United States Securities and Exchange Commission  
Washington, D.C. 20549

Statement of Changes in Beneficial Ownership of Securities

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person

Titterton Jeffrey J

(First) (Last) (Middle)

1019 Market Street

San Francisco, CA 94103

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ ZEN ]

3. Date of Earliest Transaction

5/15/2020

4. If Amendment, Date Original Filed

5/15/2020

5. Relationship of Reporting Person(s) to Issuer

Chief Marketing Officer

X Form filed by One Reporting Person

X Form filed by More than One Reporting Person

6. Individual or Joint/Group Filing

Chief Marketing Officer

X 10% Owner

X Officer (give title below)

7. Nature of Indirect Beneficial Ownership

8962

8. Price of Security

573.76

9. Number of Shares Beneficially Owned

9896

10. Relationship of Reporting Person(s) to Issuer

Chief Marketing Officer

X Director

X 10% Owner

11. Nature of Indirect Beneficial Ownership

8. Price of Security

573.76

9. Number of Shares Beneficially Owned

9896

10. Relationship of Reporting Person(s) to Issuer

Chief Marketing Officer

X Director

X 10% Owner

11. Nature of Indirect Beneficial Ownership

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Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Security Type</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>235</td>
<td>A</td>
<td>8962</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>F</td>
<td>117</td>
<td>D</td>
<td>8845</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>272</td>
<td>A</td>
<td>9117</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>F</td>
<td>135</td>
<td>D</td>
<td>8982</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>1250</td>
<td>A</td>
<td>10232</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>F</td>
<td>620</td>
<td>D</td>
<td>9612</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>292</td>
<td>A</td>
<td>9904</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>F</td>
<td>145</td>
<td>D</td>
<td>9759</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Security Type</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>235</td>
<td>2/7/2026</td>
<td>Common Stock</td>
</tr>
<tr>
<td>Restricted Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>272</td>
<td>2/10/2027</td>
<td>Common Stock</td>
</tr>
<tr>
<td>Restricted Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>1250</td>
<td>8/1/2024</td>
<td>Common Stock</td>
</tr>
<tr>
<td>Restricted Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>292</td>
<td>2/8/2025</td>
<td>Common Stock</td>
</tr>
</tbody>
</table>

Explanation of Responses:

1. Restricted stock units convert into common stock on a one-for-one basis.

2. Includes 288 shares acquired by the Reporting Person on May 14, 2020 pursuant to the Issuer's Employee Stock Purchase Plan in a transaction exempt under Rule 16b-3(c).

3. Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.

4. 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2019, subject to the Reporting Person's continuous service to the Issuer on such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

5. 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2020, subject to the Reporting Person's continuous service to the Issuer on such date. Unvested shares are subject to acceleration upon the occurrence of certain events.
1/4th of the shares issuable pursuant to the restricted stock units shall vest one year after the vesting commencement date of May 15, 2017 and an additional 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Restricted stock units vests ratably monthly over 48 months from vesting commencement date of January 15, 2018 subject to cliff vesting for all months prior to the one year anniversary of May 15, 2017.

**Reporting Owners**

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Titterton Jeffrey J</td>
<td>Director</td>
</tr>
<tr>
<td>1019 MARKET STREET</td>
<td>10% Owner</td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td>Officer</td>
</tr>
<tr>
<td></td>
<td>Chief Marketing Officer</td>
</tr>
</tbody>
</table>

**Signatures**

/s/ Hasani Caraway via Power-of-Attorney for Jeff J. Titterton 5/18/2020

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.