UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person -
   Gomez Elena
   1019 MARKET STREET
   SAN FRANCISCO, CA 94103

2. Issuer Name and Ticker or Trading Symbol
   Zendesk, Inc. [ ZEN ]

3. Date of Earliest Transaction (MM/DD/YYYY)
   4/20/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)
   4/21/2020

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount (A) or (D)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>4/20/2020</td>
<td>M</td>
<td>3000</td>
<td>A</td>
<td>$23.44</td>
</tr>
<tr>
<td>Common Stock</td>
<td>4/20/2020</td>
<td>S</td>
<td>3000</td>
<td>D</td>
<td>$72.08</td>
</tr>
<tr>
<td>Common Stock</td>
<td>4/20/2020</td>
<td>S</td>
<td>2000</td>
<td>D</td>
<td>$72.08</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Code</th>
<th>V</th>
<th>Amount (A) or (D)</th>
<th>Exercisable Date</th>
<th>Expiration Date</th>
<th>Title</th>
<th>Amount of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Price of Derivative Security</th>
<th>Administration Date</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$23.44</td>
<td>4/20/2020</td>
<td>M</td>
<td>3000</td>
<td>I</td>
<td>5/6/2026</td>
<td>Common Stock</td>
<td>3000.0</td>
<td>S0</td>
<td>117000</td>
<td>D</td>
<td>X Form filed by One Reporting Person</td>
<td>X Form filed by One Reporting Person</td>
<td>D</td>
</tr>
</tbody>
</table>

Explanation of Responses:

1. This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by Elena Gomez on November 13, 2019.
2. 1/4th of the shares subject to the option vested and became exercisable one year after the vesting commencement date of May 2, 2016, and an additional 1/48th of the shares shall vest and become exercisable each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Reporting Owners

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Gomez Elena</td>
<td>Chief Financial Officer</td>
</tr>
</tbody>
</table>

Signatures

/s/ Hasani Caraway, as Attorney-in-Fact for Elena Gomez

Date: 4/21/2020

Signature of Reporting Person

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.
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