UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549  

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES  

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940  

1. Name and Address of Reporting Person  
Titterton Jeffrey J  
1019 MARKET STREET  
SAN FRANCISCO, CA 94103  

2. Issuer Name and Ticker or Trading Symbol  
Zendesk, Inc. [ ZEN ]  

3. Date of Earliest Transaction (MM/DD/YYYY)  
1/15/2020  

4. Individual or Joint/Group Filing  
X Form filed by One Reporting Person  
_ Form filed by More than One Reporting Person  

5. Relationship of Reporting Person(s) to Issuer  
____ Director  ____ 10% Owner  
X__ Officer (give title below)  ____ Other (specify below)  
Chief Marketing Officer  

6. Ownership Form: Direct (D) or Indirect (I) (Instr. 4)  

7. Nature of Indirect Beneficial Ownership (Instr. 4)  

8. Price of Conversion or Exercise Price of Derivative Security  

Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned  

<table>
<thead>
<tr>
<th>Title of Security (Instr. 3)</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Deemed Execution Date, if any</th>
<th>Trans. Code (Instr. 8)</th>
<th>Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Amount of Securities Beneficially Owned Following Reported Transaction(s) (Instr. 3 and 4)</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>M</td>
<td>235</td>
<td>A</td>
<td>12054</td>
<td>12054</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>F</td>
<td>80</td>
<td>D</td>
<td>$83.23</td>
<td>11974</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>M</td>
<td>1250</td>
<td>A</td>
<td>13224</td>
<td>13224</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>F</td>
<td>511</td>
<td>D</td>
<td>$83.23</td>
<td>12713</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>M</td>
<td>292</td>
<td>A</td>
<td>13005</td>
<td>13005</td>
<td>D</td>
<td></td>
</tr>
<tr>
<td>Common Stock</td>
<td>1/15/2020</td>
<td>F</td>
<td>104</td>
<td>D</td>
<td>$83.23</td>
<td>12901</td>
<td>D</td>
<td></td>
</tr>
</tbody>
</table>

9. Conversion or Exercise Price of Derivative Security  

10. Conversion Factor of Indirect Beneficial Ownership  

11. Nature of Indirect Beneficial Ownership (Instr. 4)  

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)  

<table>
<thead>
<tr>
<th>Title of Derivative Security (Instr. 3)</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code</th>
<th>Deemed Execution Date, if any</th>
<th>Trans. Code (Instr. 8)</th>
<th>Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Date Exercisable</th>
<th>Expiration Date</th>
<th>Price of Derivative Security</th>
<th>Number of Shares</th>
<th>Ownership Form: Direct (D) or Indirect (I) (Instr. 4)</th>
<th>Nature of Indirect Beneficial Ownership (Instr. 4)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Unit</td>
<td>[1]</td>
<td>1/15/2020</td>
<td>M</td>
<td>235</td>
<td>[1]</td>
<td>2/7/2026</td>
<td>Common Stock</td>
<td>235.0</td>
<td>$0</td>
<td>8476</td>
<td>D</td>
<td></td>
</tr>
</tbody>
</table>

12. Date of Report (MM/DD/YYYY)  

Explanation of Responses:  
(1) Restricted stock units convert into common stock on a one-for-one basis.  
(2) Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.  
(3) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2019, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.  
(4) 1/48th of the shares issuable pursuant to the restricted stock units shall vest one year after the vesting commencement date of May 15, 2017 and an additional 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month thereafter, subject to the Reporting Person's continuous service to the Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.  
(5) Restricted stock units vest ratably monthly over 48 months from vesting commencement date of January 15, 2018 subject to cliff vesting for all months prior to the one year anniversary of May 15, 2017.  

Reporting Owners  

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Director</td>
<td>10% Owner</td>
</tr>
<tr>
<td>Other</td>
<td></td>
</tr>
</tbody>
</table>
Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.