

UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT  
Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported):  
August 6, 2024



Lumen Technologies, Inc.  
(Exact name of registrant as specified in its charter)

Louisiana  
(State or other jurisdiction  
of incorporation)

001-7784  
(Commission  
File Number)

72-0651161  
(IRS Employer  
Identification No.)

100 CenturyLink Drive  
Monroe, Louisiana  
(Address of principal executive offices)

(318) 388-9000  
(Telephone number, including area code)

71203  
(Zip Code)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligations of any registrant under any of the following provisions:

- ☐ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- ☐ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- ☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

Title of Each Class	Trading Symbol	Name of Each Exchange on Which Registered
Common Stock, par value \$1.00 per share	LUMN	New York Stock Exchange
Preferred Stock Purchase Rights	N/A	New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

Emerging growth company ☐

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. ☐

**Item 2.02. Results of Operations and Financial Condition.**

On August 6, 2024, Lumen Technologies, Inc. (the “Company” or “we” or “us”) issued a press release announcing operating results for the second quarter of 2024. A copy of the Earnings Release is furnished herewith as Exhibit 99.1 and is incorporated into this Current Report on Form 8-K by reference. More complete information about our operating results will be included in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2024, which we expect to file in the near term with the U.S. Securities and Exchange Commission.

The information contained in Item 2.02 of this Current Report on Form 8-K, including Exhibit 99.1, shall not be incorporated by reference into any filing of the Company, whether made before or after the date hereof, regardless of any general incorporation language in such filing, unless expressly incorporated by specific reference to such filing, and shall not be deemed to be “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section.

**Item 7.01. Regulation FD Disclosure.**

A copy of the slide presentation that the Company will present regarding its operating results during the teleconference beginning at 5:00 p.m. Eastern time on August 6, 2024 is attached to this Current Report on Form 8-K as Exhibit 99.2. The investor presentation material is also available on the “Investors” page of the Company’s website (<http://www.lumen.com>).

The information contained in Item 7.01 of this Current Report on Form 8-K, including Exhibit 99.2, shall not be incorporated by reference into any filing of the Company, whether made before or after the date hereof, regardless of any general incorporation language in such filing, unless expressly incorporated by specific reference to such filing, and shall not be deemed to be “filed” for purposes of Section 18 of the Securities Exchange Act of 1934, as amended, or otherwise subject to the liabilities of that section.

**Forward-Looking Statements**

*Except for historical and factual information, the matters set forth in Exhibit 99.1 and Exhibit 99.2 are forward-looking statements as defined by the federal securities laws, and are subject to the “safe harbor” protections thereunder. These forward-looking statements are not guarantees of future results and are based on current expectations only, and are subject to various uncertainties. Actual events and results may differ materially from those anticipated by us in those statements. Factors that could cause our actual results to differ materially from the expectations expressed in our forward-looking statements are described in Exhibit 99.1 and Exhibit 99.2. We may change our intentions or plans discussed in our forward-looking statements without notice at any time and for any reason.*

**Item 9.01. Financial Statements and Exhibits.**

(d) The following exhibits are furnished with this Current Report on Form 8-K:

<u><b>Exhibit No.</b></u>	<u><b>Description</b></u>
Exhibit 99.1	<a href="#">Press release dated August 6, 2024, reporting second quarter of 2024 operating results.</a>
Exhibit 99.2	<a href="#">Earnings Presentation dated August 6, 2024, reporting second quarter of 2024 operating results.</a>
Exhibit 104	Cover page formatted as Inline XBRL and contained in Exhibit 101.

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, Lumen Technologies, Inc., has duly caused this Current Report to be signed on its behalf by the undersigned officer hereunto duly authorized.

**LUMEN TECHNOLOGIES, INC.**

Date: August 6, 2024

By: /s/ Andrea Genschaw

Andrea Genschaw

Senior Vice President, Controller

## Lumen Technologies reports second quarter 2024 results

DENVER, August 6, 2024 — Lumen Technologies, Inc. (NYSE: LUMN) reported results for the second quarter ended June 30, 2024.

**Driving Commercial Excellence, Stabilizing the Base, and Innovating for Growth**

- Continued success in North American Large and Mid-Market Enterprise sales. Large and Mid-Market new logo sales increased and net total contract value for all channels was up year over year.
- Delivered improved customer satisfaction across customer channels, which should manifest in lower churn, higher gross sales, and improved overall revenue growth over time.
- Recently announced Microsoft partnership highlights Lumen's unique position to further capitalize on the demand for customized, private, and secure networks; a tailwind generated by the need for high-bandwidth infrastructure to support AI ventures.

"The rising demand of AI is requiring greater connectivity between data centers, and Lumen's world class fiber network and forward-thinking digital services are positioning us to help drive the AI growth wave," said Kate Johnson, president and CEO of Lumen Technologies. "We feel confident in our future growth and business transformation as we look to enable the AI economy."

- Reported Net Loss of \$(49) million for the second quarter 2024, compared to reported Net Loss of \$(8.736) billion for the second quarter 2023, which included a non-cash goodwill impairment charge of \$8.793 billion
- Reported diluted loss per share of \$(0.05) for the second quarter 2024, compared to diluted loss per share of \$(8.88) for the second quarter 2023. Excluding Special Items, diluted loss per share was \$(0.13) for the second quarter 2024, compared to \$0.10 diluted earnings per share for the second quarter 2023
- Generated Adjusted EBITDA of \$1.011 billion<sup>1</sup> for the second quarter 2024, compared to \$1.229 billion<sup>1</sup> for the second quarter 2023, excluding the effects of Special Items of \$136 million and \$102 million, respectively
- Reported Net Cash Provided by Operating Activities of \$511 million for the second quarter 2024
- Generated negative Free Cash Flow of \$(156) million for the second quarter 2024, excluding cash paid for Special Items of \$86 million, compared to negative Free Cash Flow of \$(896) million<sup>2</sup> with net zero cash paid for special items for the second quarter 2023

<sup>1</sup> Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the second quarter of 2023 includes \$37 million from the EMEA business (defined below), divested on Nov. 1, 2023 and \$11 million from those of our CDN customer contracts sold Oct. 10, 2023, which will not recur in subsequent periods. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods. The post-closing financial impacts of actual amounts received or paid by the Company under the post-closing agreements with the purchasers of its businesses divested in 2022 and 2023 were a net reduction of \$(48) million and \$(51) million for the second quarter 2024 and 2023, respectively. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's activities and its current financial performance.

<sup>2</sup> Includes the impact of \$938 million in cash tax payments related to our divestitures completed on Aug. 1, 2022 and Oct. 3, 2022.

# Financial Results

## Metric, as reported

(\$ in millions, except per share data)

	Second Quarter	
	2024	2023
Large Enterprise <sup>(1)</sup>	\$ 837	899
Mid-Market Enterprise	478	514
Public Sector	448	415
North America Enterprise Channels	1,763	1,828
Wholesale	723	803
North America Business Revenue	2,486	2,631
International and Other <sup>(1)(2)</sup>	91	277
<b>Business Segment Revenue</b>	<b>2,577</b>	<b>2,908</b>
<b>Mass Markets Segment Revenue</b>	<b>691</b>	<b>753</b>
<b>Total Revenue<sup>(3)(4)</sup></b>	<b>\$ 3,268</b>	<b>3,661</b>
Cost of Services and Products	1,653	1,740
Selling, General and Administrative Expenses	742	790
(Gain) Loss on Sale of Business	(5)	13
Stock-based Compensation (Credit) Expense	(3)	9
<b>Net Loss</b>	<b>(49)</b>	<b>(8,736)</b>
Net (Loss) Income, Excluding Special Items <sup>(5)(6)</sup>	(124)	98
Adjusted EBITDA <sup>(2)(5)(7)(8)</sup>	875	1,127
Adjusted EBITDA, Excluding Special Items <sup>(2)(5)(7)(8)(9)</sup>	1,011	1,229
Net Loss Margin	(1.5)%	(238.6)%
Net (Loss) Income Margin, Excluding Special Items <sup>(5)(6)</sup>	(3.8)%	2.7 %
Adjusted EBITDA Margin <sup>(6)</sup>	26.8 %	30.8 %
Adjusted EBITDA Margin, Excluding Special Items <sup>(5)(9)</sup>	30.9 %	33.6 %
Net Cash Provided by (Used in) Operating Activities	511	(100)
Capital Expenditures <sup>(10)</sup>	753	796
Unlevered Cash Flow <sup>(5)</sup>	(24)	(701)
Unlevered Cash Flow, Excluding Cash Special Items <sup>(5)(11)</sup>	62	(701)
Free Cash Flow <sup>(5)</sup>	(242)	(896)
Free Cash Flow, Excluding Cash Special Items <sup>(5)(11)</sup>	(156)	(896)
Net Loss per Common Share - Diluted	(0.05)	(8.88)
Net (Loss) Income per Common Share - Diluted, Excluding Special Items <sup>(5)(6)</sup>	(0.13)	0.10
Weighted Average Shares Outstanding (in millions) - Diluted	987.2	983.5

<sup>(1)</sup> International revenue amounts previously reported in Large Enterprise represent revenue related to our non-domestic regions including (i) Europe, Middle East and Africa ("EMEA") through the sale of our EMEA business on Nov. 1, 2023 and (ii) Asia Pacific ("APAC") and any remaining international operations, which we do not expect to be significant or material in future periods. As such, prior period amounts related to our historical international operations have been reclassified within the Business Segment Revenue to the "International and Other" sales channel. These reporting changes had no impact on total operating revenue, total operating expenses or net income for any period.

<sup>(2)</sup> Subsequent to the sale of select Content Delivery Network ("CDN") customer contracts announced on Oct. 10, 2023, certain prior period amounts related to our historical CDN revenue have been reclassified from "Harvest" to "International and Other" sales channel within the "Other" product in the Business Segment Revenue products to conform to our 2024 reporting presentation. These reporting changes had no impact on total operating revenue, total operating expenses or net income for any period. Revenue and Adjusted EBITDA excluding Special Items for the second quarter of 2023 includes \$22 million and \$11 million, respectively, from our divested CDN customer contracts. The Company believes that these figures will allow analysts and investors to understand the amounts associated with recent transactions and to understand the impacts they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods.

<sup>(3)</sup> Revenue for the second quarter of 2023 includes \$142 million from the EMEA business divested Nov. 1, 2023, which will not recur in periods following the divestiture. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions and to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods.

<sup>(4)</sup> The post-closing revenue impact of amounts received by the Company under its post-closing agreements with purchasers of our businesses divested in 2022 and 2023 was (i) \$51 million for the second quarter of 2024 and (ii) \$27 million for the second quarter of 2023. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's current financial performance.

<sup>(5)</sup> See the attached schedules for definitions of non-GAAP metrics and reconciliations to GAAP figures.

<sup>(6)</sup> Excludes Special Items (net of the income tax effect thereof) which (i) negatively impacted this metric by \$75 million for the second quarter of 2024 and (ii) positively impacted this metric by \$8.8 billion for the second quarter of 2023.

<sup>(7)</sup> Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the second quarter of 2023 includes \$37 million from the EMEA business, divested in Nov. 1, 2023, which will not recur in periods following the divestiture. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions to understand the impact they had on the Company's past, but not current or future, financial performance. Therefore, these amounts will impact the Company's ability to match its past performance in current and future periods.

<sup>(8)</sup> The post-closing net financial impacts to adjusted EBITDA of actual amounts received or paid by the Company under its post-closing agreements with the purchasers of our businesses divested in 2022 and 2023 were (i) a net reduction of \$(48) million for the second quarter of 2024 and (ii) a net reduction of \$(51) million for the second quarter 2023. The Company believes that this provides useful information to investors to understand the impact that the post-closing agreements have had on the Company's financial performance following the completion of these divestitures.

<sup>(9)</sup> Excludes Special Items in the amounts of (i) \$136 million for the second quarter of 2024 and (ii) \$102 million for the first quarter of 2023.

<sup>(10)</sup> Capital expenditures for the second quarter of 2023 includes \$34 million of capital expenditures relating to EMEA business divested on Nov. 1, 2023, which will not recur in periods following the divestiture. The Company believes that these figures will allow analysts and investors to understand the amounts associated with these transactions and programs to understand the impact they had on the Company's past, but not current or future, capital expenditures. Therefore, these amounts will impact the Company's ability to match its past capital expenditure activities in current and future periods.

<sup>(11)</sup> Excludes cash paid (received) for Special Items in the amounts of (i) \$86 million for the second quarter of 2024 and (ii) net zero for the second quarter of 2023.

Metrics <sup>(1)</sup> (\$ in millions)	Second Quarter 2024	First Quarter 2024	QoQ Percent Change	Second Quarter 2023	YoY Percent Change
<b>Revenue By Sales Channel</b>					
Large Enterprise	\$ 837	858	(2)%	899	(7)%
Mid-Market Enterprise	478	486	(2)%	514	(7)%
Public Sector	448	420	7%	415	8%
North America Enterprise Channels	1,763	1,764	—%	1,828	(4)%
Wholesale	723	730	(1)%	803	(10)%
North America Business Revenue	2,486	2,494	—%	2,631	(6)%
International and Other	91	97	(6)%	277	(67)%
Business Segment Revenue	2,577	2,591	(1)%	2,908	(11)%
Mass Markets Segment Revenue	691	699	(1)%	753	(8)%
<b>Total Revenue<sup>(2)</sup></b>	<b>\$ 3,268</b>	<b>3,290</b>	<b>(1)%</b>	<b>3,661</b>	<b>(11)%</b>
<b>Business Segment Revenue by Product Category</b>					
Grow	\$ 1,063	1,059	—%	1,144	(7)%
Nurture	751	777	(3)%	874	(14)%
Harvest	566	582	(3)%	691	(18)%
Subtotal	2,380	2,418	(2)%	2,709	(12)%
Other	197	173	14%	199	(1)%
<b>Business Segment Revenue</b>	<b>\$ 2,577</b>	<b>2,591</b>	<b>(1)%</b>	<b>2,908</b>	<b>(11)%</b>
<b>Net (Loss) Income</b>	<b>\$ (49)</b>	<b>57</b>	<b>nm</b>	<b>(8,736)</b>	<b>(99)%</b>
Net (Loss) Income Margin	(1.5)%	1.7 %	nm	(238.6)%	(99)%
<b>Net (Loss) Income, Excluding Special Items</b>	<b>\$ (124)</b>	<b>(41)</b>	<b>nm</b>	<b>98</b>	<b>nm</b>
Net (Loss) Income Margin, Excluding Special Items	(3.8)%	(1.2)%	nm	2.7 %	nm
<b>Adjusted EBITDA, Excluding Special Items<sup>(3)</sup></b>	<b>\$ 1,011</b>	<b>977</b>	<b>3%</b>	<b>1,229</b>	<b>(18)%</b>
Adjusted EBITDA Margin, Excluding Special Items	30.9 %	29.7 %	4%	33.6 %	(8)%
<b>Capital Expenditures<sup>(4)</sup></b>	<b>\$ 753</b>	<b>713</b>	<b>6%</b>	<b>796</b>	<b>(5)%</b>

<sup>(1)</sup> See the notes to our immediately preceding chart for information about our use of non-GAAP metrics, Special Items, and reconciliations to GAAP.

<sup>(2)</sup> Revenue for the second quarter of 2023 includes amounts from the 2023 divestiture and sale of CDN contracts. Revenue for the first and second quarter of 2024 and second quarter of 2023 includes amounts from the post-closing commercial agreements with the purchasers of our businesses divested in 2022 and 2023. Refer to footnotes 1 through 4 on the preceding table for details.

<sup>(3)</sup> Adjusted EBITDA excluding Special Items for the fourth quarter of 2023 includes the financial impacts from the 2023 divestiture and sale of CDN contracts. Adjusted EBITDA excluding Special Items for the first and second quarter of 2024 and the first quarter of 2023 includes the financial impacts from the post-closing commercial agreements with the purchasers of our businesses divested in 2022 and 2023. Refer to footnotes 2, 7 and 8 on the preceding table for details.

<sup>(4)</sup> Capital expenditures for the second quarter 2023 includes the impacts of capital expenditures related to our divested businesses, which will not recur in periods following the completion of these divestitures. Refer to footnote 10 on the preceding table for details.

nm - Percentages greater than 200% and comparisons between positive and negative values are considered not meaningful.

## Revenue

Total Revenue was \$3.268 billion for the second quarter 2024, compared to \$3.661 billion for the second quarter 2023.

## Cash Flow

Free Cash Flow, excluding Special Items, was negative \$(156) million in the second quarter 2024, compared to negative \$(896) million<sup>1</sup> in the second quarter 2023.

As of June 30, 2024, Lumen had cash and cash equivalents of \$1.495 billion.

<sup>1</sup> See footnote 2 on page 1 of this release.

2024 Financial Outlook

The Company updated its full-year 2024 financial outlook which is detailed below:

Metric <sup>(1)(2)</sup>	Current Outlook	Previous Outlook
Adjusted EBITDA	\$3.9 to \$4.0 billion	\$4.1 to \$4.3 billion
Free Cash Flow <sup>(3)(4)</sup>	\$1.0 to \$1.2 billion	\$100 to \$300 million
Net Cash Interest	\$1.15 to \$1.25 billion	\$1.25 to \$1.35 billion
Capital Expenditures	\$3.1 to \$3.3 billion	\$2.7 to \$2.9 billion
Cash Income Taxes/(Refund) <sup>(4)</sup>	(\$200) to (\$300) million	(\$200) to (\$300) million

<sup>(1)</sup> For definitions of non-GAAP metrics and reconciliations to GAAP figures, see the attached schedules and our Investor Relations website.

<sup>(2)</sup> Outlook measures in this chart and the accompanying schedules (i) exclude the effects of Special Items, goodwill impairments, future changes in our operating or capital allocation plans, unforeseen changes in regulation, laws or litigation, and other unforeseen events or circumstances impacting our financial performance and (ii) speak only as of Aug. 6, 2024. See "Forward-Looking Statements."

<sup>(3)</sup> Assumes no discretionary pension plan contributions during 2024.

<sup>(4)</sup> Includes an approximately \$700 million tax refund received during the first quarter 2024.



#### **Investor Call**

Lumen's management team will host a conference call at 5:00 p.m. ET today, Aug. 6, 2024. The conference call will be streamed live over the Lumen website at [ir.lumen.com](http://ir.lumen.com). Additional information regarding second quarter 2024 results, including the presentation materials, will be available on the Investor Relations website prior to the call. A webcast replay of the call will also be available on our website for one year.

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#### **About Lumen Technologies:**

Lumen connects the world. We are igniting business growth by connecting people, data, and applications – quickly, securely, and effortlessly. Everything we do at Lumen takes advantage of our network strength. From metro connectivity to long-haul data transport to our edge cloud, security, and managed service capabilities, we meet our customers' needs today and as they build for tomorrow.

For news and insights visit [news.lumen.com](http://news.lumen.com), LinkedIn: [/lumentechologies](https://www.linkedin.com/company/lumentech), X: [@lumentechco](https://twitter.com/lumentechco), Facebook: [/lumentechologies](https://www.facebook.com/lumentechologies), Instagram: [@lumentechologies](https://www.instagram.com/lumentechologies) and YouTube: [/lumentechologies](https://www.youtube.com/lumentechologies). Lumen and Lumen Technologies are registered trademarks of Lumen Technologies LLC in the United States. Lumen Technologies LLC is a wholly-owned affiliate of Lumen Technologies, Inc.

## **Forward-Looking Statements**

Except for historical and factual information, the matters set forth in this release and other of our oral or written statements identified by words such as "estimates," "expects," "anticipates," "believes," "plans," "intends," "will," and similar expressions are forward-looking statements as defined by the federal securities laws, and are subject to the "safe harbor" protections thereunder. These forward-looking statements are not guarantees of future results and are based on current expectations only, are inherently speculative, and are subject to a number of assumptions, risks and uncertainties, many of which are beyond our control. Actual events and results may differ materially from those anticipated, estimated, projected or implied by us in those statements if one or more of these risks or uncertainties materialize, or if underlying assumptions prove incorrect. Factors that could affect actual results include but are not limited to: the effects of intense competition from a wide variety of competitive providers, including decreased demand for our more mature service offerings and increased pricing pressures; the effects of new, emerging or competing technologies, including those that could make our products less desirable or obsolete; our ability to successfully and timely attain our key operating imperatives, including simplifying and consolidating our network, simplifying and automating our service support systems, attaining our Quantum Fiber buildout schedule, monetizing our excess network-related assets through leases, commercial service arrangements or similar transactions, replacing aging or obsolete plant and equipment, strengthening our relationships with customers and attaining projected cost savings; our ability to safeguard our network, and to avoid the adverse impact of cyber-attacks, security breaches, service outages, system failures, or similar events impacting our network or the availability and quality of our services; the effects of ongoing changes in the regulation of the communications industry, including the outcome of legislative, regulatory or judicial proceedings relating to content liability standards, intercarrier compensation, universal service, service standards, broadband deployment, data protection, privacy and net neutrality; our ability to generate cash flows sufficient to fund our financial commitments and objectives, including our capital expenditures, operating costs, debt obligations, taxes, pension contributions and other benefits payments; our ability to effectively retain and hire key personnel and to successfully negotiate collective bargaining agreements on reasonable terms without work stoppages; our ability to successfully adjust to changes in customer demand for our products and services, including increased demand for high-speed data transmission services and artificial intelligence services; our ability to successfully maintain the quality and profitability of our existing product and service offerings, to introduce profitable new offerings on a timely and cost-effective basis and to transition customers from our legacy products to our newer offerings; our ability to successfully and timely implement our corporate strategies, including our transformation, buildout and deleveraging strategies; our ability to successfully and timely realize the anticipated benefits from our 2022 and 2023 divestitures, and to successfully operate and transform our remaining business; changes in our operating plans, corporate strategies, or capital allocation plans, whether based upon changes in our cash flows, cash requirements, financial performance, financial position, market or regulatory conditions, or otherwise; the impact of any future material acquisitions or divestitures that we may transact; the negative impact of increases in the costs of our pension, healthcare, post-employment or other benefits, including those caused by changes in markets, interest rates, mortality rates, demographics or regulations; the potential negative impact of customer or shareholder complaints, government investigations, security breaches or service outages impacting us or our industry; adverse changes in our access to credit markets on acceptable terms, whether caused by changes in our financial position, lower credit ratings, unstable markets, debt covenant restrictions or otherwise; our ability to meet the terms and conditions of our debt obligations and covenants, including our ability to make transfers of cash in compliance therewith; our ability to attain the anticipated benefits of our March 22, 2024 debt transactions; our ability to maintain favorable relations with our security holders, key business partners, suppliers, vendors, landlords and lenders; our ability to timely obtain necessary hardware, software, equipment, services, governmental permits and other items on favorable terms; our ability to meet evolving environmental, social and governance ("ESG") expectations and benchmarks, and effectively communicate and implement our ESG strategies; the potential adverse effects arising out of allegations regarding the release of hazardous materials into the environment from network assets owned or operated by us or our predecessors, including any resulting governmental actions, removal costs, litigation, compliance costs or penalties; our ability to collect our receivables from, or continue to do business with, financially-troubled customers; our ability to continue to use or renew intellectual property used to conduct our operations; any adverse developments in legal or regulatory proceedings involving us; changes in tax, pension, healthcare or other laws or regulations, in governmental support programs, or in general government funding levels, including those arising from governmental programs promoting broadband development; our ability to use our net operating loss carryforwards in the amounts projected; the effects of changes in accounting policies, practices or assumptions, including changes that could potentially require additional future impairment charges; the effects of adverse weather, terrorism, epidemics, pandemics, rioting, vandalism, societal unrest, political discord or other natural or man-made disasters or disturbances; the potential adverse effects if our internal controls over financial reporting have weaknesses or deficiencies, or otherwise fail to operate as intended; the effects of changes in interest rates or inflation; the effects of more general factors such as changes in exchange rates, in operating costs, in public policy, in the views of financial analysts, or in general market, labor, economic, public health or geopolitical conditions; and other risks referenced from time to time in our filings with the U.S. Securities and Exchange Commission. You are cautioned not to unduly rely upon our forward-looking statements, which speak only as of the date made. We undertake no obligation to publicly update or revise any forward-looking statements for any reason, whether as a result of new information, future events or developments, changed circumstances, or otherwise. Furthermore, any information about our intentions contained in any of our forward-looking statements reflects our intentions as of the date of such forward-looking statement, and is based upon, among other things, our assessment of regulatory, technological, industry, competitive, economic and market conditions as of such date. We may change our intentions, strategies or plans (including our capital allocation plans) at any time and without notice, based upon any changes in such factors or otherwise.

**Reconciliation to GAAP**

This release includes certain historical and forward-looking non-GAAP financial measures, including but not limited to Adjusted EBITDA, Free Cash Flow, Unlevered Cash Flow and adjustments to GAAP and non-GAAP measures to exclude the effect of Special Items.

In addition to providing key metrics for management to evaluate the Company's performance, we believe these above-described measurements assist investors in their understanding of period-to-period operating performance and in identifying historical and prospective trends.

Reconciliations of non-GAAP financial measures to the most comparable GAAP measures are included in the attached financial schedules. Non-GAAP measures are not presented to be replacements or alternatives to the GAAP measures, and investors are urged to consider these non-GAAP measures in addition to, and not in substitution for, measures prepared in accordance with GAAP. Lumen may present or calculate its non-GAAP measures differently from other companies.

**Lumen Technologies, Inc.**  
CONSOLIDATED STATEMENTS OF OPERATIONS  
SIX MONTHS ENDED JUNE 30, 2024 AND 2023  
(UNAUDITED)

(\$ in millions, except per share amounts; shares in thousands)

	Three months ended June 30,		(Decrease) / Increase	Six months ended June 30,		(Decrease) / Increase
	2024	2023		2024	2023	
OPERATING REVENUE	\$ 3,268	3,661	(11)%	6,558	7,399	(11)%
OPERATING EXPENSES						
Cost of services and products (exclusive of depreciation and amortization)	1,653	1,740	(5)%	3,305	3,557	(7)%
Selling, general and administrative	742	790	(6)%	1,565	1,511	4 %
(Gain) loss on sale of business	(5)	13	nm	17	90	(81)%
Depreciation and amortization	743	746	— %	1,491	1,479	1 %
Goodwill impairment	—	8,793	nm	—	8,793	nm
Total operating expenses	3,133	12,082	(74)%	6,378	15,430	(59)%
OPERATING INCOME (LOSS)	135	(8,421)	nm	180	(8,031)	nm
OTHER (EXPENSE) INCOME						
Interest expense	(373)	(294)	27 %	(664)	(573)	16 %
Net gain on early retirement of debt	3	9	(67)%	278	618	(55)%
Other income (expense), net	194	16	nm	267	(24)	nm
Total other (expense) income, net	(176)	(269)	(35)%	(119)	21	nm
Income tax expense	(8)	(46)	(83)%	(53)	(215)	(75)%
NET (LOSS) INCOME	\$ (49)	(8,736)	(99)%	8	(8,225)	nm
BASIC (LOSS) EARNINGS PER SHARE	\$ (0.05)	(8.88)	(99)%	0.01	(8.37)	nm
DILUTED (LOSS) EARNINGS PER SHARE	\$ (0.05)	(8.88)	(99)%	0.01	(8.37)	nm
WEIGHTED AVERAGE SHARES OUTSTANDING						
Basic	987,239	983,453	— %	986,047	982,505	— %
Diluted	987,239	983,453	— %	987,224	982,505	— %
Exclude: Special Items <sup>(1)</sup>	\$ (75)	8,834	nm	(173)	8,420	nm
NET (LOSS) INCOME EXCLUDING SPECIAL ITEMS	\$ (124)	98	nm	(165)	195	nm
DILUTED (LOSS) EARNINGS PER SHARE EXCLUDING SPECIAL ITEMS	\$ (0.13)	0.10	nm	(0.17)	0.20	nm

<sup>(1)</sup> Excludes the Special Items described in the accompanying Non-GAAP Special Items table, net of the income tax effect thereof.

nm - Percentages greater than 200% and comparisons between positive and negative values are considered not meaningful.

**Lumen Technologies, Inc.**  
CONSOLIDATED BALANCE SHEETS  
AS OF JUNE 30, 2024 AND DECEMBER 31, 2023  
(UNAUDITED)  
(\$ in millions)

	June 30, 2024	December 31, 2023
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	\$ 1,495	2,234
Accounts receivable, less allowance of \$62 and \$67	1,294	1,318
Other	971	1,223
Total current assets	3,760	4,775
Property, plant and equipment, net of accumulated depreciation of \$22,073 and \$21,318	20,089	19,758
<b>GOODWILL AND OTHER ASSETS</b>		
Goodwill	1,964	1,964
Other intangible assets, net	5,127	5,470
Other, net	2,003	2,051
Total goodwill and other assets	9,094	9,485
<b>TOTAL ASSETS</b>	<b>\$ 32,943</b>	<b>34,018</b>
<b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>		
<b>CURRENT LIABILITIES</b>		
Current maturities of long-term debt	\$ 192	157
Accounts payable	995	1,134
Accrued expenses and other liabilities		
Salaries and benefits	605	696
Income and other taxes	597	251
Current operating lease liabilities	281	268
Interest	219	168
Other	179	213
Current portion of deferred revenue	670	647
Total current liabilities	3,738	3,534
<b>LONG-TERM DEBT</b>		
	18,411	19,831
<b>DEFERRED CREDITS AND OTHER LIABILITIES</b>		
Deferred income taxes, net	3,142	3,127
Benefit plan obligations, net	2,437	2,490
Deferred revenue	2,112	1,969
Other	2,637	2,650
Total deferred credits and other liabilities	10,328	10,236
<b>STOCKHOLDERS' EQUITY</b>		
Common stock	1,016	1,008
Additional paid-in capital	18,135	18,126
Accumulated other comprehensive loss	(786)	(810)
Accumulated deficit	(17,899)	(17,907)
Total stockholders' equity	466	417
<b>TOTAL LIABILITIES AND STOCKHOLDERS' EQUITY</b>	<b>\$ 32,943</b>	<b>34,018</b>

**Lumen Technologies, Inc.**  
CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS  
SIX MONTHS ENDED JUNE 30, 2024 AND 2023  
(UNAUDITED)  
(\$ in millions)

	Six months ended June 30,	
	2024	2023
<b>OPERATING ACTIVITIES</b>		
Net income (loss)	\$ 8	(8,225)
Adjustments to reconcile net income (loss) to net cash provided by operating activities:		
Depreciation and amortization	1,491	1,479
Loss on sale of business	17	90
Goodwill impairment	—	8,793
Deferred income taxes	2	46
Provision for uncollectible accounts	39	47
Net gain on early retirement of debt	(278)	(618)
Debt modification costs and related fees	(75)	—
Gain on sale of investment	(205)	—
Unrealized loss on investments	2	81
Stock-based compensation	11	23
Changes in current assets and liabilities, net	341	(1,388)
Retirement benefits	(16)	(16)
Changes in other noncurrent assets and liabilities, net	301	132
Other, net	(25)	51
Net cash provided by operating activities	1,613	495
<b>INVESTING ACTIVITIES</b>		
Capital expenditures	(1,466)	(1,436)
(Payments) proceeds from sale of business	(5)	3
Proceeds from sale of property, plant and equipment and other assets	264	26
Other, net	13	2
Net cash used in investing activities	(1,194)	(1,405)
<b>FINANCING ACTIVITIES</b>		
Net proceeds from issuance of long-term debt	1,325	—
Payments of long-term debt	(1,997)	(100)
Net (payments) proceeds on revolving line of credit	(200)	200
Dividends paid	(3)	(9)
Debt issuance and extinguishment costs and related fees	(282)	(13)
Other, net	(3)	(6)
Net cash (used in) provided by financing activities	(1,160)	72
Net decrease in cash, cash equivalents and restricted cash	(741)	(838)
Cash, cash equivalents and restricted cash at beginning of period	2,248	1,307
Cash, cash equivalents and restricted cash at end of period	\$ 1,507	469
<b>Cash, cash equivalents and restricted cash:</b>		
Cash and cash equivalents	\$ 1,495	411
Cash and cash equivalents and restricted cash included in assets held for sale	—	47
Restricted cash	12	11
Total	\$ 1,507	469

**Lumen Technologies, Inc.**

OPERATING METRICS  
(UNAUDITED)

Operating Metrics	2Q24	1Q24	2Q23
<b>Mass Markets broadband subscribers</b>			
<i>(in thousands)</i>			
Fiber broadband subscribers	992	952	877
Other broadband subscribers <sup>(1)</sup>	1,666	1,758	2,032
Mass Markets total broadband subscribers <sup>(2)</sup>	<u>2,658</u>	<u>2,710</u>	<u>2,909</u>
<b>Mass Markets broadband enabled units<sup>(3)</sup></b>			
<i>(in millions)</i>			
Fiber broadband enabled units	3.9	3.8	3.4
Other broadband enabled units	18.0	18.0	18.4
Mass Markets total broadband enabled units	<u>21.9</u>	<u>21.8</u>	<u>21.8</u>

<sup>(1)</sup> Other broadband subscribers are customers that primarily subscribe to lower speed copper-based broadband services marketed under the CenturyLink brand.

<sup>(2)</sup> Mass Markets broadband subscribers are customers that purchase broadband connection service through their existing telephone lines, stand-alone telephone lines, or fiber-optic cables. Our methodology for counting our Mass Markets broadband subscribers includes only those lines that we use to provide services to external customers and excludes lines used solely by us and our affiliates. It also excludes unbundled loops and includes stand-alone Mass Markets broadband subscribers. We count lines when we install the service. Other companies may use different methodologies.

<sup>(3)</sup> Represents the total number of units capable of receiving our broadband services at period end. Other companies may use different methodologies to count their broadband enabled units.

## Description of Non-GAAP Metrics

Pursuant to Regulation G, the Company is hereby providing definitions of non-GAAP financial metrics and reconciliations to the most directly comparable GAAP measures.

The following describes and reconciles those financial measures as reported under accounting principles generally accepted in the United States (GAAP) with those financial measures as adjusted by the items detailed below and presented in the accompanying news release. These calculations are not prepared in accordance with GAAP and should not be viewed as alternatives to GAAP. In keeping with its historical financial reporting practices, the Company believes that the supplemental presentation of these calculations provides meaningful non-GAAP financial measures to help investors understand and compare business trends among different reporting periods on a consistent basis.

We use the term *Special Items* as a non-GAAP measure to describe items that impacted a period's statement of operations for which investors may want to give special consideration due to their magnitude, nature or both. We do not call these items *non-recurring* because, while some are infrequent, others may recur in future periods.

**Adjusted EBITDA (\$)** is defined as net income (loss) from the Statements of Operations before income tax (expense) benefit, total other income (expense), depreciation and amortization, stock-based compensation expense and impairments.

**Adjusted EBITDA Margin (%)** is defined as Adjusted EBITDA divided by total revenue.

Management believes that Adjusted EBITDA and Adjusted EBITDA Margin are relevant and useful metrics to provide to investors, as they are an important part of our internal reporting and are key measures used by management to evaluate profitability and operating performance of Lumen and to make resource allocation decisions. Management believes such measures are especially important in a capital-intensive industry such as telecommunications. Management also uses Adjusted EBITDA and Adjusted EBITDA Margin (and similarly uses these terms excluding Special Items) to compare our performance to that of our competitors and to eliminate certain non-cash and non-operating items in order to consistently measure from period to period our ability to fund capital expenditures, fund growth, service debt and determine bonuses. Adjusted EBITDA excludes non-cash stock compensation expense and impairments because of the non-cash nature of these items. Adjusted EBITDA also excludes interest income, interest expense and income taxes, and in our view constitutes an accrual-based measure that has the effect of excluding period-to-period changes in working capital and shows profitability without regard to the effects of capital or tax structure. Adjusted EBITDA also excludes depreciation and amortization expense because these non-cash expenses primarily reflect the impact of historical capital investments, as opposed to the cash impacts of capital expenditures made in recent periods, which may be evaluated through cash flow measures. Adjusted EBITDA further excludes the gain (or loss) on extinguishment and modification of debt and other income (expense), net, because these items are not related to the primary business operations of Lumen.

There are material limitations to using Adjusted EBITDA as a financial measure, including the difficulty associated with comparing companies that use similar performance measures whose calculations may differ from our calculations. Additionally, by excluding the above-listed items, Adjusted EBITDA may exclude items that investors believe are important components of our performance. Adjusted EBITDA and Adjusted EBITDA Margin (either with or without Special Items) should not be considered a substitute for other measures of financial performance reported in accordance with GAAP.

**Unlevered Cash Flow** is defined as net cash provided by (used in) operating activities less capital expenditures, plus cash interest paid and less interest income, all as disclosed in the Statements of Cash Flows or the Statements of Operations. Management believes that Unlevered Cash Flow is a relevant metric to provide to investors, because it reflects the operational performance of Lumen and, measured



over time, enables management and investors to monitor the underlying business' growth pattern and ability to generate cash. Unlevered Cash Flow excludes cash used for acquisitions and debt service and the impact of exchange rate changes on cash and cash equivalents balances.

There are material limitations to using Unlevered Cash Flow to measure our cash performance as it excludes certain material items that investors may believe are important components of our cash flows. Comparisons of our Unlevered Cash Flow to that of some of our competitors may be of limited usefulness. Additionally, this financial measure is subject to variability quarter over quarter as a result of the timing of payments related to accounts receivable, accounts payable, payroll and capital expenditures. Unlevered Cash Flow should not be used as a substitute for net change in cash, cash equivalents and restricted cash in the Consolidated Statements of Cash Flows.

**Free Cash Flow** is defined as net cash provided by (used in) operating activities less capital expenditures as disclosed in the Statements of Cash Flows. Management believes that Free Cash Flow is a relevant metric to provide to investors, as it is an indicator of our ability to generate cash to service our debt. Free Cash Flow excludes cash used for acquisitions, principal repayments and the impact of exchange rate changes on cash and cash equivalents balances.

There are material limitations to using Free Cash Flow to measure our performance as it excludes certain material items that investors may believe are important components of our cash flows. Comparisons of our Free Cash Flow to that of some of our competitors may be of limited usefulness since until recently we did not pay a significant amount of income taxes due to net operating loss carryforwards, and therefore generated higher cash flow than a comparable business that does pay income taxes. Additionally, this financial measure is subject to variability quarter over quarter as a result of the timing of payments related to interest expense, accounts receivable, accounts payable, payroll and capital expenditures. Free Cash Flow should not be used as a substitute for net change in cash, cash equivalents and restricted cash on the Consolidated Statements of Cash Flows.

**Lumen Technologies, Inc.**

Non-GAAP Special Items  
(UNAUDITED)  
(\$ in millions)

	Actual QTD		Actual YTD	
	2Q24	2Q23	2Q24	2Q23
<b>Special Items Impacting Adjusted EBITDA</b>				
Severance	\$ 103	5	107	13
Consumer and other litigation	1	(1)	(1)	(1)
Net (gain) loss on sale of business	(5)	13	17	90
Transaction and separation costs <sup>(1)</sup>	23	10	191	39
Net loss (gain) on sale of select CDN contracts and other	14	—	(8)	—
Real estate transactions <sup>(2)</sup>	—	75	—	75
<b>Total Special Items impacting Adjusted EBITDA</b>	<b>\$ 136</b>	<b>102</b>	<b>306</b>	<b>216</b>
	Actual QTD		Actual YTD	
	2Q24	2Q23	2Q24	2Q23
<b>Special Items Impacting Net Income</b>				
Severance	\$ 103	5	107	13
Consumer and other litigation	1	(1)	(1)	(1)
Net (gain) loss on sale of business	(5)	13	17	90
Transaction and separation costs <sup>(1)</sup>	23	10	191	39
Net loss (gain) on sale of select CDN contracts and other	14	—	(8)	—
Real estate transactions <sup>(2)</sup>	—	75	—	75
Goodwill impairment	—	8,793	—	8,793
Net gain on early retirement of debt <sup>(3)</sup>	(3)	(9)	(278)	(618)
Income from transition and separation services <sup>(4)</sup>	(35)	(40)	(70)	(86)
Gain on sale of investment	(205)	—	(205)	—
<b>Total Special Items impacting Net Income</b>	<b>(107)</b>	<b>8,846</b>	<b>(247)</b>	<b>8,305</b>
Income tax effect of Special Items <sup>(5)</sup>	32	(12)	74	115
<b>Total Special Items impacting Net Income, net of tax</b>	<b>\$ (75)</b>	<b>8,834</b>	<b>(173)</b>	<b>8,420</b>
	Actual QTD		Actual YTD	
	2Q24	2Q23	2Q24	2Q23
<b>Special Items Impacting Cash Flows</b>				
Severance	\$ 83	7	101	12
Consumer and other litigation	1	—	(1)	—
Transaction and separation costs <sup>(1)</sup>	29	25	167	49
Income from transition and separation services <sup>(4)</sup>	(27)	(32)	(52)	(91)
<b>Total Special Items impacting Cash Flows</b>	<b>\$ 86</b>	<b>—</b>	<b>215</b>	<b>(30)</b>

<sup>(1)</sup> Transaction and separation costs associated with (i) the sale of our Latin American business on Aug. 1, 2022, (ii) the sale of our 20-state ILEC business on Oct. 3, 2022, (iii) the sale of our EMEA business on Nov. 1, 2023, (iv) our March 22, 2024 debt transaction support agreement and (v) our evaluation of other potential transactions.

<sup>(2)</sup> Real estate transactions include the Q2 2023 loss on donation of real estate.

<sup>(3)</sup> Reflects a gain as a result of (i) repurchase of \$75 million aggregate principal in Q2 2024, (ii) debt transaction support agreement and resulting debt extinguishment in Q1 2024, (iii) \$1.5 billion of debt exchanges in Q1 2023 and (iv) \$19 million of debt exchanges in Q2 2023.

<sup>(4)</sup> Income from transition and separation services includes charges we billed for transition services and IT professional services provided to the purchasers in connection with our 2022 and 2023 divestitures.

<sup>(5)</sup> Tax effect calculated using the annualized effective statutory tax rate, excluding any non-recurring discrete items, which was 30.0% for Q1 and Q2 of 2024 and 23.5% for Q1 and Q2 of 2023.

**Lumen Technologies, Inc.**

Non-GAAP Cash Flow Reconciliation  
(UNAUDITED)  
(\$ in millions)

	Actual QTD			Actual YTD	
	2Q24		2Q23	2Q24	2Q23
Net cash provided by operating activities <sup>(1)</sup>	\$	511	(100)	1,613	495
Capital expenditures		(753)	(796)	(1,466)	(1,436)
<b>Free Cash Flow<sup>(1)</sup></b>		<b>(242)</b>	<b>(896)</b>	<b>147</b>	<b>(941)</b>
Cash interest paid		232	198	571	561
Interest income		(14)	(3)	(72)	(16)
<b>Unlevered Cash Flow<sup>(1)</sup></b>	<b>\$</b>	<b>(24)</b>	<b>(701)</b>	<b>646</b>	<b>(396)</b>
<b>Free Cash Flow<sup>(1)</sup></b>	<b>\$</b>	<b>(242)</b>	<b>(896)</b>	<b>147</b>	<b>(941)</b>
Add back: Severance <sup>(2)</sup>		83	7	101	12
Remove: Consumer and other litigation <sup>(2)</sup>		1	—	(1)	—
Add back: Transaction and separation costs <sup>(2)</sup>		29	25	167	49
Remove: Income from transition and separation services <sup>(2)</sup>		(27)	(32)	(52)	(91)
<b>Free Cash Flow excluding cash Special Items<sup>(1)</sup></b>	<b>\$</b>	<b>(156)</b>	<b>(896)</b>	<b>362</b>	<b>(971)</b>
<b>Unlevered Cash Flow<sup>(1)</sup></b>	<b>\$</b>	<b>(24)</b>	<b>(701)</b>	<b>646</b>	<b>(396)</b>
Add back: Severance <sup>(2)</sup>		83	7	101	12
Remove: Consumer and other litigation <sup>(2)</sup>		1	—	(1)	—
Add back: Transaction and separation costs <sup>(2)</sup>		29	25	167	49
Remove: Income from transition and separation services <sup>(2)</sup>		(27)	(32)	(52)	(91)
<b>Unlevered Cash Flow excluding cash Special Items<sup>(1)</sup></b>	<b>\$</b>	<b>62</b>	<b>(701)</b>	<b>861</b>	<b>(426)</b>

<sup>(1)</sup> Includes the impact of (i) \$700 million in cash tax refund received in Q1 2024, (ii) \$938 million in cash tax payments in Q2 2023 and (iii) \$90 million in cash tax payments in Q1 2023 related to our 2022 divestitures.

<sup>(2)</sup> Refer to *Non-GAAP Special Items* table for details of the Special Items impacting cash included above.

**Lumen Technologies, Inc.**  
Adjusted EBITDA Non-GAAP Reconciliation  
(UNAUDITED)  
(\$ in millions)

	Actual QTD		Actual YTD	
	2Q24	2Q23	2Q24	2Q23
<b>Net (loss) income</b>	<b>\$ (49)</b>	<b>(8,736)</b>	<b>8</b>	<b>(8,225)</b>
Income tax expense	8	46	53	215
Total other expense (income), net	176	269	119	(21)
Depreciation and amortization expense	743	746	1,491	1,479
Stock-based compensation (credit) expense	(3)	9	11	23
Goodwill impairment	—	8,793	—	8,793
<b>Adjusted EBITDA<sup>(1)</sup></b>	<b>\$ 875</b>	<b>1,127</b>	<b>1,682</b>	<b>2,264</b>
Add back: Severance <sup>(2)</sup>	103	5	107	13
Add back: Consumer and other litigation <sup>(2)</sup>	1	(1)	(1)	(1)
Add back: Net (gain) loss on sale of business <sup>(2)</sup>	(5)	13	17	90
Add back: Transaction and separation costs <sup>(2)</sup>	23	10	191	39
Add back: Net loss (gain) on sale of select CDN contracts and other <sup>(2)</sup>	14	—	(8)	—
Add back: Real estate transaction costs <sup>(2)</sup>	—	75	—	75
<b>Adjusted EBITDA excluding Special Items<sup>(1)</sup></b>	<b>\$ 1,011</b>	<b>1,229</b>	<b>1,988</b>	<b>2,480</b>
<b>Net (loss) income excluding Special Items<sup>(2)</sup></b>	<b>\$ (124)</b>	<b>98</b>	<b>(165)</b>	<b>195</b>
<b>Total revenue</b>	<b>\$ 3,268</b>	<b>3,661</b>	<b>6,558</b>	<b>7,399</b>
<b>Net (Loss) Income Margin</b>	<b>(1.5)%</b>	<b>(238.6)%</b>	<b>0.1 %</b>	<b>(111.2)%</b>
<b>Net (Loss) Income Margin, excluding Special Items</b>	<b>(3.8)%</b>	<b>2.7 %</b>	<b>(2.5)%</b>	<b>2.6 %</b>
<b>Adjusted EBITDA Margin</b>	<b>26.8 %</b>	<b>30.8 %</b>	<b>25.6 %</b>	<b>30.6 %</b>
<b>Adjusted EBITDA Margin excluding Special Items</b>	<b>30.9 %</b>	<b>33.6 %</b>	<b>30.3 %</b>	<b>33.5 %</b>

<sup>(1)</sup> Adjusted EBITDA and Adjusted EBITDA excluding Special Items for the first and second quarter of 2023 includes the financial impacts of (i) the EMEA business divested on Nov. 1, 2023 and (ii) the Company's select CDN contracts sold Oct. 10, 2023 and both the first and second quarter of 2023 and 2024 include the financial impact of the post-closing commercial agreements with the purchasers of the our recently divested businesses. Refer to footnote 1 on the first page of this release for details.

<sup>(2)</sup> Refer to *Non-GAAP Special Items* table for details of the Special Items included above.

## Outlook

To enhance the information in our outlook with respect to non-GAAP metrics, we are providing a range for certain GAAP measures that are components of the reconciliation of the non-GAAP metrics. The provision of these ranges is in no way meant to indicate that Lumen is explicitly or implicitly providing an outlook on those GAAP components of the reconciliation. In order to reconcile the non-GAAP financial metric to GAAP, Lumen has to use ranges for the GAAP components that arithmetically add up to the non-GAAP financial metric. While Lumen believes that it has used reasonable assumptions in connection with developing the outlook for its non-GAAP financial metrics, it fully expects that the ranges used for the GAAP components will vary from actual results. We will consider our outlook of non-GAAP financial metrics to be accurate if the specific non-GAAP metric is met or exceeded, even if the GAAP components of the reconciliation are different from those provided in an earlier reconciliation.

### Lumen Technologies, Inc.

2024 OUTLOOK <sup>(1)</sup> <sup>(2)</sup> <sup>(3)</sup> <sup>(4)</sup>  
(UNAUDITED)  
(\$ in millions)

#### Adjusted EBITDA Outlook

Twelve Months Ended December 31, 2024

	Range	
	Low	High
<b>Net (loss) income</b>	<b>\$ (300)</b>	<b>100</b>
Income tax expense	50	250
Total other expense, net	1,190	920
Depreciation and amortization expense	2,900	2,700
Stock-based compensation expense	60	30
<b>Adjusted EBITDA</b>	<b>\$ 3,900</b>	<b>4,000</b>

#### Free Cash Flow Outlook

Twelve Months Ended December 31, 2024

	Range	
	Low	High
<b>Net cash provided by operating activities</b>	<b>\$ 4,100</b>	<b>4,500</b>
Capital expenditures	(3,100)	(3,300)
<b>Free Cash Flow</b>	<b>\$ 1,000</b>	<b>1,200</b>

<sup>(1)</sup> For definitions of non-GAAP metrics and reconciliation to GAAP figures, see the above schedules and our Investor Relations website.

<sup>(2)</sup> Outlook measures in this chart (i) exclude the effects of Special Items, goodwill impairments, future changes in our operating or capital allocation plans, unforeseen changes in regulation, laws or litigation, and other unforeseen events or circumstances impacting our financial performance and (ii) speak only as of Aug. 6, 2024. See "Forward-Looking Statements."

<sup>(3)</sup> Assumes no discretionary pension plan contributions during 2024.

<sup>(4)</sup> Includes an approximately \$700 million tax refund received during the first quarter 2024.

# Second Quarter 2024 Results

August 6th, 2024

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LUMEN<sup>®</sup>

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## Forward-Looking Statements

Except for historical and factual information, the matters set forth in this presentation and other of our oral or written statements identified by words such as "estimates," "expects," "anticipates," "believes," "plans," "intends," "will," and similar expressions are forward-looking statements as defined by the federal securities laws, and are subject to the "safe harbor" protections thereunder. These forward-looking statements are not guarantees of future results and are based on current expectations only, are inherently speculative, and are subject to a number of assumptions, risks and uncertainties, many of which are beyond our control. Actual events and results may differ materially from those anticipated, estimated, projected or implied by us in those statements if one or more of these risks or uncertainties materialize, or if underlying assumptions prove incorrect. Factors that could affect actual results include but are not limited to: the effects of intense competition from a wide variety of competitive providers, including decreased demand for our more mature service offerings and increased pricing pressures; the effects of new, emerging or competing technologies, including those that could make our products less desirable or obsolete; our ability to successfully and timely attain our or similar key operating imperatives, including simplifying and consolidating our network, simplifying and automating our service support systems, attaining our Quantum Fiber buildout schedule, monetizing our excess network-related assets through leases, commercial service agreements transactions, replacing aging or obsolete plant and equipment, strengthening our relationships with customers and attaining projected cost savings; our ability to safeguard our network, and to avoid the adverse impact of cyber-attacks, security breaches, service outages, system failures, or similar events impacting our network or the availability and quality of our services; the effects of ongoing changes in the regulation of the communications industry, including the outcome of legislative, regulatory or judicial proceedings relating to content liability standards, intercarrier compensation, universal service, service standards, broadband deployment, data protection, privacy and net neutrality; our ability to generate cash flows sufficient to fund our financial commitments and objectives, including our capital expenditures, operating costs, debt obligations, taxes, pension contributions and other benefits payments; our ability to effectively retain and hire key personnel and to successfully negotiate collective bargaining agreements on reasonable terms without work stoppages; our ability to successfully adjust to changes in customer demand for our products and services, including increased demand for high-speed data transmission services and artificial intelligence services; our ability to successfully maintain the quality and profitability of our existing product and service offerings, to introduce profitable new offerings on a timely and cost-effective basis and to transition customers from our legacy products to our newer offerings; our ability to successfully and timely implement our corporate strategies, including our transformation, buildout and deleveraging strategies; our ability to successfully and timely realize the anticipated benefits from our 2022 and 2023 divestitures, and to successfully operate and transform our remaining business; changes in our operating plans, corporate strategies, or capital allocation plans, whether based upon changes in our cash flows, cash requirements, financial performance, financial position, market or regulatory conditions, or otherwise; the impact of any future material acquisitions or divestitures that we may transact; the negative impact of increases in the costs of our pension, healthcare, post-employment or other benefits, including those caused by changes in markets, interest rates, mortality rates, demographics or regulations; the potential negative impact of customer or shareholder complaints, government investigations, security breaches or service outages impacting us or our industry; adverse changes in our access to credit markets on acceptable terms, whether caused by changes in our financial position, lower credit ratings, unstable markets, debt covenant restrictions or otherwise; our ability to meet the terms and conditions of our debt obligations and covenants, including our ability to make transfers of cash in compliance therewith; our ability to attain the anticipated benefits of our March 22, 2024 debt transactions; our ability to maintain favorable relations with our security holders, key business partners, suppliers, vendors, landlords and lenders; our ability to timely obtain necessary hardware, software, equipment, services, governmental permits and other items on favorable terms; our ability to meet evolving environmental, social and governance ("ESG") expectations and benchmarks, and effectively communicate and implement our ESG strategies; the potential adverse effects arising out of allegations regarding the release of hazardous materials into the environment from network assets owned or operated by us or our predecessors, including any resulting governmental actions, removal costs, litigation, compliance costs or penalties; our ability to collect our receivables from, or continue to do business with, financially-troubled customers; our ability to continue to use or renew intellectual property used to conduct our operations; any adverse developments in legal or regulatory proceedings involving us; changes in tax, pension, healthcare or other laws or regulations, in governmental support programs, or in general government funding levels, including those arising from governmental programs promoting broadband development; our ability to use our net operating loss carryforwards in the amounts projected; the effects of changes in accounting policies, practices or assumptions, including changes that could potentially require additional future impairment charges; the effects of adverse weather, terrorism, epidemics, pandemics, rioting, vandalism, societal unrest, political discord or other natural or man-made disasters or disturbances; the potential adverse effects if our internal controls over financial reporting have weaknesses or deficiencies, or otherwise fail to operate as intended; the effects of changes in interest rates or inflation; the effects of more general factors such as changes in exchange rates, in operating costs, in public policy, in the views of financial analysts, or in general market, labor, economic, public health or geopolitical conditions; and other risks referenced from time to time in our filings with the U.S. Securities and Exchange Commission. You are cautioned not to unduly rely upon our forward-looking statements, which speak only as of the date made. We undertake no obligation to publicly update or revise any forward-looking statements for any reason, whether as a result of new information, future events or developments, changed circumstances, or otherwise. Furthermore, any information about our intentions contained in any of our forward-looking statements reflects our intentions as of the date of such forward-looking statement, and is based upon, among other things, our assessment of regulatory, technological, industry, competitive, economic and market conditions as of such date. We may change our intentions, strategies or plans (including our capital allocation plans) at any time and without notice, based upon any changes in such factors or otherwise.

## Non-GAAP Measures

This presentation includes certain historical and forward-looking non-GAAP financial measures, including but not limited to adjusted EBITDA, adjusted EBITDA margin, and free cash flow, each excluding the effects of special items, and adjustments to GAAP and other non-GAAP measures to exclude the effect of special items. In addition to providing key metrics for management to evaluate the company's performance, we believe these measurements assist investors in their understanding of period-to-period operating performance and in identifying historical and prospective trends.

Reconciliations of non-GAAP financial measures to the most comparable GAAP measures are included in the financial schedules to the Company's accompanying earnings release. Reconciliation of information and additional non-GAAP historical financial measures that may be discussed during the call, along with further descriptions of non-GAAP financial measures, will be available in the Investor Relations portion of the company's website at <http://ir.lumen.com>. Non-GAAP measures are not presented to be replacements or alternatives to the GAAP measures, and investors are urged to consider these non-GAAP measures in addition to, and not in substitution for, measures prepared in accordance with GAAP. Lumen may present or calculate its non-GAAP measures differently from other companies.



**KATE JOHNSON**  
President & CEO



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# Executing Lumen's Transformation

## Disrupting Traditional Telecom & Powering the Digital Economy

### Improving Financial Health

Announced over \$5B in PCF sales and targeting over \$1B in cost efficiencies

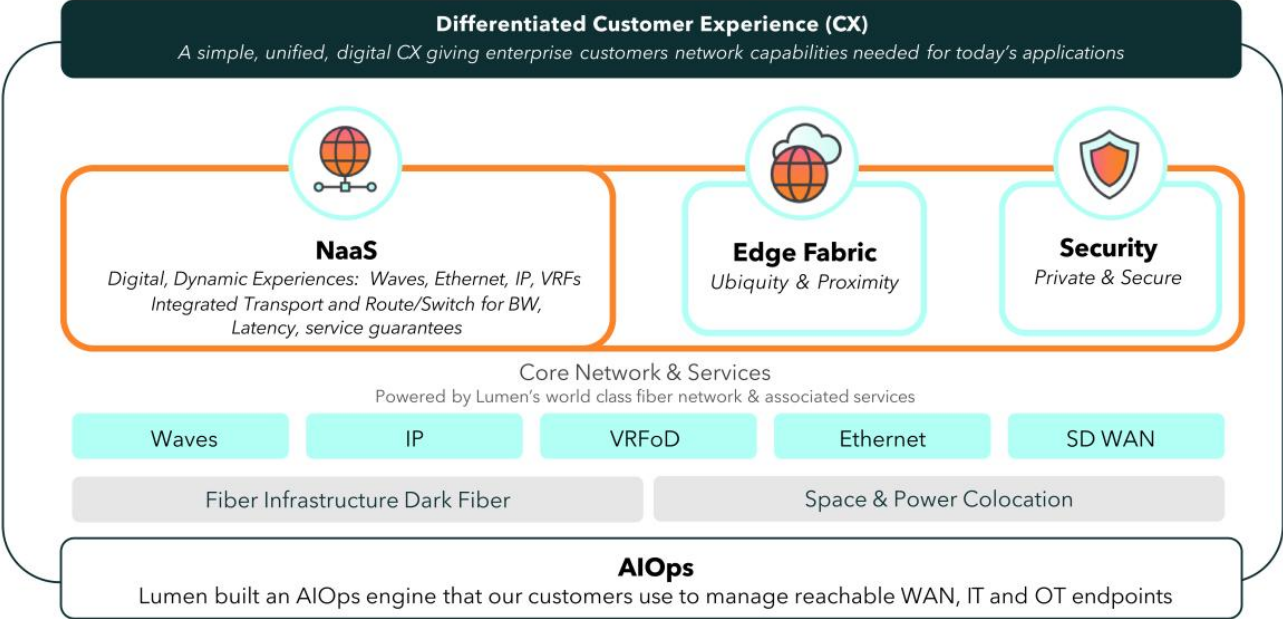
### Driving Commercial Excellence

Securing the Base by  
Improving Sales Execution,  
Enhancing the Customer  
Experience & Reducing Churn

### Innovating for Growth

Cloudifying telecom and  
empowering Customers  
to Unleash the World's Digital  
Potential

# The Lumen Digital Platform



# Private Connectivity Fabric - The backbone of the AI economy

## A custom network that gives users more control over their network infrastructure

### Designed to be #1

provider of AI-ready infrastructure

### -25% optical loss

vs. competition<sup>(1)</sup>

### 60% more capacity

vs. legacy fiber

### ≤5ms

of latency at the edge designed to cover up to 97% of U.S. business demand

Built with Lumen's trusted services like dark fiber, waves, ethernet and IP, it allows customers to create a customized, private, secure network that meets today's high bandwidth needs and offers flexibility, scalability, and redundancy for future AI demands.

<sup>(1)</sup> -25% less fiber optic loss per km; less loss translates to less frequent need for fiber optic signal regeneration, decreasing equipment costs; figure is based on a comparison to vintage 2000 fiber (decrease from .22 db/km loss to .17 db/km).

### AI-Ready Connectivity for Tomorrow

#### Ultimate Control

Customizable  
networks tailored for  
specific business  
needs

#### AI Optimized

Scalable infrastructure  
designed for advanced  
technologies and data  
growth

#### Cybersecurity

Robust protection for  
your critical data and  
applications

## 2Q24 Mass Markets Highlights



**136K**  
**Fiber-Enabled  
Locations**

Pacing to Annual Target



**40K**  
**Fiber Net  
Adds**

Best Ever Reported



**>+60**  
**Net Promotor  
Score**

As of June 30, 2024

**CHRIS STANSBURY**  
EVP & CFO

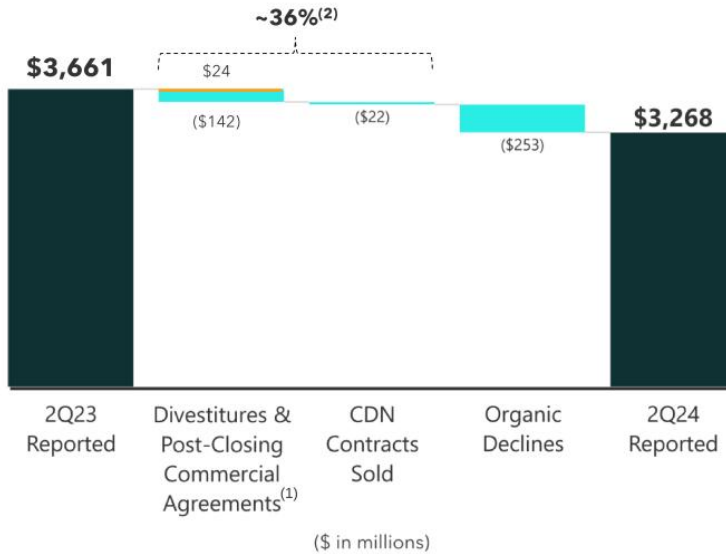


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## 2Q24 Year-Over-Year Total Reported Revenue Bridge

~36% of Decline Due to Divestitures, Net of Post-Closing Commercial Agreements and CDN Contracts Sold



(\$ in millions)	2Q24	Y/Y% Change
Business	\$2,577	(11.4%)
Mass Markets	\$691	(8.2%)
Total	\$3,268	(10.7%)

<sup>(1)</sup> The Company believes that these figures will allow analysts and investors to understand (i) the amounts associated with the divestitures and the impact that it had on the Company's revenue generating activities in the second quarter of 2024 and 2023 in relation to the Company's past, but not current or future, financial performance and (ii) the impact that the post-closing agreements have had on the Company's activities in the second quarter of 2024 and 2023 and its current financial performance.

<sup>(2)</sup> Calculated by combining the impacts from Divestitures & Post-Closing Commercial Agreements and CDN Contracts Sold and showing them as a percent of the total dollar change from 2Q23 Reported Revenue to 2Q24 Reported Revenue.

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# 2Q24 Total Reported Revenue

## Maintained Growth in N.A. Enterprise Grow Products

(\$ in millions)	2Q24	Y/Y% Change	Q/Q% Change
Large Enterprise	\$837	(6.9%)	(2.4%)
Mid-Market Enterprise	\$478	(7.0%)	(1.6%)
Public Sector	\$448	8.0%	6.7%
<b>N.A. Enterprise</b>	<b>\$1,763</b>	<b>(3.6%)</b>	<b>(0.1%)</b>
Wholesale <sup>(1)</sup>	\$723	(10.0%)	(1.0%)
<b>N.A. Total Business<sup>(1)</sup></b>	<b>\$2,486</b>	<b>(5.5%)</b>	<b>(0.3%)</b>
International & Other <sup>(1)(2)</sup>	\$91	(67.1%)	(6.2%)
<b>Total Business<sup>(1)(2)</sup></b>	<b>\$2,577</b>	<b>(11.4%)</b>	<b>(0.5%)</b>
<b>Total Mass Markets</b>	<b>\$691</b>	<b>(8.2%)</b>	<b>(1.1%)</b>
<b>Total Revenue<sup>(1)(2)</sup></b>	<b>\$3,268</b>	<b>(10.7%)</b>	<b>(0.7%)</b>

(\$ in millions)	2Q24	Y/Y% Change	Q/Q% Change	% Total
Grow	\$761	1.5%	0.3%	43%
Nurture	\$524	(12.1%)	(3.5%)	30%
Harvest	\$286	(10.6%)	(3.4%)	16%
<b>Subtotal</b>	<b>\$1,571</b>	<b>(5.7%)</b>	<b>(1.7%)</b>	<b>89%</b>
Other <sup>(3)</sup>	\$192	18.5%	15.7%	11%
<b>N.A. Enterprise</b>	<b>\$1,763</b>	<b>(3.6%)</b>	<b>(0.1%)</b>	<b>100%</b>

<sup>(1)</sup> 2Q23 results include revenue from Lumen's EMEA business, which was sold November 1, 2023. Please see Lumen's accompanying Financial Trending Schedule for impacts from post-closing commercial agreements and divestitures.

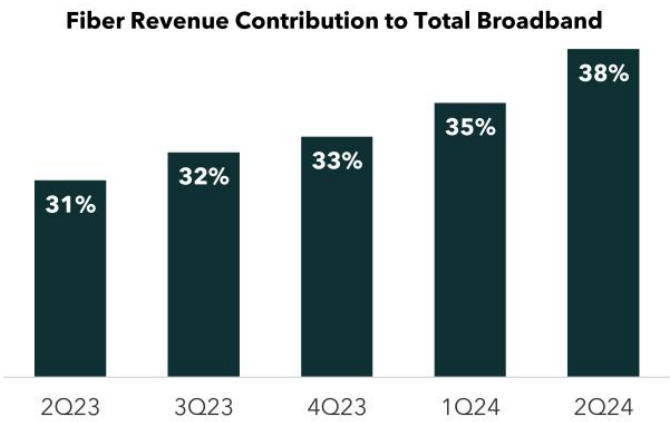
<sup>(2)</sup> International & Other includes all Content Deliver Network "CDN" revenue. 2Q23 results include revenue from select CDN customer contracts which were sold as announced on October 10, 2023.

<sup>(3)</sup> Other revenue includes Equipment and Managed & Professional Services.

# 2Q24 Mass Markets Revenue

## Fiber Broadband Revenue Growth Accelerated

Revenue (\$ in millions)	2Q24	Y/Y% Change	% Total
Fiber Broadband	\$181	14.6%	26%
Other Broadband <sup>(1)</sup>	\$298	(16.1%)	43%
Voice & Other	\$212	(11.7%)	31%
<b>Total Mass Markets</b>	<b>\$691</b>	<b>(8.2%)</b>	<b>100%</b>



<sup>(1)</sup> Other Broadband revenue primarily includes revenue from lower speed copper-based broadband services marketed under the CenturyLink brand.

# 2Q24 Mass Markets Broadband Metrics<sup>(1)</sup>

## Strongest Ever Reported Fiber Net Subscriber Additions

Fiber	2Q24	Y/Y Change	Q/Q Change
Enabled Locations	3.9M	532K	136K
Subscribers	992K	115K	40K
Other	2Q24	Y/Y Change	Q/Q Change
Enabled Locations	18.0M	(432K)	(76K)
Subscribers	1.7M	(366K)	(92K)

136K

Fiber-Enabled Location Adds Q/Q

>+60

NPS score on  
Quantum Fiber

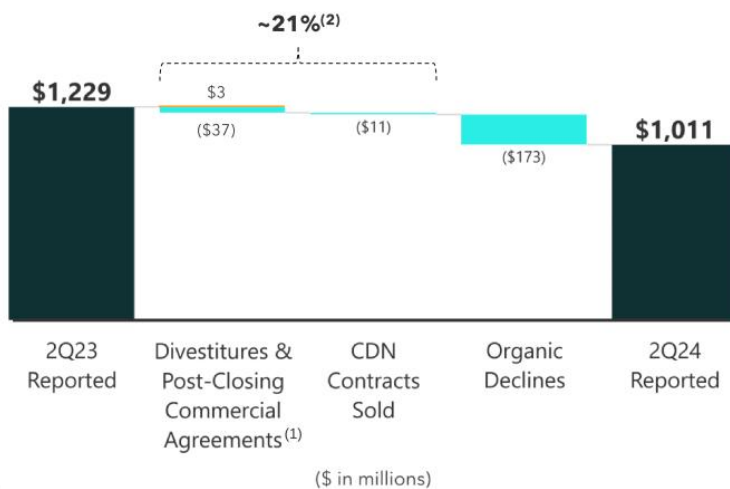
~\$62

Fiber Broadband ARPU

Quantum  
FIBER

## 2Q24 Year-Over-Year Adjusted EBITDA Bridge

**~21% of Decline Due to Divestitures, Net of Post-Closing Commercial Agreements and CDN Contracts Sold**



(\$ in millions)	2Q24	Y/Y% Change
Total Revenue	\$3,268	(10.7%)
Adjusted EBITDA	\$1,011	(17.7%)
Adj. EBITDA Margin	30.9%	(270 bps)

<sup>(1)</sup> The Company believes that these figures will allow analysts and investors to understand (i) the amounts associated with the divestitures and the impact that it had on the Company's revenue generating activities in the second quarter of 2024 and 2023 in relation to the Company's past, but not current or future, financial performance and (ii) the impact that the post-closing agreements have had on the Company's activities in the second quarter of 2024 and 2023 and its current financial performance.

<sup>(2)</sup> Calculated by combining the impacts from Divestitures & Post-Closing Commercial Agreements and CDN Contracts Sold and showing them as a percent of the total dollar change from 2Q23 Adjusted EBITDA to 2Q24 Adjusted EBITDA.

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Consolidated  
Cash Flow  
Summary

Key Metrics	
(\$ in millions)	2Q24
Cash Flow from Operations	\$511
Capital Expenditures	\$753
Free Cash Flow	(\$156)
Net Cash Interest	\$218

# 2024 Financial Outlook

Metric <sup>(1)(2)</sup>	Outlook
Adjusted EBITDA	\$3.9 to \$4.0 billion
Free Cash Flow <sup>(3)(4)</sup>	\$1.0 to \$1.2 billion
Net Cash Interest	\$1.15 to \$1.25 billion
Capital Expenditures	\$3.1 to \$3.3 billion
Cash Income Taxes/(Refund) <sup>(4)</sup>	(\$200) to (\$300) million

<sup>(1)</sup> For definitions of non-GAAP metrics and reconciliations to GAAP figures, see Lumen's Investor Relations website.

<sup>(2)</sup> Outlook measures in this presentation and the accompanying schedules (i) exclude the effects of Special Items, goodwill impairments, future changes in our operating or capital allocation plans, unforeseen changes in regulation, laws or litigation, and other unforeseen events or circumstances impacting our financial performance and (ii) speak only as of August 6, 2024. See "Forward Looking Statements" at the beginning of this presentation.

<sup>(3)</sup> Assumes no discretionary pension plan contributions during 2024.

<sup>(4)</sup> Includes an approximately \$700 million tax refund received during the first quarter 2024.

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