FORM 4

UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person *

Titterton Jeffrey J

(18) Reporting Owners

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ ZEN ]

3. Date of Earliest Transaction (MM/DD/YYYY)

5/4/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)

5. Relationship of Reporting Person(s) to Issuer

(Check all applicable)

___ Director __ 10% Owner

X Officer (give title below) ___ Other (specify below)

Chief Marketing Officer

SAN FRANCISCO, CA 94103

6. Individual or Joint/Group Filing (Check Applicable Line)

X Form filed by One Reporting Person

___ Form filed by More than One Reporting Person

1019 MARKET STREET

7. Nature of Indirect Beneficial Ownership (Instr. 4)

_ Form filed by More than One Reporting Person

8. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)

D

1. Title of Security (Instr. 3)

8. Price of Security

Common Stock

5/4/2020

$27.34

2. Trans. Date

M

4500

A

18439

1019 MARKET STREET

(Street)

9. Number of derivative Securities Beneficially Owned Following Reported Transaction(s)

SAN FRANCISCO, CA 94103

(2) 1/48th of the shares issuable pursuant to the option shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date.

Unvested shares are subject to acceleration upon the occurrence of certain events.

Revenue Owners

Reporting Owner Name / Address

Titterton Jeffrey J

Chief Marketing Officer

10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)

D

11. Nature of Indirect Beneficial Ownership (Instr. 4)

SAN FRANCISCO, CA 94103

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>1. Title of Security (Instr. 3)</th>
<th>2. Trans. Date</th>
<th>2A. Deemed Execution Date, if any</th>
<th>3. Trans. Code (Instr. 8)</th>
<th>4. Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>5. Amount of Securities Beneficially Owned Following Reported Transaction(s)</th>
<th>6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>7. Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>5/4/2020</td>
<td>M</td>
<td>4500</td>
<td>A</td>
<td>$27.34</td>
<td>18439</td>
<td>D</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/4/2020</td>
<td>S</td>
<td>4500</td>
<td>D</td>
<td>$73.225</td>
<td>13939</td>
<td>D</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/4/2020</td>
<td>S</td>
<td>3500</td>
<td>D</td>
<td>$73.191</td>
<td>10439</td>
<td>D</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$27.34</td>
<td>5/4/2020</td>
<td>M</td>
<td>4500</td>
<td>(I)</td>
<td>5/16/2027</td>
<td>Common Stock 4500.0</td>
<td>$0</td>
<td>41500</td>
<td>D</td>
<td></td>
</tr>
</tbody>
</table>

Explanation of Responses:

1. 1/4 of the shares issuable pursuant to the option shall vest one year after the vesting commencement date of May 15, 2017 and an additional 1/48th of the shares issuable pursuant to the option shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date.

Unvested shares are subject to acceleration upon the occurrence of certain events.

Reporting Owners

Reporting Owner Name / Address

Titterton Jeffrey J

Chief Marketing Officer

SAN FRANCISCO, CA 94103

Signatures

/s/ Hasani Caraway via Power-of-Attorney for Jeff J. Titterton 5/5/2020

**Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.