of prepayment, whether the rate is fixed or floating, and the maturity date of the instrument. As a general rule, fixed-rate financial assets become more valuable in declining rate scenarios and less valuable in rising rate scenarios, while fixed-rate financial liabilities gain in value as interest rates rise and lose value as interest rates decline. The longer the duration of the financial instrument, the greater the impact a rate change will have on its value. In our economic value simulations, estimated prepayments are factored in for financial instruments with stated maturity dates, and decay rates for non-maturity deposits are projected based on historical data (back-testing).

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The analysis that follows presents the estimated EVE resulting from market interest rates prevailing at a given quarter-end (“Pre-Shock Scenario”), and under other interest rate scenarios (each a “Rate Shock Scenario”) represented by immediate, permanent, parallel shifts in interest rates from those observed at June 30, 2014 and December 31, 2013. The analysis additionally presents a measurement of the interest rate sensitivity at June 30, 2014 and December 31, 2013. EVE amounts are computed under each respective Pre- Shock Scenario and Rate Shock Scenario. An increase in the EVE amount is considered favorable, while a decline is considered unfavorable.

	June 30, 2014			December 31, 2013		
	EVE	Change	Percentage	EVE	Change	Percentage
Rate Shock Scenario:						
Pre-Shock Scenario	\$493,807			\$466,008		
- 100 Basis Points	489,558	\$ (4,249)	(0.86)%	476,323	\$ 10,315	2.21%
+ 100 Basis Points	487,351	(6,456)	(1.31)	452,155	(13,853)	(2.97)
+ 200 Basis Points	476,458	(17,349)	(3.51)	435,424	(30,584)	(6.56)

The Pre-Shock Scenario EVE was \$493.8 million at June 30, 2014, compared to \$466.0 million at December 31, 2013. The increase in the Pre-Shock Scenario EVE at June 30, 2014, compared to December 31, 2013 resulted primarily from a more favorable valuation of non-maturity deposits, fixed-rate residential loans and mortgage backed securities that reflected alternative funding and investment rate changes used for discounting future cash flows.

The +200 basis point Rate Shock Scenario EVE increased from \$435.4 million at December 31, 2013 to \$476.5 million at June 30, 2014, reflecting the more favorable valuation of non-maturity deposits. The percentage change in the EVE amount from the Pre-Shock Scenario to the +200 basis point Rate Shock Scenario decreased from (6.56)% at December 31, 2013 to (3.51)% at June 30, 2014. The decrease in sensitivity resulted from an increased benefit in the valuation of non-maturity deposits in the +200 basis point Rate Shock Scenario EVE as of June 30, 2014, compared to December 31, 2013.

ITEM 4. Controls and Procedures

Evaluation of disclosure controls and procedures

As of June 30, 2014, the Company carried out an evaluation, under the supervision and with the participation of the Company’s management, including the Company’s Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of the Company’s disclosure controls and procedures pursuant to Rule 13a-15(b), as adopted by the Securities and Exchange Commission (“SEC”) under the Securities Exchange Act of 1934 (“Exchange Act”). Based upon that evaluation, the Company’s Chief Executive Officer and Chief Financial Officer concluded that the Company’s disclosure controls and procedures were effective as of the end of the period covered by this report.

Disclosure controls and procedures are the controls and other procedures that are designed to ensure that information required to be disclosed in the reports that the Company files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC’s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed in the reports that the Company files or submits under the Exchange Act is accumulated and communicated to management, including the Company’s Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosure.

Changes in internal control over financial reporting

There were no changes in the Company’s internal control over financial reporting that occurred during the quarter ended June 30, 2014 that have materially affected, or are reasonably likely to materially affect, the Company’s internal control over financial reporting.

PART II. OTHER INFORMATION**ITEM 1. Legal Proceedings**

The Company has experienced no material developments in its legal proceedings from the disclosure included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013, dated March 12, 2014, as filed with the Securities and Exchange Commission.

ITEM 1A. Risk Factors

The Company has experienced no material changes in its risk factors from the disclosure included in the Company's Annual Report on Form 10-K for the year ended December 31, 2013, dated March 12, 2014, as filed with the Securities and Exchange Commission.

ITEM 6. Exhibits

(a) The following is a list of all exhibits filed or incorporated by reference as part of this Report:

<u>Exhibit Number</u>	<u>Description</u>	<u>Location</u>
10.1	Supplemental Executive Retirement Agreement between Financial Institutions, Inc. and Richard J. Harrison	Filed Herewith
31.1	Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002—Principal Executive Officer	Filed Herewith
31.2	Certification pursuant to Section 302 of the Sarbanes-Oxley Act of 2002—Principal Financial Officer	Filed Herewith
32	Certification pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002	Filed Herewith
101.INS	XBRL Instance Document	
101.SCH	XBRL Taxonomy Extension Schema Document	
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document	
101.LAB	XBRL Taxonomy Extension Label Linkbase Document	
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document	
101.DEF	XBRL Taxonomy Extension Definition Linkbase Document	

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

FINANCIAL INSTITUTIONS, INC.

/s/ **Martin K. Birmingham** , August 5, 2014

Martin K. Birmingham
President and Chief Executive Officer
(Principal Executive Officer)

/s/ **Kevin B. Klotzbach** , August 5, 2014

Kevin B. Klotzbach
Executive Vice President, Chief Financial Officer and Treasurer
(Principal Financial Officer)

/s/ **Michael D. Grover** , August 5, 2014

Michael D. Grover
Senior Vice President and Chief Accounting Officer
(Principal Accounting Officer)

SUPPLEMENTAL EXECUTIVE RETIREMENT AGREEMENT

This Supplemental Executive Retirement Agreement (this “Agreement”) is made and entered into as of **May 21**, 2014, by and between Financial Institutions, Inc., a bank holding company chartered under the laws of the State of New York (the “Company”), and Richard J. Harrison (the “Executive”).

RECITALS

WHEREAS, the Executive is employed by the Company as its Executive Vice President and Chief Operating Officer; and

WHEREAS, the Company recognizes the contributions and service that the Executive has provided to the Company; and

WHEREAS, the Company desires to secure the continued service of the Executive as an employee of the Company through December 31, 2015 (the “Vesting Date”); and

WHEREAS, the Company believes that it is in the best interests of the Company and its shareholders to provide the Executive with a supplemental retirement benefit;

NOW, THEREFORE, in consideration of the mutual covenants herein contained, the parties hereby agree as follows:

Section 1. Supplemental Retirement Benefit.

(a) *Supplemental Retirement Benefit*. Subject to terms and requirements of this Agreement, the Company hereby agrees to pay to the Executive a supplemental retirement benefit in the amount, at the times and in the form described herein (the “Supplemental Retirement Benefit”).

(b) *Total Supplemental Retirement Benefit Amount*. Except as otherwise provided by this Section 1(b), the amount of the Supplemental Retirement Benefit shall be based on the average annual Compensation of the Executive for the period of January 1, 2014 through the Vesting Date (the “Average Annual Compensation”). “Compensation” shall mean the base salary and the incentive under the Financial Institutions, Inc. Annual Incentive Plan (or any successor plan thereto), each as earned by the Executive for the specified period. The “Annual Supplemental Retirement Benefit Amount” shall be determined by multiplying the Average Annual Compensation by 40 percent, and then subtracting \$79,700; provided, however, the Annual Supplemental Retirement Benefit Amount shall be no less than \$67,200. The “Total Supplemental Retirement Benefit Amount” will be the Annual Supplemental Retirement Benefit Amount multiplied by ten; provided, however, in the event of the death or Disability of the Executive prior to the Vesting Date, the Total Supplemental Retirement Benefit Amount will be \$672,000 for purposes of Section 2(a) and Section 2(b). Notwithstanding the foregoing, and for the avoidance of doubt, the provisions of this Section 1(b) shall not affect the application of Section 4(i).

(c) *Time and Form of Payment.* Except as otherwise provided by Section 2(a), payment of the Supplemental Retirement Benefit will be made in substantially equivalent biweekly installments for the ten-year period commencing on the date of the Company's first regular payday following April 1, 2017 (the "Commencement Date"), in accordance with the Company's regular payroll procedures in effect from time to time, but in no event less frequently than monthly. In the event that applicable employment taxes on the Total Supplemental Retirement Benefit Amount are required to be withheld prior to the Commencement Date, then payment of the Total Supplemental Retirement Benefit Amount less the amount of employment taxes withheld therefrom will be made in substantially equal installments pursuant to the terms of this Section.

(d) *Requirements.* Except as otherwise provided by Section 2(a) or Section 2(b), in order to be entitled to receive payment of the Supplemental Retirement Benefit, the Executive must:

(i) remain in the continued employment of the Company through the Vesting Date;

(ii) sign and not revoke a release and waiver of all claims against the Company, substantially in the form attached hereto as Exhibit A, but with any necessary changes required by law, no later than the Vesting Date, or if later, the end of the minimum period required by law for the Executive to execute and not revoke such release and waiver under the circumstances; and

(iii) comply with the covenants and restrictions set forth in Section 3(a) and Section 3(b), and those referenced in Section 3(c).

Except as otherwise provided by Section 2(a) or Section 2(b), if the Executive does not fulfill all of the requirements of this Section 1(d), the Executive will automatically forfeit his entitlement to the Total Supplemental Retirement Benefit Amount.

Section 2. Effect of Certain Events.

(a) *Death.* In the event of the death of the Executive at any time following the date of this Agreement, the Company will pay the amount of any unpaid portion of the Supplemental Retirement Benefit, in a lump sum, no later than the end of the year in which the Executive's death occurred, or if later, the 15th day of the third month following the date of the Executive's death. The Company shall make payment to the beneficiary or beneficiaries properly designated by the Executive on the form attached hereto as Exhibit B, or if the Executive has not made such a designation, or such beneficiary or all such beneficiaries have predeceased the Executive, then to the Executive's surviving spouse, or if there is no surviving spouse at the time of the Executive's death, to the Executive's estate.

(b) *Disability.* In the event of the Disability of the Executive before the Vesting Date, the Executive will be entitled to receive the Supplemental Retirement Benefit pursuant to this Agreement, with payment made in accordance with and at the times provided by Section 1(c), and subject to Section 2(a). "Disability" means the Executive is unable to perform the material duties of his position by reason of any medically determinable physical or mental impairment which can be expected to result in death or which has lasted or can be expected to last for a continuous period of not less than 12 months.

(c) *Change of Control* . In the event of a Change of Control before the Vesting Date, then if the Executive is entitled to receive benefits in connection with the Change of Control under the Executive Agreement by and between the Executive and the Company, dated May 22, 2013, and as amended from time to time (the “ Executive Agreement ”), then the Executive will forfeit the Total Supplemental Retirement Benefit Amount, or if the Executive is not entitled to receive benefits in connection with the Change of Control under the Executive Agreement, then subject to the terms of this Agreement, including the requirements set forth in Section 1(d), the Executive will be entitled to receive the Supplemental Retirement Benefit pursuant to this Agreement, with payment made at the times provided by Section 1(c), or earlier payment pursuant to Section 2(a), if applicable. “ Change of Control ” has the meaning given such term in the Executive Agreement.

Section 3. Restrictive Covenants .

(a) *Non-competition* .

(i) At all times prior to the date that the entire Total Supplemental Retirement Benefit Amount has been paid to the Executive, the Executive shall not engage, anywhere within New York State or in any area outside of New York State in which the Company or any of its subsidiaries, affiliates or joint ventures (collectively, the “Companies”) conducts business, whether directly or indirectly, or through any employee, agent, attorney or any other person or party acting on behalf of the Executive, as principal, owner, officer, director, agent, employee, consultant or partner, in the management of a bank holding company, commercial bank, savings bank, credit union or any other financial services provider that competes with the Companies or their products or programs (“ Restricted Activities ”), provided that the foregoing shall not restrict the Executive from engaging in any Restricted Activities which the Company directs the Executive to undertake or which the Company otherwise expressly authorizes. The foregoing shall not restrict the Executive from owning less than five percent of the outstanding capital stock of any company which engages in Restricted Activities, provided that the Executive is not otherwise involved with such company as an officer, director, agent, employee or consultant. The Executive agrees that this Section 3(a), the scope of the territory covered, the actions restricted thereby, and the duration of such covenant are reasonable and necessary to protect the legitimate business interests of the Companies.

(ii) The Company will not take action against the Executive in the event of the Executive’s breach of this Section 3(a) until the Company has provided the Executive with written notice of the Executive’s breach of this Section 3(a) and the facts and circumstances giving rise to such breach (a “ Notice of Breach ”), and allowed the Executive ten days to cure his breach and for the Executive to provide the Company with reasonable evidence of such cure (a “ Notice of Cure ”), but the Executive has failed to cure the breach and provide a Notice of Cure as required; provided, however, no Notice of Breach or opportunity to cure shall be required if (1) by its nature, the breach cannot reasonably be expected to be cured within a ten-day period; (2) the Company reasonably expects that a ten-day delay in taking action could cause the Company irreparable injury; (3) the Company has previously provided the Executive a

Notice of Breach with respect to similar facts and circumstances, which the Executive has repeated; or (4) any delay in action would violate applicable laws or regulations; and provided further, however, the Company may take action against the Executive for a breach of this Section 3 (a) before the expiration of the ten-day cure period if the Company reasonably believes that the Executive is not or is no longer diligently pursuing a cure of the breach. Notwithstanding the foregoing, the Company shall have the right to delay any payment under this Agreement which is due to be made after the date of the Executive's breach of this Section 3(a) and before the deadline for the Executive to provide a Notice of Cure, until the expiration of the applicable ten-day cure period. The Company shall send any Notice of Breach to the Executive at the most recent address of the Executive that the Company has on file; the Executive shall send any Notice of Cure to the person and at the address specified in the related Notice of Breach, or if none, to the attention of the Chief Executive Officer of the Company at the address of the Company's principal office. A Notice of Breach and a Notice of Cure may be delivered by hand or sent by means of overnight courier service, facsimile or electronic transmission; notice given by overnight courier shall be deemed given as of the day following the day on which sent, and notice given by hand delivery, facsimile or electronic transmission shall be deemed given on the day on which sent.

(b) *Non-solicitation* . At all times prior to the five-year anniversary of the Commencement Date, the Executive shall not, directly or indirectly, without the written consent of the Company (i) recruit or solicit for employment any employee, representative or agent of the Companies or encourage any such employee, representative or agent to leave his or her employment or discontinue his or her relationship with the Companies, or (ii) solicit, induce or influence any customer, supplier, lessor or any other person or entity which has a business relationship with the Companies to discontinue or reduce the extent of such relationship with the Companies.

(c) *Confidentiality* . For the avoidance of doubt, the covenants regarding confidentiality set forth in the Executive Agreement shall continue indefinitely in accordance with the terms thereof, and nothing in this Agreement shall excuse the Executive from the continuation of his obligations pursuant to such covenants, or his liability in the event of his breach of such covenants.

Section 4. Miscellaneous.

(a) *Withholding* . The Company shall withhold from any and all payments made under this Agreement all applicable federal, state, local or other taxes.

(b) *Executive Acknowledgement* . The Executive acknowledges that he has had the opportunity to discuss this Agreement with and obtain advice from his private attorney, has had sufficient time to and has carefully read and fully understands all of the provisions of this Agreement, and is knowingly and voluntarily entering into this Agreement.

(c) *Entire Agreement; Amendment* . Except for the Executive Agreement, this Agreement will supersede any and all existing oral or written agreements, representations, or warranties between the Executive and the Company relating to the subject matter hereof. No provision of this Agreement may be amended or modified unless such amendment or modification is agreed to in writing and signed by the Executive and by the Chairman of the Company's Management Development and Compensation Committee.

(d) *Governing Law* . The validity, construction, interpretation, administration and effect of this Agreement shall be governed by the substantive laws, but not the choice of law rules, of the State of New York.

(e) *Construction* . The failure of a party to insist upon strict adherence to any term of this Agreement on any occasion shall not be considered a waiver thereof or deprive that party of the right thereafter to insist upon strict adherence to that term or any other term of this Agreement. If any term or provision of this Agreement is declared illegal or unenforceable by any court of competent jurisdiction and cannot be modified to be enforceable, such term or provision shall immediately become null and void, leaving the remainder of this Agreement in full force and effect. Section headings are used herein for convenience of reference only and shall not affect the meaning of any provision of this Agreement. Whenever the context so requires, the use of the singular shall be deemed to include the plural and vice versa. This Agreement may be executed in any number of counterparts, each of which so executed shall be deemed to be an original, and such counterparts will together constitute but one agreement.

(f) *Section 409A* . This Agreement and the payments hereunder are intended to comply with Section 409A, and this Agreement shall be administered and interpreted consistent with such intent. The Company makes no representation to the Executive regarding the taxation of the compensation under this Agreement, including, but not limited to, the tax effects of Section 409A, and the Executive shall be solely responsible for the taxes imposed upon him with respect to his compensation under this Agreement.

(g) *Unfunded Arrangement* . This Agreement shall be unfunded. The Company shall not be required to establish any special or separate fund or to segregate any assets to assure the performance of its obligations under this Agreement.

(h) *Regulatory Prohibition* . Notwithstanding any other provision of this Agreement to the contrary, any payments made to the Executive pursuant to this Agreement, or otherwise, are subject to and conditioned upon their compliance with Section 18(k) of the Federal Deposit Insurance Act (12 U.S.C. 1828(k)) and 12 C.F.R. Part 359.

(i) *Clawback* . Notwithstanding any other provision of this Agreement to the contrary, in order to comply with Section 10D of the Securities Exchange Act of 1934, as amended, and any regulations promulgated, or national securities exchange listing conditions adopted, with respect thereto (collectively, the “ Clawback Requirements ”), if the Company is required to prepare an accounting restatement due to the material noncompliance of the Company with any financial reporting requirements under the securities laws, then the Executive will forfeit if not yet paid, any part of the Total Supplemental Retirement Benefit Amount that is considered to be “incentive-based compensation” (as defined under the Clawback Requirements) received during the three-year period preceding the date on which the Company is required to prepare the accounting restatement, based on the erroneous data, in excess of what would have been paid to the Executive under the accounting restatement as determined by the Company in accordance with the Clawback Requirements and any policy adopted by the Company pursuant

to the Clawback Requirements, and if the accounting restatement covers any part of the period before the Vesting Date, then the minimum Supplemental Retirement Benefit amounts set forth in Section 1(b) will not apply, and the Supplemental Retirement Benefit amounts will be determined pursuant to the formulae set forth in Section 1(b), taking into consideration any change to the amount of Compensation resulting from the accounting restatement.

IN WITNESS WHEREOF, the parties have executed this Agreement on the date first above written.

FINANCIAL INSTITUTIONS, INC.

By: /s/ **Martin K. Birmingham**
Martin K. Birmingham,
Chief Executive Officer

/s/ **Richard J. Harrison**
Richard J. Harrison

RELEASE OF ALL CLAIMS

This Release of All Claims (this “Release”) is made and entered into as of _____, by Richard J. Harrison (the “Executive”), for the benefit of Financial Institutions, Inc., a bank holding company chartered under the laws of the State of New York (the “Company”).

RECITALS

WHEREAS, the parties have mutually agreed upon the terms and conditions of that certain Supplemental Executive Retirement Agreement, by and between the Company and the Executive, dated _____ (the “Agreement”), the entirety of which is hereby incorporated by reference herein;

NOW, THEREFORE, in exchange for the supplemental retirement benefits to be provided to the Executive by the Company under the Agreement, the Executive hereby waives and releases the Company from any and all claims that the Executive may have as follows:

1. The Executive agrees that he is releasing and waiving his right to bring any legal claim of any nature against the Company, and that he is releasing and waiving any and all claims, liabilities and obligations, both known and unknown, that arise out of or are in any way related to events, acts, conduct, or omissions occurring at any time prior to or at the Executive’s termination of employment. This Release is intended to be interpreted in the broadest possible manner to include all actual or potential legal claims that the Executive may have against the Company, except as expressly provided otherwise in Paragraph 6 below.

2. Specifically, the Executive agrees to fully and forever give up all of his legal rights and claims against the Company, including future legal rights and claims, whether or not presently known to him, that are based on events occurring before he signs this Release. The Executive agrees that the legal rights and claims he is hereby waiving include, but are not limited to, all rights and claims under, as amended, Title VII of the Civil Rights Act of 1964, the Age Discrimination in Employment Act (the “ADEA”), the Older Workers Benefit Protection Act of 1990 (“OWBPA”), the Rehabilitation Act of 1973, the Americans with Disabilities Act, the Genetic Information Nondiscrimination Act of 2008 (“GINA”), the Equal Pay Act of 1963, the Sarbanes-Oxley Act of 2002, the New York Human Rights Law, and any similar federal, state, or local statute, regulation, order, or common law. The Executive specifically agrees that he is releasing claims of discrimination based upon age, race, color, sex, sexual orientation or preference, marital status, religion, national origin, citizenship, veteran status, disability, genetic predisposition or carrier status, and other legally protected categories.

3. Further, the Executive specifically acknowledges that he is knowingly and voluntarily waiving and releasing any rights that he may have under the ADEA, and the consideration given for this Release, as provided in the Agreement, is in addition to anything of value to which the Executive is already entitled. The Executive also acknowledges that he has been advised of the following with respect to the waiver of such ADEA claims: (a) this Release does not apply to any rights or claims that may arise after the date that the Executive signs this

Release; (b) the Executive has been advised that he should consult with an attorney prior to signing this Release (although he may voluntarily not do so); (c) the Executive has 21 days from the date that he receives this Release in connection with his termination from employment to consider this Release (although he may voluntarily sign it earlier); (d) the Executive has seven days following the date he signs this Release to revoke this Release by providing written notice of revocation to the Company as provided in Paragraph 11 below; and (e) this Release will not be effective until the date upon which the revocation period has expired, which will be the eighth day after the date that this Release is signed by the Executive, as provided by Paragraph 11 below.

4. The Executive also agrees that the legal rights and claims he is giving up include his rights under, as amended, the Family and Medical Leave Act of 1993, the Employee Retirement Income Security Act of 1974 (“ERISA”), the federal Worker Adjustment and Retraining Notification Act of 1989 (“WARN”), the New York Worker Adjustment and Retraining Notification Act (“NY WARN”), the New York Labor Law (except unemployment insurance and minimum wage claims), the New York Business Corporation Law, and any similar federal, state, or local statute, regulation, or order. The Executive agrees that the legal rights and claims that he is giving up include all common law rights and claims, such as a breach of express or implied contract, tort (whether negligent or intentional), wrongful discharge, constructive discharge, infliction of emotional distress, defamation, promissory estoppel, and any claim for fraud, omission, or misrepresentation. The Executive also agrees that he is giving up and forever releasing any right that he may have to attorneys’ fees for any of the rights and claims described in this Release.

5. The Executive agrees that this Release applies not only to the Company, but also to the Company’s predecessors, successors and their past, current and future parents, subsidiaries, affiliates, related entities, joint ventures, and all of their members, shareholders, officers, directors, agents, attorneys, executives, partners, employees, insurers, and assigns.

6. The claims that the Executive is giving up and releasing do not include (a) his vested rights, if any, under any qualified retirement plan or other benefit plans in which he may participate, or (b) his COBRA, unemployment insurance and workers’ compensation rights, if any. Nothing in this Release shall be construed to constitute a waiver of: (1) any claims that the Executive may have against the Company that arise from events that occur after the date that he signs this Release; (2) the Executive’s right to file an administrative charge with any governmental agency alleging employment discrimination or challenging the validity of this Release; (3) the Executive’s right to participate in any administrative or court investigation, hearing or proceeding; (4) any non-waivable claims that the Executive may have under the Dodd-Frank Wall Street Reform and Consumer Protection Act; or (5) any other right that the Executive cannot waive as a matter of law. The Executive agrees, however, to waive and release any right to receive any individual remedy or to recover any individual monetary or non-monetary damages as a result of any administrative charge, complaint, or lawsuit filed by the Executive or on his behalf. In addition, this Release does not affect the Executive’s rights as expressly created by the Agreement and does not limit his ability to enforce the Agreement.

7. The Executive represents and warrants that, as of the date that he signs this Release, he has not filed any charge, complaint, or action against the Company in any forum. The Executive further acknowledges that this Release may be used as a complete defense in the future if he brings a lawsuit based on any claim that he has released.

8. The Executive acknowledges that he enters into this Release voluntarily and of his own free will, and that he has enough information to decide whether to sign it. The Executive further understands that if, for any reason, he believes that this Release is not entirely voluntary, or if he believes that he does not have enough information, then he should not sign this Release.

9. The Executive represents and warrants that he has been advised to consult with an attorney of his choice before signing this Release, and that he has been given sufficient time to do so.

10. The Executive acknowledges that he has 21 calendar days from the date that he receives this Release in connection with his termination from employment to execute this Release by signing and dating it in the space designated below, and returning it to the Company at the address of its principal office at such time or such other address designated by the Company for such purpose. The Executive understands that if he signs this Release prior to the expiration of the 21-day calendar period for review, he acknowledges and agrees that he is doing so willingly.

11. The Executive acknowledges that even after he accepts and executes this Release, he will have seven calendar days to revoke his acceptance. To revoke this Release, the Executive understands that he must send written notice to the Company at the following address:

. The Executive also understands that if he does not revoke his acceptance, then the 8th day after the date that he signs this Release will be the effective date of this Release and he may not thereafter revoke it.

12. If any provision of this Release, including the waiver of claims under any particular statute, should be deemed unenforceable, the remaining provisions shall, to the extent possible, be carried into effect, taking into account the general purpose and spirit of this Release. Also, if a court finds that this Release (or any portion of it) is illegal, void or unenforceable, the Executive agrees, promptly upon request of the Company, to execute a second release that is legal and enforceable, without further consideration, payments or compensation.

13. This Release shall be governed and construed in accordance with the laws of the State of New York.

* * * * *

BY SIGNING THIS RELEASE, THE EXECUTIVE ACKNOWLEDGES THAT HE WAS PROVIDED WITH 21 DAYS TO CONSIDER THIS RELEASE AND HAD THE OPPORTUNITY TO REVIEW THIS RELEASE CAREFULLY WITH AN ATTORNEY OF HIS CHOICE. THE EXECUTIVE HAS READ THIS RELEASE, UNDERSTANDS ITS TERMS, AND VOLUNTARILY AGREES TO THEM.

Dated: _____ Richard J. Harrison

State of _____)
County of _____) ss:

On this _____ day of _____, 20____, before me personally came Richard J. Harrison, to me known and known to me to be the individual described herein and who executed the foregoing instrument, and the above-named person acknowledged to me that said person executed the same.

Notary Public

SUPPLEMENTAL EXECUTIVE RETIREMENT AGREEMENT

BENEFICIARY DESIGNATION

In accordance with the terms of the Supplemental Executive Retirement Agreement by and between Financial Institutions, Inc., and me (the “Agreement”), I, hereby designate the following as the beneficiary of any and all benefits payable under the Agreement by reason of my death. Subject to the provisions of the Agreement, this Beneficiary Designation shall remain in effect unless specifically revoked by me in writing.

Primary Beneficiaries

If one or more primary beneficiaries, as designated, predecease me, the remaining primary beneficiaries living at my death shall share solely or equally, as applicable, in the benefits under the Agreement which would otherwise have been payable to such deceased primary beneficiaries. If there are no primary beneficiaries living at my death, please see secondary beneficiary election below.

<u>Full Name of Primary Beneficiary</u>	<u>Relationship to Me</u>	<u>Percentage Share</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

Secondary Beneficiaries (to take effect if no primary beneficiary survives me)

If one or more secondary beneficiaries, as designated, predecease me, the remaining secondary beneficiaries living at my death shall share solely or equally, as applicable, in the benefits payable under the Agreement which would otherwise have been payable to such deceased secondary beneficiaries.

<u>Full Name of Secondary Beneficiary</u>	<u>Relationship to Me</u>	<u>Percentage Share</u>
_____	_____	_____
_____	_____	_____
_____	_____	_____

I hereby revoke all prior Beneficiary Designations, if any, made by me with respect to my benefits under the Agreement. I hereby confirm the information and beneficiary designations indicated above, and I understand that it is recommended that I consult with my personal financial, tax and legal advisors before completing this form.

Date: _____

Richard J. Harrison

**Certification of Principal Executive Officer
Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Martin K. Birmingham, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Financial Institutions, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2014

/s/ Martin K. Birmingham

Martin K. Birmingham
President and Chief Executive Officer

**Certification of Principal Financial Officer
Pursuant to Section 302 of the Sarbanes-Oxley Act of 2002**

I, Kevin B. Klotzbach, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Financial Institutions, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: August 5, 2014

/s/ Kevin B. Klotzbach

Kevin B. Klotzbach
Chief Financial Officer

**Certification pursuant to
18 U.S.C. Section 1350,
as adopted pursuant to
Section 906 of the Sarbanes-Oxley Act of 2002**

Martin K. Birmingham, President and Chief Executive Officer, and Kevin B. Klotzbach, Chief Financial Officer of Financial Institutions, Inc. (the "Company"), each certify in his capacity as an officer of the Company that he has reviewed the Quarterly Report of the Company on Form 10-Q for the period ended June 30, 2014 and that to the best of his knowledge:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: August 5, 2014

/s/ **Martin K. Birmingham**

Martin K. Birmingham
President and Chief Executive Officer
(Principal Executive Officer)

Date: August 5, 2014

/s/ **Kevin B. Klotzbach**

Kevin B. Klotzbach
Chief Financial Officer
(Principal Financial Officer)

The purpose of this statement is solely to comply with Title 18, Chapter 63, Section 1350 of the United States Code, as amended by Section 906 of the Sarbanes-Oxley Act of 2002. A signed original of this written statement required by Section 906 has been provided to Financial Institutions, Inc. and will be retained by Financial Institutions, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.