**FORM 4**

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person
   Keiser John T.
   1019 MARKET STREET
   SAN FRANCISCO, CA 94103

2. Issuer Name and Ticker or Trading Symbol
   Zendesk, Inc. [ ZEN ]

3. Date of Earliest Transaction (MM/DD/YYYY)
   2/10/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)
   2/12/2020

5. Relationship of Reporting Person(s) to Issuer
   Director
   __10% Owner
   _X Officer (give title below) __ Other (specify below)
   __Chief Operating Officer

6. Ownership Form:
   Direct (D) or Indirect (I) (Instr. 4)
   ___ Form filed by More than One Reporting Person
   X Form filed by One Reporting Person
   _X Form filed by More than One Reporting Person

**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

<table>
<thead>
<tr>
<th>Title of Security (Instr. 3)</th>
<th>Trans. Date</th>
<th>Trans. Code (Instr. 8)</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Code V (A) or (D)</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
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<td>(Instr. 3 and 4)</td>
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<td></td>
<td></td>
<td></td>
<td>(Instr. 3 and 4)</td>
<td></td>
</tr>
</tbody>
</table>

**Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

<table>
<thead>
<tr>
<th>Title of Derivative Security (Instr. 3)</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code (Instr. 8)</th>
<th>Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Date Exercisable and Expiration Date</th>
<th>Title of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Amount or Number of Shares</th>
<th>Price of Derivative Security (Instr. 5)</th>
<th>Number of derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 4)</th>
<th>Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock Options (Right to Buy)</td>
<td></td>
<td>2/10/2020</td>
<td>A</td>
<td>32622</td>
<td>2/10/2030</td>
<td>Common Stock</td>
<td>32622.0</td>
<td>S0</td>
<td>32622</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td></td>
<td>2/10/2020</td>
<td>A</td>
<td>16311</td>
<td>2/10/2027</td>
<td>Common Stock</td>
<td>16311.0</td>
<td>S0</td>
<td>16311</td>
<td>D</td>
<td></td>
</tr>
</tbody>
</table>

**Explanation of Responses:**

1. 1/48th of the shares subject to the option shall vest and become exercisable monthly after the vesting commencement date of February 10, 2020, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

2. Restricted stock units convert into common stock on a one-for-one basis.

3. 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2020, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

**Reporting Owners**

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keiser John T.</td>
<td>Director, 10% Owner</td>
</tr>
<tr>
<td>1019 MARKET STREET</td>
<td>Officer</td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td>Chief Operating Officer</td>
</tr>
</tbody>
</table>

**Signatures**

/s/ Hasani Caraway, Attorney-in-Fact for John T. Keiser  2/12/2020

**Signature of Reporting Person**

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.
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