United States Securities and Exchange Commission  
Washington, D.C. 20549  

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES  

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person  
Liu Ying Christina  
1019 Market Street  
San Francisco, CA 94103

2. Issuer Name and Ticker or Trading Symbol  
Zendesk, Inc. [ ZEN ]

2A. Deemed Execution Date, if any  
5/15/2020

3. Date of Earliest Transaction (MM/DD/YYYY)  
5/15/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)  

5. Relationship of Reporting Person(s) to Issuer  
(Check all applicable)  
Chief Accounting Officer  

6. Individual or Joint/Group Filing  
Form filed by More than One Reporting Person  
Form filed by One Reporting Person  

7. Nature of Indirect Beneficial Ownership (Instr. 4)  

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**Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned**

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Executed Date, if any</th>
<th>V</th>
<th>Amount (A) or (D)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>F</td>
<td>24 (I)</td>
<td></td>
<td>$73.76</td>
<td>1969</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/15/2020</td>
<td>M</td>
<td>68 (A)</td>
<td></td>
<td>$73.76</td>
<td>1993</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)**

<table>
<thead>
<tr>
<th>Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Executed Date, if any</th>
<th>V</th>
<th>Amount (A) or (D)</th>
<th>Expiration Date</th>
<th>Title</th>
<th>Amount of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Price of Derivative Security (Instr. 5)</th>
<th>Owner</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)</th>
<th>Price of Derivative Security Beneficially Owned (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Unit</td>
<td>5/15/2020</td>
<td>M</td>
<td>68 (A)</td>
<td></td>
<td>2/10/2027</td>
<td>Common Stock</td>
<td>68.0</td>
<td>$0 3060 D</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>5/15/2020</td>
<td>M</td>
<td>53 (A)</td>
<td></td>
<td>4/28/2023</td>
<td>Common Stock</td>
<td>53.0</td>
<td>$0 0 D</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>5/15/2020</td>
<td>M</td>
<td>292 (A)</td>
<td></td>
<td>5/2/2024</td>
<td>Common Stock</td>
<td>292.0</td>
<td>$0 3209 D</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>5/15/2020</td>
<td>M</td>
<td>271 (A)</td>
<td></td>
<td>1/9/2025</td>
<td>Common Stock</td>
<td>271.0</td>
<td>$0 5417 D</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>5/15/2020</td>
<td>M</td>
<td>110 (A)</td>
<td></td>
<td>1/7/2026</td>
<td>Common Stock</td>
<td>110.0</td>
<td>$0 3526 D</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
</tbody>
</table>

**Explanation of Responses:**

1. Restricted stock units convert into common stock on a one-for-one basis.
2. Includes 447 shares acquired by the Reporting Person on May 14, 2020 pursuant to the Issuer’s Employee Stock Purchase Plan in a transaction exempt under Rule 16b-3(c).
3. Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.
4. 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2020, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain
events.

(5) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of May 15, 2016, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(6) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of April 15, 2017, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(7) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2018, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(8) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2019, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

<table>
<thead>
<tr>
<th>Reporting Owners</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liu Ying Christina</td>
<td>Director, 10% Owner, Officer, Chief Accounting Officer</td>
</tr>
<tr>
<td>1019 MARKET STREET SAN FRANCISCO, CA 94103</td>
<td></td>
</tr>
</tbody>
</table>

Signatures

/s/ Hasani Caraway via Power-of-Attorney for Ying Christina Liu 5/18/2020

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

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