UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person

Johnson InaMarie

(Street)

1019 MARKET STREET

(SAN FRANCISCO, CA 94103)

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ZEN]

3. Date of Earliest Transaction (MM/DD/YYYY)

1/15/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)

5. Individual or Joint/Group Filing (Check Applicable Line)

X Form filed by One Reporting Person

X Form filed by More than One Reporting Person

6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)

7. Nature of Indirect Beneficial Ownership (Instr. 4)

8. Price of Security

9. Amount of Securities Beneficially Owned Following Reported Transaction(s)

10. Ownership of Securities Beneftcially Owned by Reporting Person: Direct (D) or Indirect (I) (Instr. 4)

11. Nature of Indirect Beneficial Ownership (Instr. 4)

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Amount</th>
<th>Code</th>
<th>(A) or (D)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>M</td>
<td>270</td>
<td>A</td>
<td>413738</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>F</td>
<td>103</td>
<td>D</td>
<td>13635</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>M</td>
<td>1146</td>
<td>A</td>
<td>14781</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>F</td>
<td>469</td>
<td>D</td>
<td>14312</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security</th>
<th>Conversion or Exercise Date</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Number of Derivative Securities Acquired or Disposed</th>
<th>Date Exercisable or Expiration Date</th>
<th>Title</th>
<th>Amount or Number of Shares</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Unit</td>
<td>1/15/2020</td>
<td>M</td>
<td>270</td>
<td>7/27/2026</td>
<td>270.0</td>
<td>$0</td>
<td>9751</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>1/15/2020</td>
<td>M</td>
<td>1146</td>
<td>7/27/2025</td>
<td>1146.0</td>
<td>$0</td>
<td>33230</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) Restricted stock units convert into common stock on a one-for-one basis.

(2) Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.

(3) Restricted stock units vest ratably monthly over 48 months from vesting commencement date of January 15, 2019 subject to cliff vesting for all months prior to the one year anniversary of June 11, 2018.

(4) 1/4th of the shares issuable pursuant to the restricted stock units shall vest one year after the vesting commencement date of June 15, 2018 and an additional 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Reporting Owners

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johnson InaMarie</td>
<td>Chief People &amp; Diversity Off.</td>
</tr>
<tr>
<td>1019 MARKET STREET</td>
<td></td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td></td>
</tr>
</tbody>
</table>

Signatures

/s/ Hasani Caraway via Power-of-Attorney for InaMarie Johnson

1/16/2020
Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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