UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person

Titterton Jeffrey J
1019 MARKET STREET
SAN FRANCISCO, CA 94103

2. Issuer Name and Ticker or Trading Symbol

Zendesk, Inc. [ ZEN ]

5. Relationship of Reporting Person(s) to Issuer

Director
10% Owner
Officer (give title below)
Other (specify below)
Chief Marketing Officer

San Francisco, CA 94103
1019 Market Street
Titterton Jeffrey J

1. Name and Address of Reporting Person

2. Issuer Name and Ticker or Trading Symbol

3. Date of Earliest Transaction (MM/DD/YYYY)

5/20/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)


Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>V</th>
<th>Amount</th>
<th>(A) or (D)</th>
<th>Price</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>5/20/2020</td>
<td>M [1]</td>
<td>1000</td>
<td>A</td>
<td>$27.34</td>
<td>10759</td>
<td>D</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/20/2020</td>
<td>S [1]</td>
<td>1000</td>
<td>D</td>
<td>$78.50</td>
<td>9759</td>
<td>D</td>
</tr>
<tr>
<td>Common Stock</td>
<td>5/20/2020</td>
<td>S [1]</td>
<td>700</td>
<td>D</td>
<td>$78.50</td>
<td>9059</td>
<td>D</td>
</tr>
</tbody>
</table>

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivative Security</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>V</th>
<th>Amount</th>
<th>(A) or (D)</th>
<th>Date Exercisable</th>
<th>Expiration Date</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stock Option (Right to Buy)</td>
<td>$27.34</td>
<td>5/20/2020</td>
<td>M [1]</td>
<td>1000</td>
<td>[2]</td>
<td>5/16/2027</td>
<td>Common Stock 1000.0</td>
<td>$0</td>
<td>35500</td>
</tr>
</tbody>
</table>

Explanation of Responses:

(1) This transaction was effected pursuant to a Rule 10b5-1 trading plan adopted by Jeffrey Titterton on June 12, 2019.

(2) 1/4th of the shares issuable pursuant to the option shall vest one year after the vesting commencement date of May 15, 2017 and an additional 1/48th of the shares issuable pursuant to the option shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

Signatures

/s/ Hasani Caraway via Power-of-Attorney for Jeff J. Titterton

Date 5/20/2020
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