1. Name and Address of Reporting Person

McDermott Adrian

1019 MARKET STREET

SAN FRANCISCO, CA 94103

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ ZEN ]

1. Title of Derivative Security (Instr. 3)

Common Stock

2. Conversion or Exercise Price of Derivative Security

1/2/2020

3. Trans. Date

M (1)

4. Trans. Code (Instr. 8)

1742

5. Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)

A

6. Date Exercisable and Expiration Date

5/3/2023

7. Title and Amount of Securities Underlying Derivative Security (Instr. 3 and 4)

Common Stock 1742.0

8. Price of Derivative Security (Instr. 5)

$0

9. Number of derivative Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)

51006

10. Ownership Form of Derivative Security: Direct (D) or Indirect (I) (Instr. 4)

D

11. Nature of Indirect Beneficial Ownership (Instr. 4)

D

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Date</th>
<th>Trans. Code</th>
<th>Amount (A) or (D)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>1/2/2020</td>
<td>M (1)</td>
<td>1742</td>
<td>$6.24</td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/2/2020</td>
<td>S (2)</td>
<td>1742</td>
<td>$79.97</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted on March 6, 2019 by Adrian McDermott.

(2) This sale price represents the weighted average sale price of the shares sold ranging from $79.97 to $79.98 per share. Upon request by the Commission staff, the Issuer, or a security holder of the Issuer, the Reporting Person will provide full information regarding the number of shares sold at each separate price.

(3) The option is immediately exercisable as of the grant date. 1/60th of the shares vest monthly after the vesting commencement date of April 23, 2013, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events. Unvested shares exercised are subject to a right of repurchase in favor of the Issuer should the Reporting Person cease to provide continuous service.

Reporting Owners

McDermott Adrian

1019 MARKET STREET

SAN FRANCISCO, CA 94103

Director

10% Owner

President of Products

Signatures

/s/ Hasani Caraway, Attorney-in-Fact for Adrian McDermott. 1/6/2020

**Signature of Reporting Person

Date

Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.
* If the form is filed by more than one reporting person, see Instruction 4(b)(v).
Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure. Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.