UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

STATEMENT OF CHANGES IN BENEFICIAL OWNERSHIP OF SECURITIES

Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934 or Section 30(h) of the Investment Company Act of 1940

1. Name and Address of Reporting Person
Titterton Jeffrey J
1019 MARKET STREET
SAN FRANCISCO, CA 94103

2. Issuer Name and Ticker or Trading Symbol
Zendesk, Inc. [ ZEN ]

3. Date of Earliest Transaction (MM/DD/YYYY)
3/15/2020

4. If Amendment, Date Original Filed (MM/DD/YYYY)

5. Relationship of Reporting Person(s) to Issuer
(Check all applicable)
Director
10% Owner
Chief Marketing Officer

6. Individual or Joint/Group Filing
X Form filed by One Reporting Person

7. Nature of Indirect Beneficial Ownership (Instr. 4)

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Table I - Non-Derivative Securities Acquired, Disposed of, or Beneficially Owned

<table>
<thead>
<tr>
<th>Title of Security (Instr. 3)</th>
<th>Trans. Date</th>
<th>Trans. Code (Instr. 8)</th>
<th>Amount (A) or (D)</th>
<th>Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Common Stock</td>
<td>3/15/2020</td>
<td>M</td>
<td>235</td>
<td>$64.43</td>
</tr>
<tr>
<td>Common Stock</td>
<td>3/15/2020</td>
<td>M</td>
<td>271</td>
<td>$64.43</td>
</tr>
<tr>
<td>Common Stock</td>
<td>3/15/2020</td>
<td>M</td>
<td>94</td>
<td>$64.43</td>
</tr>
<tr>
<td>Common Stock</td>
<td>3/15/2020</td>
<td>M</td>
<td>1250</td>
<td>$64.43</td>
</tr>
<tr>
<td>Common Stock</td>
<td>3/15/2020</td>
<td>M</td>
<td>291</td>
<td>$64.43</td>
</tr>
</tbody>
</table>

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Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

<table>
<thead>
<tr>
<th>Title of Derivate Security (Instr. 3)</th>
<th>Conversion or Exercise Price of Derivative Security</th>
<th>Trans. Date</th>
<th>Trans. Code (Instr. 8)</th>
<th>Number of Derivative Securities Acquired (A) or Disposed of (D) (Instr. 3, 4 and 5)</th>
<th>Date Exercisable</th>
<th>Expiration Date</th>
<th>Title of Securities Underlying Derivative Security (Instr. 3 and 4)</th>
<th>Amount or Number of Shares</th>
</tr>
</thead>
<tbody>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>3/15/2020</td>
<td>M</td>
<td>235</td>
<td>2/7/2026</td>
<td></td>
<td>Common Stock</td>
<td>235.0</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>3/15/2020</td>
<td>M</td>
<td>271</td>
<td>2/10/2027</td>
<td></td>
<td>Common Stock</td>
<td>271.0</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>3/15/2020</td>
<td>M</td>
<td>1250</td>
<td>8/1/2024</td>
<td></td>
<td>Common Stock</td>
<td>1250.0</td>
</tr>
<tr>
<td>Restricted Stock Unit</td>
<td>(1)</td>
<td>3/15/2020</td>
<td>M</td>
<td>291</td>
<td>2/8/2025</td>
<td></td>
<td>Common Stock</td>
<td>291.0</td>
</tr>
</tbody>
</table>

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**Explanation of Responses:**

(1) Restricted stock units convert into common stock on a one-for-one basis.

(2) Represents the number of shares withheld by the Issuer in satisfaction of tax withholding obligations in connection with the vesting of the restricted stock units listed in Table II. Such withholding is mandated by an election of the Issuer made in advance and does not represent a discretionary trade by the Reporting Person.

(3) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of January 15, 2019, subject to the Reporting Person's continuous service to the Issuer on such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(4) 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month after the vesting commencement date of February 15, 2020, subject to the Reporting Person's continuous service to the Issuer on such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(5) 1/4 of the shares issuable pursuant to the restricted stock units shall vest one year after the vesting commencement date of May 15, 2017 and an additional 1/48th of the shares issuable pursuant to the restricted stock units shall vest each month thereafter, subject to the Reporting Person's continuous service to the
Issuer on each such date. Unvested shares are subject to acceleration upon the occurrence of certain events.

(6) Restricted stock units vests ratably monthly over 48 months from vesting commencement date of January 15, 2018 subject to cliff vesting for all months prior to the one year anniversary of May 15, 2017.

### Reporting Owners

<table>
<thead>
<tr>
<th>Reporting Owner Name / Address</th>
<th>Relationships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Titterton Jeffrey J</td>
<td></td>
</tr>
<tr>
<td>1019 MARKET STREET</td>
<td>director</td>
</tr>
<tr>
<td>SAN FRANCISCO, CA 94103</td>
<td>chief marketing officer</td>
</tr>
</tbody>
</table>

### Signatures


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Reminder: Report on a separate line for each class of securities beneficially owned directly or indirectly.

* If the form is filed by more than one reporting person, see Instruction 4(b)(v).


Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, see Instruction 6 for procedure.

Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.